

# Discover the ultimate driving experience with 7X

7X | 2025 | English | Privilege AWD 

## 1. About

---

1.1 About your car

1.2 About this manual

1.3 Printed manual

1.4 Zeekr user account

---

## 2. Safety

---

2.1 Airbags

2.2 Seat belts

2.3 Child safety

---

## 3. Hazardous situations

---

3.1 Hazardous situations overview

- 3.2 Basic troubleshooting
- 3.3 Stuck charging cable
- 3.4 Discharged high voltage battery
- 3.5 Discharged low voltage battery
- 3.6 Tow the car
- 3.7 Lifting points
- 3.8 High visibility vest and warning triangle
- 3.9 Emergency window breaker
- 3.10 Flat tire
- 3.11 Temperature faults
- 3.12 Safety mode
- 3.13 Event data recorder
- 3.14 Zeekr Assist
- 3.15 Emergency rescue

---

## 4. Charging

---

- 4.1 Charging overview
- 4.2 Charging recommendations
- 4.3 Charge the car

4.4 Charging time

4.5 Precondition the battery

4.6 Charging in the center display

4.7 Charging in the Zeekr app

4.8 Charging in the driver display

4.9 Charging troubleshooting

4.10 Use the car as a power source

4.11 Use smart charging

---

## 5. Lock and unlock

---

5.1 Lock and unlock overview

5.2 NFC card

5.3 Key fob

5.4 Digital key

5.5 Lock and unlock the car

5.6 Powered doors

5.7 Tailgate

5.8 Anti-theft system

---

## 6. Seating, storage, and loading

---

6.1 Seating overview

6.2 Seating recommendations

6.3 Adjust the driver seat

6.4 Adjust the front passenger seat

6.5 Seat position memory

6.6 Adjust the rear seats

6.7 Adjust the headrests

6.8 Storage and loading

---

## 7. Driving

---

7.1 Driving overview

7.2 Start the car

7.3 Power modes

7.4 Turn off the car

7.5 Driver profile

7.6 Steering wheel

7.7 Exterior lights

7.8 Wipers and washers

7.9 Rearview and side mirrors

7.10 Gear lever

7.11 Driving characteristics

7.12 Active air suspension

7.13 One pedal drive

7.14 External audio

7.15 Acoustic vehicle alerting system

7.16 Tow bar

---

## 8. Brake systems

---

8.1 Brake systems overview

8.2 Foot brake

8.3 Electric Parking brake

8.4 Auto hold

8.5 Electronic stability control

8.6 Trailer stability assist

8.7 Hill start assist

8.8 Hill descent control

8.9 Collision mitigation support front

8.10 Collision mitigation support rear

8.11 Post-impact braking

8.12 Brake wear

---

## 9. Driver display

---

9.1 Driver display overview

9.2 Driver display controls

9.3 Symbols and messages

9.4 Head-up display

---

## 10. Driver assistance

---

10.1 Driver assistance overview

10.2 Driver assistance system sensors

10.3 Steering wheel controls

10.4 Driver display information

10.5 Head-up display information

10.6 Lane keep assist

10.7 Blind spot assist

10.8 Door open warning

10.9 Front cross traffic alert

10.10 Rear cross traffic alert

10.11 Traffic sign information

10.12 Adaptive cruise control

10.13 Highway assist

10.14 Speed limit adaptation

10.15 Driver drowsiness and distraction alert

10.16 Parking assist system

10.17 Automatic parking assist

10.18 Low-speed emergency braking

10.19 Community powered map

---

## 11. Windows

---

11.1 Windows overview

11.2 Anti-pinch protection

11.3 Open/close windows.WD

11.4 Powered sunshade for the sunroof

11.5 Reset windows

---

## 12. Center display

---

12.1 Center display overview

12.2 Home page

12.3 Swipe-down menu

12.4 Navigation menu

12.5 Multimedia menu

12.6 Radio

12.7 Mobile phone

12.8 App menu

12.9 Vehicle function settings menu

12.10 Connection menu

12.11 Display brightness and theme

12.12 Reboot the center display and driver display

12.13 Restore settings

---

13. Voice control

---

13.1 Voice control overview

13.2 Supported languages

13.3 Keywords and phrases

13.4 Voice control limitations

---

## 14. Additional features

---

14.1 Additional features overview

14.2 Light show

14.3 Stress relief cabin

14.4 Pet mode

14.5 Sentry mode

---

## 15. Zeekr app

---

15.1 Zeekr app overview

15.2 Initial setup

15.3 Use the Zeekr app

15.4 Limitations of the Zeekr app

---

## 16. Climate

---

16.1 Climate overview

16.2 Air conditioning

16.3 Heated steering wheel

16.4 Seat comfort

16.5 Preconditioning

## 16.6 Parking comfort

---

## 17. Interior lights

---

### 17.1 Interior lights overview

### 17.2 Interior lights in the center display

---

## 18. Power outlets and wireless charger

---

### 18.1 Power outlets and wireless charger overview

### 18.2 12 V DC power outlet

### 18.3 USB ports

### 18.4 Wireless charger

---

## 19. Wheels and tires

---

### 19.1 Compatible tires

### 19.2 Recommended tire pressures

### 19.3 Tire pressure monitoring system

### 19.4 Winter tires

### 19.5 Snow socks

### 19.6 Tire performance

---

## 20. Technical specifications

---

20.1 Dimensions and weights

20.2 Label overview

20.3 Battery specifications

20.4 Range and consumption

20.5 Radio frequency transmitters

20.6 High voltage battery performance and durability

---

## 21. Maintenance

---

21.1 Maintenance overview

21.2 Exterior cleaning

21.3 Exterior care

21.4 Interior cleaning

21.5 Open and close the hood

21.6 On-board toolkit

21.7 Washer fluid

21.8 Wiper blades

21.9 Brake fluid

21.10 Coolant

21.11 Tires

21.12 Remove and replace wheels

21.13 High voltage battery

21.14 Low voltage battery

21.15 Level/adjust headlights

21.16 Alcohol interlock

21.17 Fuses

21.18 Software updates

21.19 Service intervals

21.20 Return or sell the car

---

## 22. Driver assistance quick guide

---

22.1 Driver assistance quick guide overview

22.2 Adaptive cruise control quick guide

22.3 Highway assist quick guide

22.4 Blind spot assist quick guide

22.5 Front cross traffic alert quick guide

22.6 Rear cross traffic alert quick guide

## About your car

Welcome to your Zeekr 7X. The car has intuitive features and innovative technology. We recommend that you read the entire manual before starting and driving the car, but if you're looking for the essentials to get started, we've highlighted some here.

### Electric car

Whether this is your first electric car or not, it is worth reading through the various parts about charging and driving. See [Charging overview](#) and [Driving overview](#).

### Personalization and car connection

Maximize your Zeekr 7X experience with the Zeekr app and a Zeekr user account. See [Zeekr app overview](#) and [Zeekr user account](#).

### Driver assistance

Modern cars have many autonomous driving functions, and your Zeekr 7X is no different. From reading and displaying traffic signs to highway assist, which maintains a constant speed and set interval to vehicles in front of the car while also actively steering the car. There is a lot the car can do to make driving easier and safer. See [Driver assistance overview](#).

### Roadside assistance

In the event of a breakdown, Zeekr Assist provides support on-site to get you back on the road again, or towing to a Zeekr Hi-Tech Service Center or an approved service partner. See [Zeekr Assist](#).

### Displays



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All the information needed for driving, as well as lots of additional functions and settings are displayed and controlled from the driver display **A** and the center display **B**. See [Driver display overview](#) and [Center display overview](#).

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Models

Zeekr 001

Zeekr 001 Limited Sport Edition

# About this manual

This digital user manual contains all the information you need to use and understand your car. Because the car is connected, this digital manual is the correct source for the most up-to-date information. The digital manual is available in the center display and the Zeekr app.

There is also a printed manual that contains necessary information in the event of a power failure or other hazardous situation where you might not have access to the digital manual.

The manual contains information and instructions about most parts and functions of the car. It also contains important safety information, to make sure you use the car safely and that you know what to do in a hazardous situation.

If you have any questions or need additional information, contact Zeekr support. You can find the phone number at [Zeekr.eu/contact](https://zeekr.eu/contact) or in the Zeekr app.

## Admonitions

There are four levels of admonitions, with different severity and consequences to the user and/or the car.

### Danger

A hazardous situation that if not avoided will result in death or serious injury.

### Warning

A hazardous situation that if not avoided could result in death or serious injury.

### Caution

A hazardous situation that if not avoided could cause equipment damage (no risk of injury to the user).

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There are also two ways of highlighting other type of information:

- **Note** – additional information that is important to know about
- **We recommend** – best practices or helpful advice

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Zeekr X

Zeekr 7X

Services

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About

## Printed manual

The printed manual only contains necessary information in the event of a power failure or other hazardous situation where you might not have access to the digital manual.

**We recommend:**

Keep the printed manual in a place you can access it in the event of power failure, such as the front armrest storage compartment.

In case a hazardous situation occurs, follow the steps under the relevant section within the printed manual to try to resolve the issue. If you need more information or are unable to resolve your current issue by following the steps in the respective section, contact Zeekr Assist or a Zeekr Hi-Tech Service Center or an approved service partner for additional help.

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## Zeekr user account

To maximize your Zeekr experience and access personalized services and features, you need a Zeekr user account and the Zeekr app. Download the Zeekr app from the Apple App Store or Google Play Store.

You can have a user account even if you do not own a Zeekr car. When you create a user account, a unique identifier, Zeekr ID, is generated and connected to the account.

To create a user account, register on [zeekr.eu](https://zeekr.eu) or in the Zeekr app. If you are the owner of a Zeekr car creating an account, make sure to use the same email address you used when you purchased the car.

If your user account is registered as the owner of a Zeekr car, your car is connected to your account. A Zeekr car can only be associated with one owner account at a time. However, the Zeekr car can be shared with others through the Zeekr app. This requires other users to have their own Zeekr user account.

It is always possible to access and use a Zeekr car without a Zeekr account, using physical keys.

To be able to store relevant driver information and comfort settings, a driver profile is created and linked to your Zeekr ID. Multiple driver preferences can be created. See [Driver profile](#).

In case of any issues with your Zeekr ID or user account, or if you need to make changes, contact Zeekr Support ([zeekr.eu/contact](https://zeekr.eu/contact)).

**Note:** If you decide to sell or return the car, you must remove your ownership. See [Return or sell the car](#).

# Airbags

## Airbags overview

### Warning

- The seat belts and airbags interact. All occupants must wear their seat belt correctly and maintain an upright seating position with their backs against the backrest. Younger children should use an appropriate child safety seat. Failure to do so could result in death or serious injury to the car's occupants.
- Do not install or place items on, or near the airbag panels and their deployment areas. Doing so might reduce the protection provided by the airbags, which could result in death or serious injury to the car's occupants.
- Do not modify, disassemble, or install airbags and related components yourself. Improper installation of the components can cause malfunction and may reduce the protection provided by the airbags, which could result in death or serious injury to the car's occupants. Contact a Zeekr Hi-Tech Service Center or an approved service partner instead.
- Do not drive with deployed airbags. Doing so will affect the car's steering and could cause an accident. If an airbag has been deployed, a trained professional must replace components of the airbag system. Contact a Zeekr Hi-Tech Service Center or an approved service partner for assistance
- The airbag system's control module is located in the center console. If the center console is drenched with water or other liquid, disconnect the cables to the starter battery. Do not attempt to start the car since the airbags may deploy. Contact a Zeekr Hi-Tech Service Center or an approved service partner for assistance.


### Caution

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collision is detected. The combination of airbags and seat belts offers the best possible protection to the car's occupants in case of a collision.

The airbag system's control module detects and evaluates the severity of a collision, and then rapidly deploys the appropriate airbags and seat belt pre-tensioners. After deployment, it is normal for smoke and dust to get released into the car.

Airbag deployment depends on the severity of the collision, impact angle, impact force, driving speed, and the type of object that the vehicle has collided with. It is therefore possible that none, or only some of the airbags, are deployed in a collision. Severe structural damage does not determine whether an airbag should have deployed or not.

If there is a fault in the airbag module, the airbag fault symbol  is displayed on the driver display. For more information, see [Warning symbols](#).

**Note:** The airbags only work after the **READY** indicator in the driver display has turned on.



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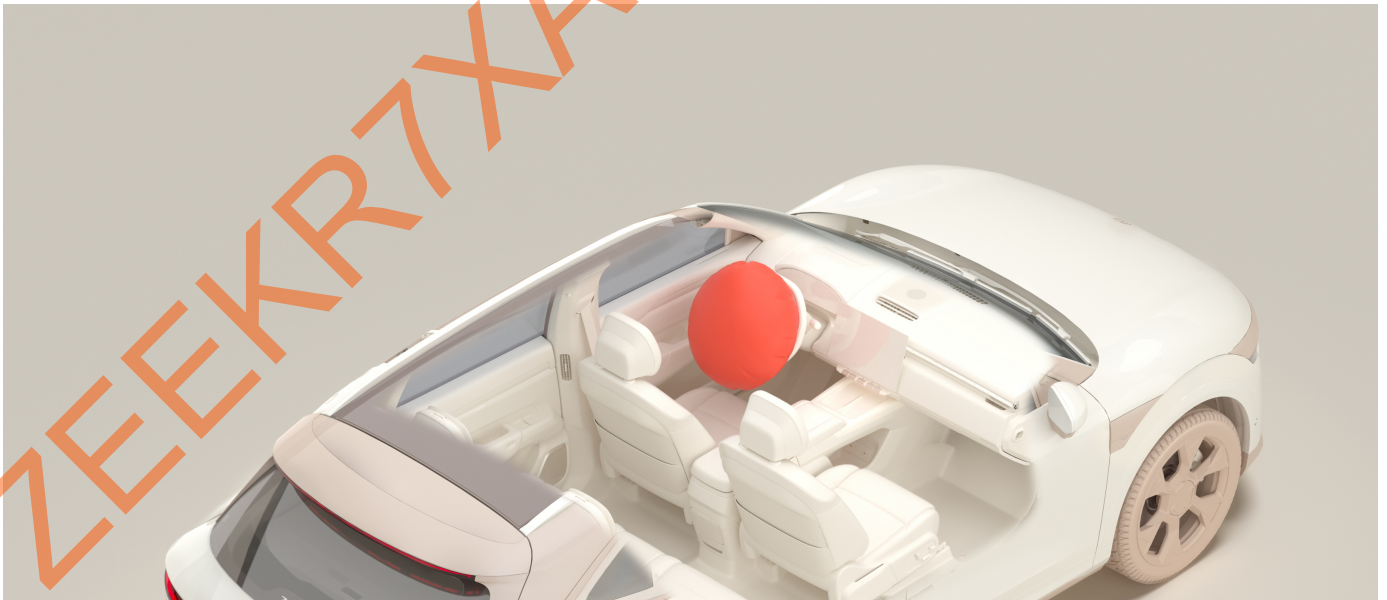
- Inflatable curtains

## Front airbags

### Warning

- NEVER USE A REARWARD FACING CHILD RESTRAINT ON A SEAT PROTECTED BY AN ACTIVE AIRBAG IN FRONT OF IT, DEATH OR SERIOUS INJURY TO THE CHILD CAN OCCUR.
- Front-facing passengers should not sit in the front passenger seat if the passenger airbag is deactivated. Doing so could cause serious injury or death in the event of an accident.
- Do not use seat covers on the front seats. Doing so could inhibit the full and immediate inflation of the airbag, which could cause serious injury or death in the event of an accident.
- Do not allow others to sit or stand in front of the front passenger seat. Doing so could cause serious injury to the passenger seat occupants after airbag deployment.

Front airbags are designed to prevent front seat occupants from having their head and upper body strike the car's interior during a collision.



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The front driver airbag is located in the center of the steering wheel. Its location is indicated by the AIRBAG marking on the steering wheel.



The front passenger airbag is located behind the panel above the glove compartment. Its location is indicated by the AIRBAG marking on that same panel.



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There is a warning label on each side of the sun visor of the front passenger seat to remind you to deactivate the front passenger airbag when using a rearward facing child seat on the front seat.

Note: The driver is responsible for ensuring that the airbag is deactivated or activated, as appropriate.



## Passenger airbag status indicator



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## Activate or deactivate the front passenger airbag

### Warning



- Do not let anyone sit in the front passenger seat if the warning symbol  in the driver display and the deactivated airbag symbol  in the center display are shown at the same time. There is an airbag malfunction, which could result in death or serious injury. Contact a Zeekr Hi-Tech Service Center or an approved service partner.

The front passenger airbag is deactivated and activated in the center display.

To deactivate the airbag:

- Navigate to  > Safety & Service > Safety on the center display.
- In Front passenger airbag, press  OFF.
- Press Yes to confirm.

To activate the airbag:

- Navigate to  > Safety & Service > Safety on the center display.
- In Front passenger airbag, press  ON.
- Press Yes to confirm.

A message is shown in the driver display when the front passenger airbag is deactivated and activated.

## Front side airbags

### Warning

- Do not place items in the area between the outside of the seat and the door panel. Doing so

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The front side airbags are located in the outer lower part of the backrest frames of the front seats. Their location is indicated by the AIRBAG marking on the tags on these frames.

## Far side airbag (driver only)

### Warning

Do not place items in the area between the inside of the driver and passenger seats. Doing so could result in serious injury to the car's occupants after airbag deployment.

The far side airbag is designed to prevent the driver and the passenger from injuring their head, shoulders, and hips during a side collision.

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The far side airbag is located on the inner lower part of the backrest frame of the driver seat. Its location is indicated by the AIRBAG marking on the tag on this frame.

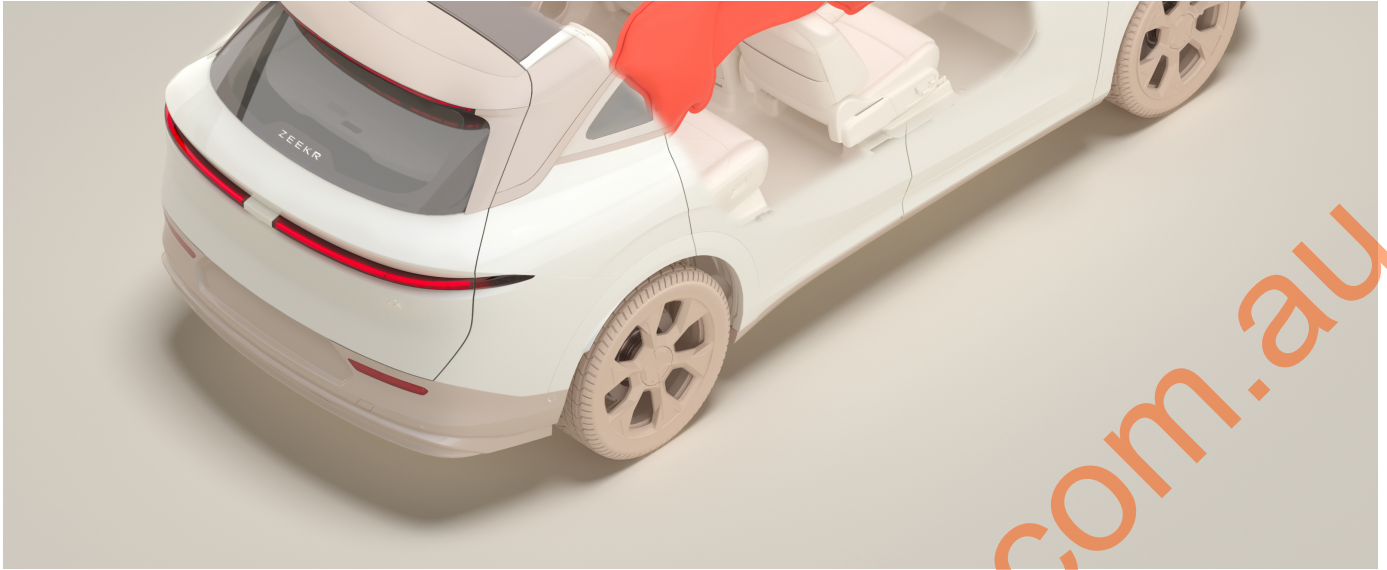
## Inflatable curtains

### Warning

- Do not place or hang items on the roof lining, door pillars, or side panels. Doing so could result in serious injury to the car's occupants after airbag deployment.
- Do not attach or hang heavy items onto the roof handles. The hooks are designed to accommodate light coats or similar clothing. Doing so could result in serious injury to the car's occupants after airbag deployment.
- Always leave 10 cm between the luggage or other loads and each of the windows. Objects placed closer to the windows could interfere with the function of the inflatable curtain, which could result in death or serious injury.

Inflatable curtains are designed to prevent the car's occupants sitting in the outboard seats from striking their head on the inside of the car during a collision.

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The inflatable curtains are located along both sides of the roof lining. Their location is indicated by the AIRBAG marking on the trim panels.

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# Seat belts

## Seat belt overview

### Warning

- Before driving, all occupants must fasten their seat belts correctly. A seat belt is intended for one person. Do not let anyone, including children, sit in your lap. Doing so is illegal and could result in death or serious injury.
- Do not remove, modify, or install any items that might affect the seat belt routing or tension, and do not insert foreign objects into the seat belt buckle. Doing so could affect the seat belt system, which could result in death or serious injury.
- If there is suspicion of damaged seat belts, or if the car has been involved in a collision, the car must be brought to a Zeekr Hi-Tech Service Center or an approved service partner to have the seat belts inspected and potentially replaced. Damaged seat belts might not appear damaged, but could result in death or serious injury.
- The seat belt system has no user serviceable parts. Do not attempt to repair or modify it. Doing so could lead to death or serious injury.
- Do not clip or hook the seat belt to hooks or other interior fittings, or place anything between you and the seat belt, such as a cushion. Doing so prevents the belt from tightening properly and could lead to death or serious injury.

All car occupants must always use seat belts. Each occupant must also be in their own seat and use the corresponding seat belt and buckle for that seat (the belt buckle closest to your hip, on the opposite side of you from where the seat belt is located). The seat belts are designed for adults, but can work for children if they are using the correct form of child restraint. For more information, see [Child safety](#).

In the event of a collision, a correctly fastened seat belt will greatly reduce the risk of death or serious injury. If you are involved in a collision, properly wearing your seat belt could save your and others' lives.


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- Grey symbol – seat not occupied
- Red symbol – seat occupied but seat belt not buckled



The seat belt reminder activates under the following conditions:

- If the driver or front passenger is not wearing a seat belt while the car is in motion.
- If the seat belt of an occupied seat is unbuckled while the car is in motion.

If any of the conditions are met, the seat belt symbol  appears on the driver display. When the car reaches 25 km/h, or the car has driven for more than 500 meters, there is also an audible signal. When the speed reaches 40 km/h, the car has driven for more than 500 meters, or 28 seconds have passed, the audible signal increases in intensity. If the driver continues driving, the audible signal turns off, but

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Note: The seat belt reminder can be triggered by heavy objects on the seat.

## Check the seat belt

The seat belt is a vital safety component, and it should be inspected regularly.

To inspect the seat belt:

- Check whether the seat belt is misshapen or dirty.
- Check the seat belt for cuts, burns, or other wear.
- Insert the seat belt tongue into the buckle until it clicks into place. Pull the seat belt in the opposite direction. The seat belt should not budge.
- Pull quickly on the seat belt to check that it tightens automatically.

If you detect any issues with the seat belt, contact a Zeekr Hi-Tech Service Center or an approved service partner.

## Clean the seat belt

### Warning

- Do not use aggressive chemicals like bleach, dye, or chemical solvents when cleaning the seat belt. Doing so might severely weaken the seat belts, possibly causing them to fail completely, which could result in death or serious injury.

Use gentle detergents and soft brushes to clean the seat belts. To avoid mold growth in the retractor, keep the seat belts fully extended and let them air dry completely before retracting them.

## Use the seat belt

For recommended seating position and seat belt usage, see [Seating recommendations](#).

## Fasten the seat belt

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- Remove all slack from the seat belt by pulling upward from above the belt buckle, and make sure it is not twisted.
- Avoid wearing the seat belt over bulky clothing that could prevent the belt from fitting tightly against your body.

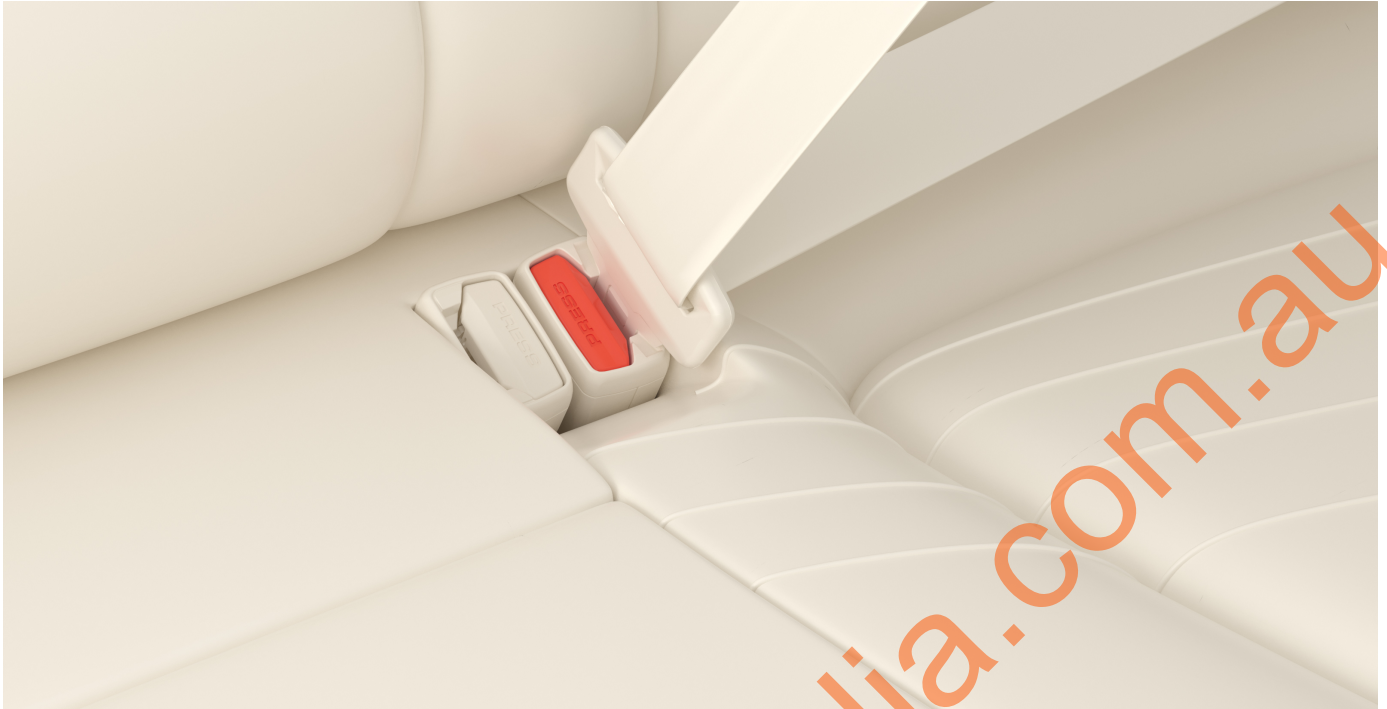
To fasten the seat belt:

1. Adjust the seat to the right position.
2. Pull the seat belt slowly out of the retractor.



3. Insert the tongue into the buckle until it clicks into place.

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Press the red button on the seat belt buckle to release the tongue from the buckle.

Hold on to the seat belt while releasing it to ensure it does not retract too quickly or twist, and make sure the belt fully retracts.

## Seat belt pre-tensioner

### Caution

- The retractor becomes very hot after a collision, do not touch it. Doing so could lead to minor injury.
- Lots of dust and smoke is generated when the retractor is triggered. This can irritate both eyes and skin. Leave the car as soon as possible after a collision, and if irritations occur, wash eyes and/or skin immediately. If the irritation remains, seek medical attention.

The seat belt pre-tensioner and the seat belt retractor work together to tighten the seat belt during

# Child safety

## Child safety overview

### Warning

- The driver is responsible for ensuring that children travelling in the car are properly restrained. Failure to do so could cause death or serious injury to the child in the event of an accident.
- Do not let children sit on your lap. Doing so can cause death or serious injury to the child in the event of an accident.
- Do not leave a child alone in the car. The temperature inside the car can rise quickly and could result in death or serious injury to the child.
- Do not reuse a child restraint system if the car has been involved in a collision. Doing so can cause death or serious injury to the child in the event of an accident.
- Always follow the instructions provided by the manufacturer of the child restraint system you are trying to install. Failure to do so could result in improper installation of the child restraint system, which could result in death or serious injury.
- Never use a child seat that is not compatible with the car. Doing so can cause death or serious injury to the child in the event of an accident.
- Do not use the ISOFIX/i-Size anchors to secure a child seat if the combined weight of the child and the child seat exceeds 33 kg. Doing so could lead to the ISOFIX/i-Size anchors breaking, resulting in serious injury or death.
- Some functions automatically move the driver and/or passenger seat backward. Do not use such functions if a child seat is installed in the rear seat behind the affected seat. Doing so could lead to injury or damage to the car or child seat.
- NEVER USE A REARWARD FACING CHILD RESTRAINT ON A SEAT PROTECTED BY AN

# Hazardous situations overview

In case a hazardous situation occurs, follow the steps under the relevant section to try to resolve the issue. If you need more information or are unable to resolve your current issue by following the steps in the respective section of this chapter, contact a Zeekr Hi-Tech Service Center or an approved service partner for additional help. See [Zeekr Assist](#).



In case of a collision, the hazard warning lights will usually activate automatically. If the hazard warning lights do not turn on automatically, or if it is necessary to turn them on for another reason, press the hazard warning lights button on the upper front section of the overhead console to turn on/off the

# Basic troubleshooting

If a fault occurs with the car, a warning symbol appears on the driver display and a warning message appears on the driver display and/or the center display. In some cases, there might appear to be a fault with the car, even though there is no warning symbol or message. For example, external factors such as heavy fog or snow might negatively impact the radar sensors, which in turn affects the camera and radar functionality.

To see if the fault can be rectified by you, or requires additional help:

1. Check if there are any warning symbols or messages on the driver display or the center display.
  - If there are, see [Symbols and messages](#) and perform the appropriate action.
  - If there are not, go to step 2.
2. Check if there are flat tires, if the battery is low, or if the car has lost network connection. Perform the appropriate measure to resolve the specific problem. A poor network connection could be caused by local interference. For more information on network connectivity, see [Connection menu](#).
3. More advanced troubleshooting requires a professional. Contact a Zeekr Hi-Tech Service Center or an approved service partner for additional assistance.

**Note:** Make sure to stop the car in a safe location before performing any troubleshooting.

## Stuck charging cable

The charging cable can become stuck in the charging port if there is a power outage, or a mechanical failure of the lock, during charging. In such cases, you must manually release the charging cable from the charging port. See [Manually release the charging cable](#).

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## Discharged high voltage battery

### Danger

- Do not touch or modify any high-voltage components. Doing so could result in death or serious injury.

If the high voltage battery has been discharged, the car cannot be started. You can use the car again after charging the high voltage battery with the charging cable. If the low voltage battery has also been discharged, it is not possible to charge the high voltage battery. In this case, you must first jumpstart the low voltage battery. See [Discharged low voltage battery](#). After the low voltage battery has been charged, proceed with charging the high voltage battery using the charging cable.

## Discharged low voltage battery

### Warning

- To avoid short circuits, do not touch anything other than the battery terminals with the jumper cables, and do not let the positive and negative 12 V terminals touch each other. Follow the instructions very carefully. Failure to do so could lead to serious injury or death.
- Make sure to tie or tape the 12 V wires together after using them to open the car door. Failure to do so will cause a short circuit, which could lead to damage to the car, serious injury, or death.

### NOTICE

- Do not use an external low voltage battery with higher voltage than 14.4 V. Doing so could damage the car.

While the high voltage battery level of charge is above 10%, it keeps the low voltage battery charged. If, for some reason, the low voltage battery reaches a level of charge below 30%, it will automatically shut off. This could happen if the high voltage battery is kept below 10% level of charge for an extended period of time.

A discharged low battery voltage will cause the following issues:

- The doors and the front and back hood cannot be opened.
- The high voltage battery cannot be charged.

If the low voltage battery has shut itself off because the level of charge is below 30%, it can be restarted again. To restart the low voltage battery:

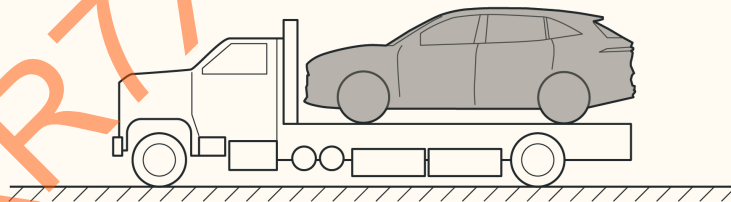
## Tow the car

### Warning

- When pulling the car onto a flatbed truck, make sure there are no people or objects behind the car in case it suddenly rolls backwards. Failure to do so could lead to car damage, serious injury, or death.
- Do not sit inside the car during towing. Doing so could lead to serious injury or death.

### NOTICE

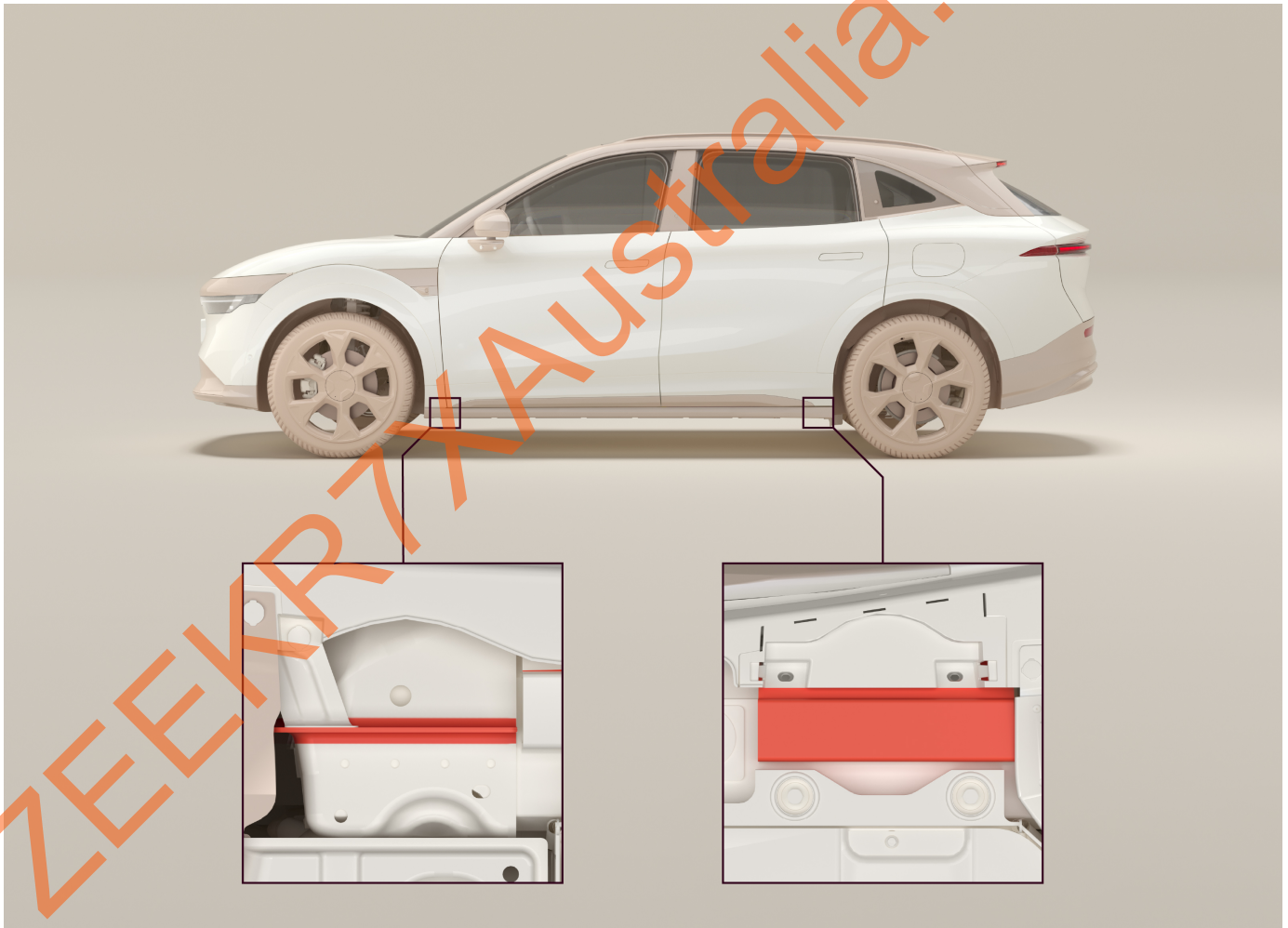
- The car must only be towed on a flatbed tow truck or on wheel dollies, with all four wheels off the road. Failure to do so could damage high voltage components/electronics.



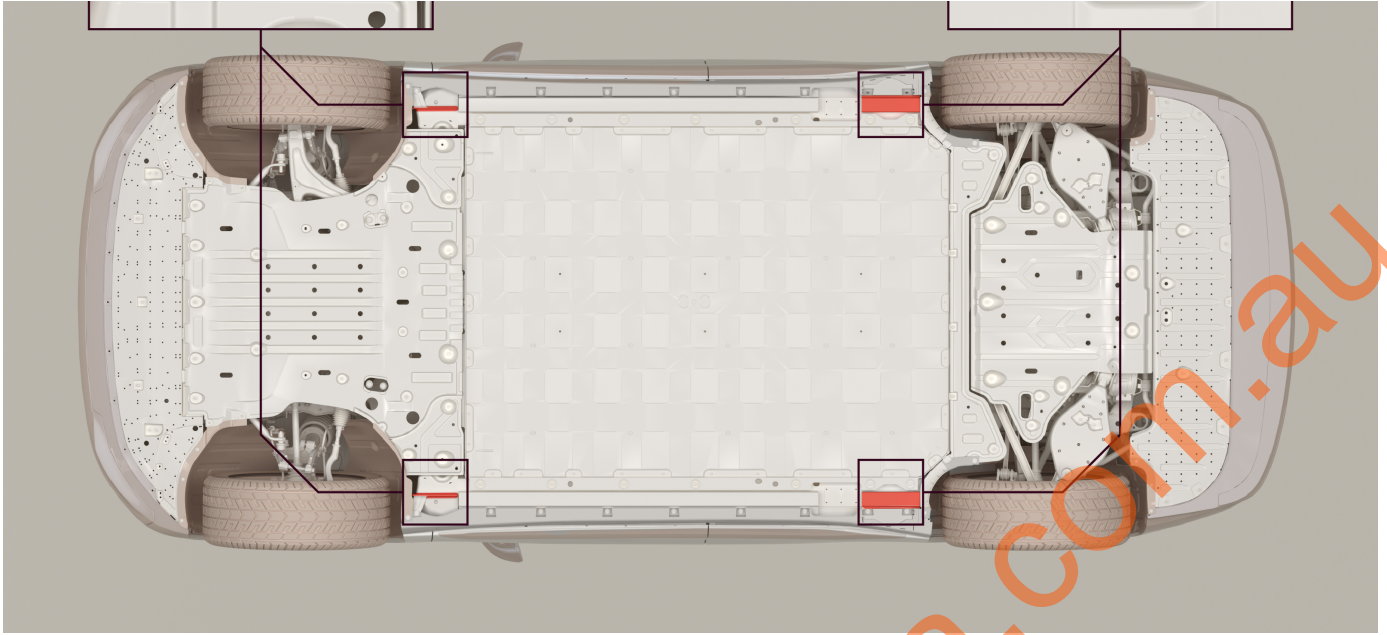
## Lifting points

### Warning

- Do not lift the car on slopes or slippery ground. If the car slips, it could lead to car damage, serious injury, or death.
- Do not put any part of your body under the car while it is lifted. Doing so could lead to serious injury or death.



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When lifting the car with a jack or other lifting equipment, the car must first be put in jack mode and then only be lifted at the lifting points shown in the image. Using any other location could damage the car.

## Jack mode

To avoid damaging the car, it must be put in jack mode before lifting it. This disables the suspension height adjustment for cars equipped with air suspension.

To put the car in jack mode, navigate to  > Safety & Service > Service.

# High visibility vest and warning triangle

If you must leave the car during an emergency, turn on the hazard warning lights and use the high visibility vest and the warning triangle to ensure you and the other road users stay as safe as possible. Remember to follow local regulations.

## High visibility vest

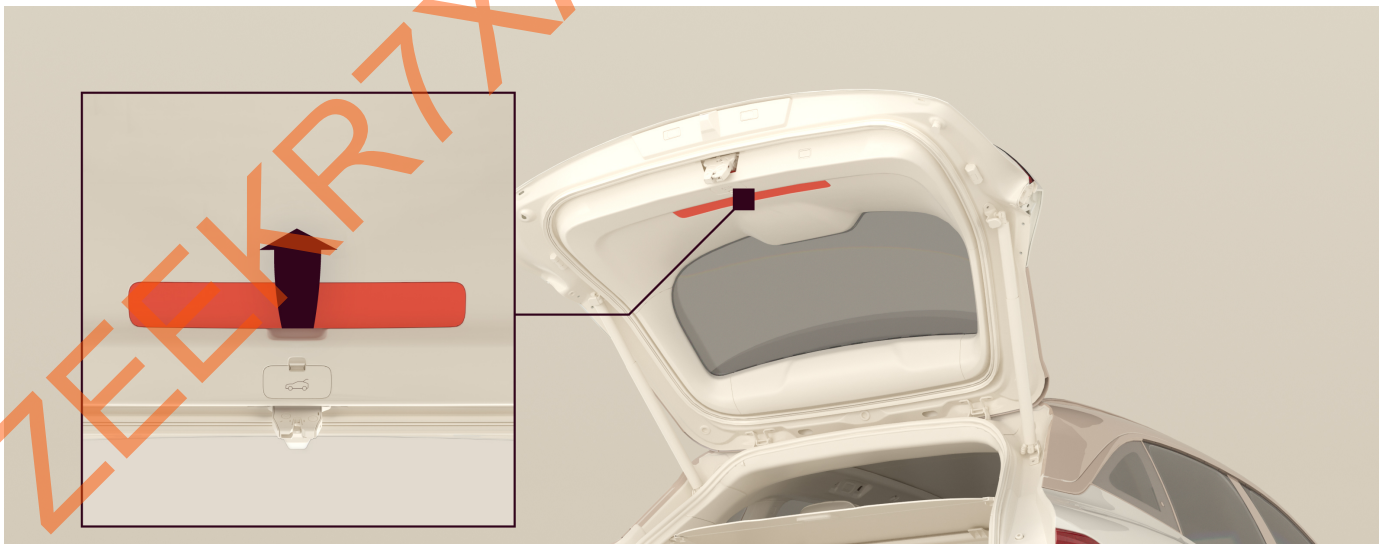
The high visibility vest is found underneath the luggage compartment floor cover. Always wear the high visibility vest if you need to exit the car while in traffic.

## Warning triangle

The warning triangle is located inside the tailgate. Typically, on a normal road, it is recommended to place the warning triangle 50-100 m behind the car. On a highway, place the triangle at least 150 m behind the car, or at least 200 m behind the car if visibility is poor, for example during heavy rain or fog.

To use the warning triangle:

1. Open the tailgate.



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2. Remove the warning triangle from the tailgate.
3. Follow the instructions on the case to assemble the warning triangle.
4. Place the warning triangle on the road at the recommended distance.

**Note:** The recommended distance for placing the warning triangle varies from country to country.

**We recommend:**

Make sure you store the warning triangle properly again after using it.

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# Emergency window breaker

In an emergency where the door cannot be opened and the car must be left quickly, the driver side window can be broken by using the emergency window breaker.

To break the driver side window using the emergency window breaker:



1. Locate the emergency window breaker on the driver door, under the door control panel.
2. Firmly pull the cover downwards to expose the emergency window breaker wire.

# Flat tire

## Warning

- The tire sealant is poisonous. Avoid contact with eyes and skin and do not ingest. If skin contact occurs, wash the skin with hot water and soap as soon as possible. In case of contact with eyes, swallowed sealant, or skin irritation, seek medical aid.
- Keep the tire sealant out of reach from children. Failure to do so could lead to serious injury or death.
- Do not stand close to the tire while the pump is running. If a crack or bulge appears on the tire, immediately stop the pump, and contact a Zeekr Hi-Tech Service Center or an approved service partner. Failure to do so could lead to the tire exploding, which could lead to serious injury or death.
- After repairing the punctured tire, the car must be driven carefully to the nearest tire shop. Avoid sudden stops and sharp steering. Do not drive over 80 km/h. Do not drive further than 10 km. Failure to do so could lead to malfunction, which could lead to serious injury or death.
- In case of abnormal noise or vibration while driving, stop the car as soon as safely possible. Failure to do so could lead to malfunction, which could lead to serious injury or death.

## NOTICE

- Do not use the electric air pump for more than 10 minutes. Extended use could cause the pump to break.
- Do not try to repair self-sealing tires with the tire repair kit. Doing so could impact the function and effectiveness of the tires and sealant.

A flat tire is usually indicated by unstable steering, unusual vibrations, and loud noise, as well as the tire

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2. In the luggage compartment, lift the inner bottom floor cover by pulling the tab upwards.

3. Take out the tire mobility kit from the on-board toolkit.


4. Follow the instructions on the tire mobility kit to seal the puncture.

5. Put the tire mobility kit back in the on-board toolkit.

6. Contact Zeekr Service for help disposing of and replacing the used sealant bottle.

**Note:** Check the sealant expiry date of the sealant at regular intervals to make sure it has not expired when it might be needed.

# Temperature faults

Whenever the battery temperature is too hot or too cold, a warning symbol  and a message appear on the driver display. Driving speed is limited, and the car powers down within 3–12 seconds depending on the severity of the temperature fault. Perform the following emergency procedure as soon as the alarm appears:

1. Park the car as soon as safely possible.
2. Turn on the hazard warning lights if necessary.
3. Leave the car and lock it.
4. Wait for the temperature to cool down to normal operating levels.
5. If the warning symbol remains on after the high voltage battery has cooled down, contact a Zeekr Hi-Tech Service Center or an approved service partner for additional assistance.

**Note:** Always follow any instructions in the message shown on the driver display.

# Safety mode

## Warning

- The car must be inspected and/or repaired by a Zeekr Hi-Tech Service Center or an approved service partner after any collision or activation of the safety mode. Transport the car to a Zeekr Hi-Tech Service Center or an approved service partner using a flatbed truck or trailer. Do not drive or tow the car. Doing so could lead to serious injury or death.
- Do not attempt to start or repair the car by yourself after the safety system has been triggered. Doing so could lead to serious injury or death.

Safety mode is triggered when the airbags or the seat belt retractor/pre-tensioner have been activated, indicating a collision. The hazard warning lights will turn on, the doors will be unlocked automatically, and the high voltage power will be turned off. Leave the car and move to a safe location and call the local emergency provider for assistance. If it is necessary to restore power to the car after safety mode has been triggered, call a Zeekr Hi-Tech Service Center or an approved service partner for assistance.

If the car enters Safety mode:

1. Leave the car.
2. Move to a safe location.
3. Call the local emergency provider for assistance.
4. Make sure the car is inspected and restored to working order by an authorized workshop.

**Note:** If it is necessary to restore power to the car after safety mode has been triggered, call a Zeekr Hi-Tech Service Center or an approved service partner for assistance.

# Event data recorder

The event data recorder is similar to a black box for cars, and is an EU requirement. It records a short stream of data, typically 10 seconds or less, in the event of a collision or near-collision event. No data is recorded during normal driving conditions.

The recorded data is used to better understand the circumstances during which collisions and injuries occur and how the safety systems performed. The recorded data includes:

- The status of various systems.
- Driver and front passenger seating positions and if their seat belts are fastened.
- Deployment status of safety restraint components such as airbags.
- How far (if at all) the driver was depressing the accelerator and/or brake pedal.
- Car speed.
- VIN (for privacy, the last four digits are masked).

The following data is not recorded:

- Personal data about the driver or passengers.
- Location of the event.
- Time and date of the event.

Special equipment and access to the event data recorder is required to read the data. The data is used by Zeekr to help determine repair work and to potentially improve aspects of the car relating to collisions or near-collision events.

**Note:** The recorded data can be shared with (and read by) authorities such as law enforcement if they have a legal right to access the car or the recorded data.

# Zeekr Assist

Unexpected breakdowns can occur even to a high-quality car. Zeekr Assist enables you to continue your journey as soon as possible. Zeekr Assist provides support on-site to get you back on the road again, or towing to a Zeekr Hi-Tech Service Center or an approved service partner. Zeekr Assist is available 24 hours a day, every day of the year, in most European countries.

If the repairs take more than four hours or the car cannot be repaired on the same day, you will be offered one or more of the following options:

- Transportation home
- Transportation to your destination
- A room in a local hotel
- A replacement car

Always contact Zeekr Assist immediately (within 24 hours) when you need help at the roadside. Do not contact any third-party rescue service without previous authorization from Zeekr. Zeekr will not cover the costs for the use of any unauthorized rescue services.

Zeekr Assist covers you at home or work as well as on the road. That is, you do not need to have broken down during a journey for you to be covered. Zeekr Assist guarantees support in the event of a breakdown, when the car unexpectedly becomes immobilized, or when the car cannot be driven due to safety reasons.

Zeekr Assist is included for three (3) years from the date the car is registered. For more information about all terms and conditions, refer to [zeekr.eu](https://zeekr.eu).

## Breakdown checklist

### Caution

- Do not touch any part of the car if the temperature of the car is high. Doing so could cause

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5. Help all vehicle occupants to a safe place and stay there while waiting for assistance.

6. Contact Zeekr Assist by phone or through the Zeekr app.

**Note:** The rules and regulations regarding which safety accessories to carry in a car and what to do in an emergency differ between countries. Always follow local laws and regulations.

## Contact Zeekr Assist

To contact Zeekr Assist, call the number for the country your car is registered in, or use the Zeekr app on your phone.

Sweden	+46 (0) 200 87 33 00
Netherlands	+31 (0) 800 1226
Norway	+47 (0) 800 31555
Germany	+49 (0) 800 9335727
Switzerland	+41 (0) 800 564548
Denmark	+45 (0) 808 30112
Belgium	+32 (0) 800 82107
France	+33 (0) 805 292959

When contacting Zeekr Assist, have the following information at hand:

- The VIN (found on the lower left part of the front windshield).
- Car license number.
- The location of the car.
- The model and color of the car.
- Your name, registered address, and phone number.
- A description of the problem, including the error message(s) and symbol(s) shown on the screen, if there are any.

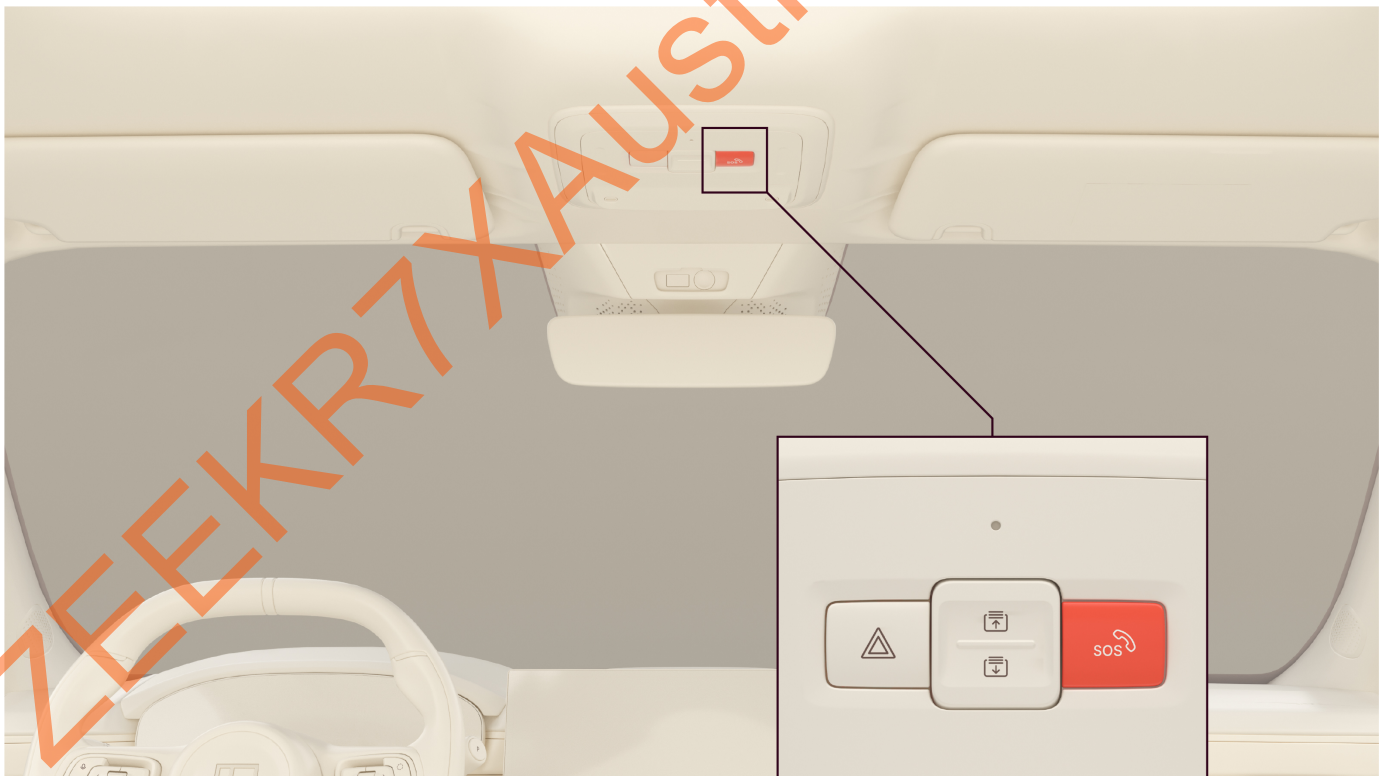
# Emergency rescue

The car is equipped with the mandatory emergency call system, which is active by default. The emergency call system handles two types of SOS calls in the EU:

- Automatic SOS calls
- Manual SOS calls

When an airbag or emergency impact sensor is triggered, the car automatically calls an emergency rescue service so that the occupants can speak with an emergency service operator. This function is only activated automatically if the vehicle is involved in a traffic accident where an airbag and/or the seat belt systems have been activated.

When an SOS call is activated, the car calls the emergency rescue service to allow the driver and the passengers to speak to an emergency service operator. The car also automatically sends a restricted set of data to help the emergency service assess the situation.



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the call function.

**Note:** The manual SOS call button is only intended for use in an emergency such as an accident, illness, or a threat against the car and the passengers.

**Note:** The emergency rescue systems will not work if no mobile network is available or if the vehicle cannot supply power to the emergency rescue functions. If the SOS service is unavailable, a voice message is emitted. If the mobile network is unavailable, a message appears on the center display.

## SOS emergency call

### Information sent

During an SOS call the car automatically sends a minimum set of data, such as the exact location of the car, the time of the call, the vehicle identification number (VIN) of the car, number of seated occupants, and the travel direction. The recipients of data that is processed during such emergency SOS call are exclusively the relevant emergency call inquiry terminals. This information is only sent to help the emergency services assess the situation. The processing of such data is mandatory pursuant to Regulation (EU) 2015/758 and latest amendments.

**Note:** No tracking (registering of the position of your car or monitoring of your driving) or transmission of data is made during normal use of the car. The vehicle location data is constantly overwritten in the internal memory of the car.

### Storage and processing

When the emergency call system is used to make an SOS call, your data is processed according to the EU data protection rules. Your data is stored no longer than 13 hours, but usually less time, by the emergency call center. All data is removed when no longer required. All storage and processing of personal data is subject to the EU data protection and online privacy.

### EU data protection and online privacy

Any processing of personal data through the emergency call system complies with the personal data protection rules regulation (EU) 2016/679 and directive 2002/58/EC.

More information about the EU data protection and online privacy can be found at:

[https://europa.eu/youreurope/citizens/consumers/internet-telecoms/data-protection-online-privacy/index\\_en.htm](https://europa.eu/youreurope/citizens/consumers/internet-telecoms/data-protection-online-privacy/index_en.htm).

## Charging overview

### Danger

- Do not touch or modify any high-voltage components. Doing so could result in death or serious injury.

### Warning

- Do not use charging cables or charging ports that in any way are damaged or inoperable. Doing so could result in serious injuries or fire.
- Ensure the charging cable and associated parts are not soaked in water. Using damp and wet charging parts can result in serious injuries.
- Do not touch the charging cable in case of thunder or lightning strikes. Doing so could result in serious injuries.
- The car must only be charged with approved, grounded charging stations. If the capacity of the charging station is unknown, do not use it. Doing so could result in serious injuries or fire.
- Do not let children be unattended anywhere near the car while charging. Contact with high voltage can cause death or serious injury.
- Do not charge the car in an environment where flammable and explosive items are stored or used. Doing so could result in serious injuries or fire.
- Do not charge the car with a current exceeding the maximum permitted charging current. Doing so could result in serious injuries or fire, and damage to the components. Always follow local and national recommendations for charging from home charging stations.
- Do not wash the car while the charging cable is connected, or the charging hatch is open. Doing so could result in serious injuries.

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charging before unplugging it.

- Do not interfere with the charging hatch when it is opening or closing. Doing so could damage the charging hatch.
- Do not bundle charging cables while charging. Doing so can lead to damage to the charging components and the high-voltage system.
- Avoid fully discharging the high-voltage battery. If it occurs, charge the car as soon as possible. Leaving the car discharged might cause serious damage to the high-voltage battery.
- Insert and pull out the charging cable without using big force, tilting, or wiggling, to avoid any damage to the charging equipment or the car.
- Do not expose the charging cable to direct sunlight. The overheating protection can reduce or interrupt the charging.




The car's electric motor is powered by a high-voltage battery, which is charged through the charging port. Charge the car through a public charging station or a charging station at home.



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high-voltage cables are orange. Do not modify or interfere with any high-voltage components or high-voltage cables.

To charge the car, use a compatible charging station. The identifier on the car must always match the identifier on the charging station, according to EN 17186.

Label	Description
	AC charging
	DC charging, voltage up to 500 V
	DC charging, voltage up to 900 V

The car has one charging cable as standard equipment. This charging cable is found in the storage area below the hood.

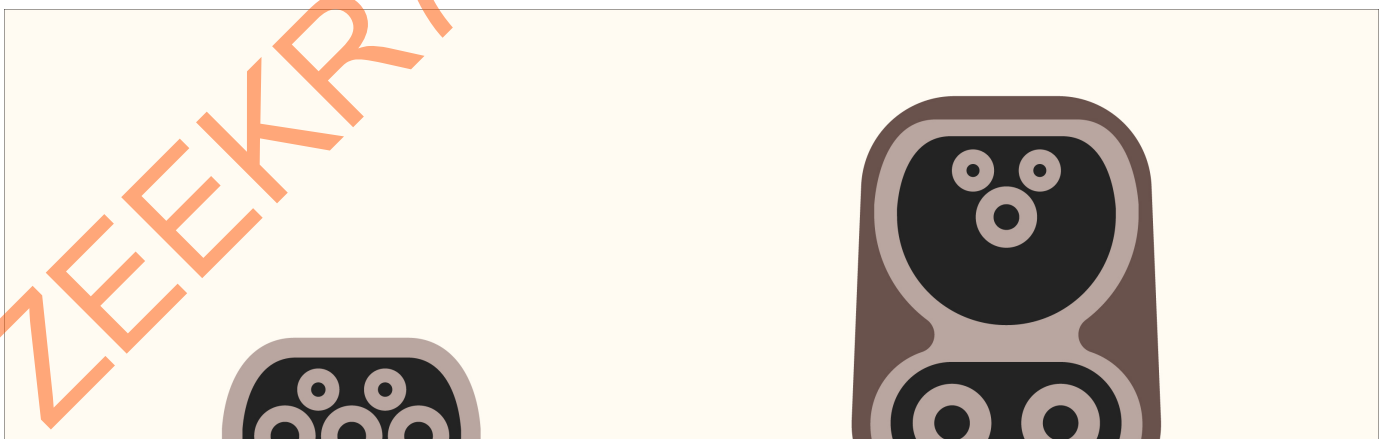
The battery's level of charge and the expected range are shown in the center display and the Zeekr app.

We recommend:

Press the battery symbol in the top toolbar to go directly to the Energy management menu.

## AC and DC charging

The car can be charged either with alternating current (AC), or direct current (DC). DC charging shortens the charging time significantly compared to AC charging and is normally referred to as fast charging.



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A

B

Different charging cables are used for the two types of charging. An AC charging cable has interface **A** and a DC charging cable has interface **B**.



The car's charging port fits either charging cable.

Use the Zeekr charging cable to charge from an AC charging station that does not have an integrated charging cable.

For DC charging make sure to:

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of the charging hatch illustrates the status.

LED status	Charging status
Solid yellow	Preconditioning the battery
Solid green	Charging complete
Flashing blue	Discharging in progress
Solid red	Charging fault
Flashing green	Charging in progress
Solid blue	Charging scheduled
Solid white	No charging ongoing. Courtesy light.

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## Charging recommendations

- Drive and charge the car regularly, at least one a month. **Note:** Driving the car regularly will also avoid discharging the low-voltage battery.
- Never fully discharge the battery. **Note:** The battery can discharge over time, even if the car is not used, since the battery powers onboard electronics.
- Every three months, charge the car to 100%. Then consume the energy to 80% level of charge as soon as possible.
- Keep the level of charge between 10% and 80%.
- Minimize the use of DC charging.
- Precondition the battery before departure.
- When storing the car for more than three months, keep the battery's level of charge between 50% and 80%.

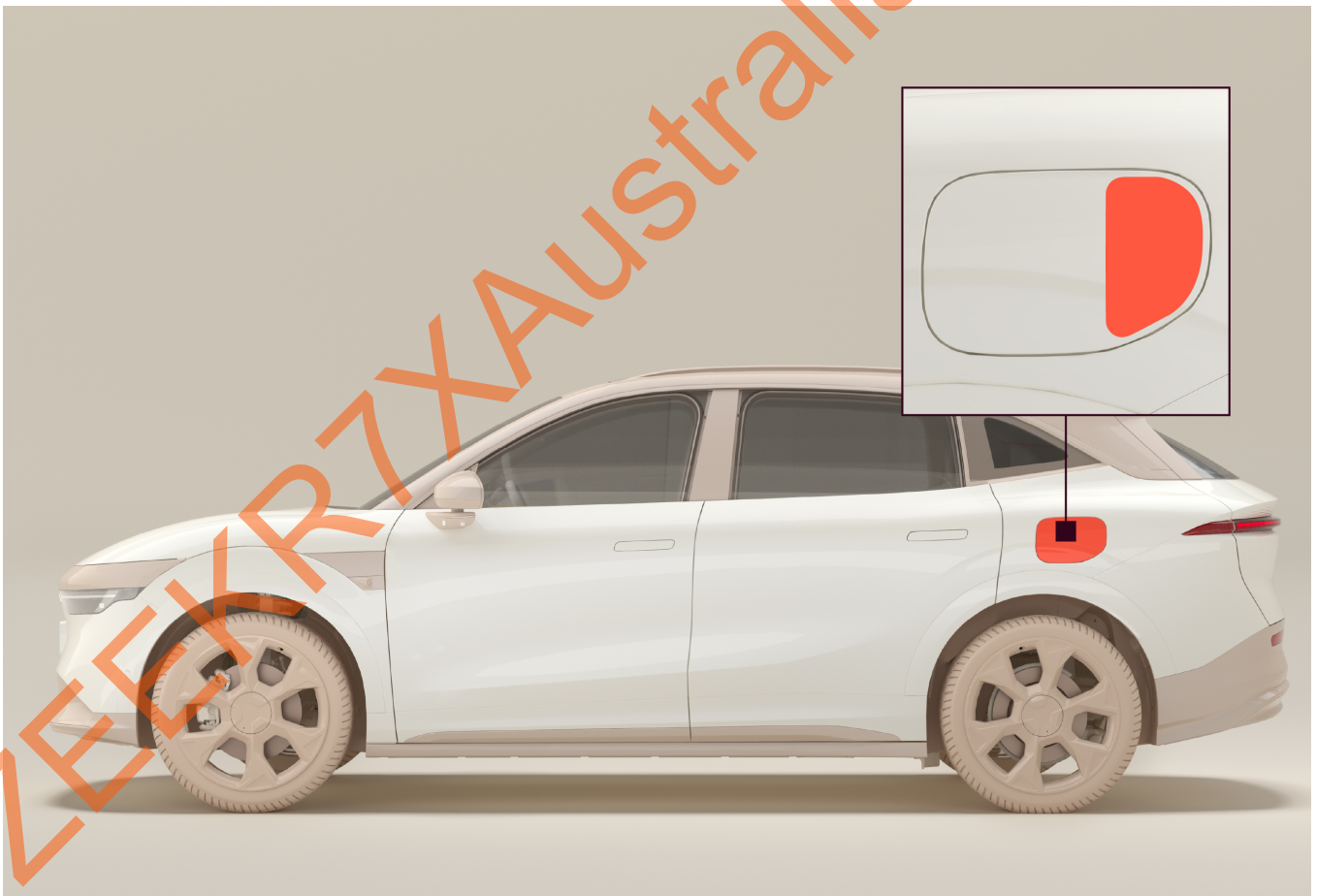
# Charge the car

Before charging the car make sure to:

- Use a compatible charging station.
- Be aware of any specific instructions on the chosen charging station.
- Not handle the charging components with wet hands or standing in water.
- Not use any adapters, extension cables, or multiple ports of any kind.

To charge the car:

1. Put the car in P.



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4. Insert the charging cable into the car's charging port. You will hear a sound from the locking device in the charging port.


5. Verify that the charging cable is connected properly: the charging view will be displayed in the center display and the driver display when the charging cable is connected and the LED by the car's charging port will flash green, indicating charging is in progress.

The front lights of the car display a two-minute exterior light show to indicate the start of charging.

This feature can be turned off, see [Charging in the center display](#).

To stop charging the car:

1. If the charging is in progress stop it in one of the following ways:

- In the center display: navigate to  > Energy management > Charging > Stop charging.
- In the Zeekr app.
- If applicable, on the charging station.

2. Pull out the charging cable from the car's charging port.

3. Put the protective cover(s) back into the car's charging port.

4. Close the charging hatch by pressing the Zeekr logo near the charging port.

5. If using the car's charging cable, remove it from the charging station.

6. Return the charging cable to its original position.

## Manually release the charging cable

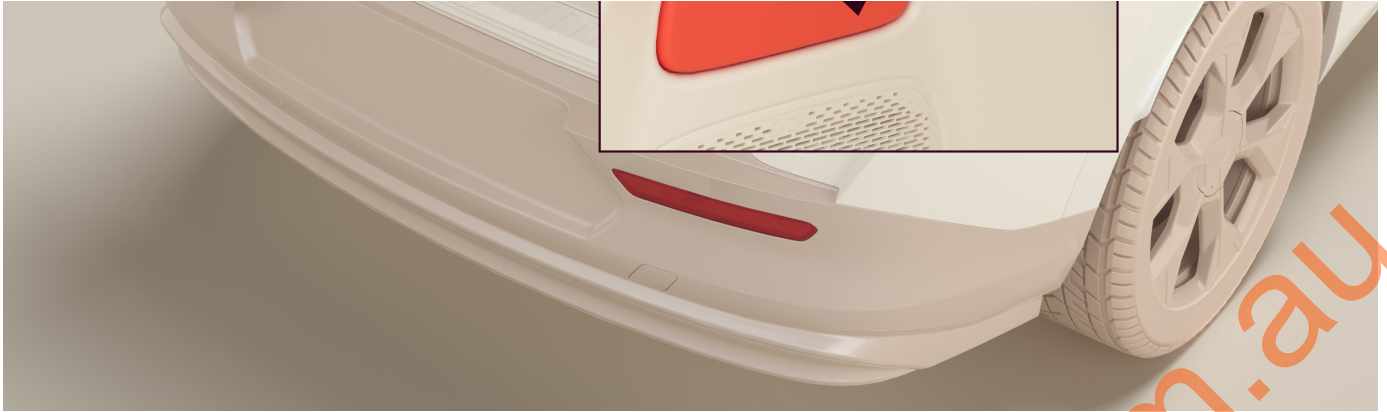
If the charging cable does not release from the car's charging port, you can release the charging cable manually.

1. Make sure the car is not charging.

2. Open the tailgate.



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3. Remove the hatch from the left side panel, either with a flat tool or your fingers.



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## Charging time

The time to charge the battery depends on several factors, for example charging station capacity, outside temperature, and age of the battery. Expect a longer charging time when the car is either abnormally cold or hot since part of the charging current will be used to raise or lower the battery's internal temperature.

Approximate charging time at an ambient temperature of 25°C:

- 5.5 hours from 10% to 100% with 22kW AC charging
- 16 minutes from 10% to 80% for DC charging

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## Precondition the battery

The battery can be preconditioned for both AC and DC charging, which can improve the battery's performance and lifetime, and reduce charging time. Due to the differences in charging time for AC and DC charging, this works differently depending on the powersource.

### Precondition the battery for AC charging

The car is equipped with a battery temperature maintenance system. This can be used to precondition the high-voltage battery for one hour around a set time. Since AC charging is not as fast as DC charging, preconditioning is started after AC charging has been started. This feature may add a small amount of charging station energy consumption.

To turn on the battery temperature maintenance system:

1. Make sure the car is connected to an active AC charging station.
2. Navigate to  >Energy management>Charging>Schedule Trip in the center display.
3. Activate Battery Temperature Maintenance
4. Set a departure time.
5. Press Save.

We recommend:


Use the battery temperature maintenance system when the ambient temperature is above 40 °C or below 0 °C.

### Precondition the battery for DC charging

Since DC charging is very quick, the battery is preconditioned before arriving at the charging station.

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To manually activate/deactivate battery preconditioning:

1. Navigate to  > Energy management > Charging .
2. Press Battery temp regulation.

Battery preconditioning automatically deactivates once the car is connected to a charging station. It also automatically deactivates when the car is turned off or if the battery is below 20%.

Note: Battery preconditioning consumes power. It should only be activated when the car is on its way to a charging station.

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Models

Zeekr 001

Zeekr 001 Limited Sport Edition

Zeekr X

Zeekr 7X


Services

Zeekr Power

Zeekr Care

Zeekr Connected

# Charging in the center display

You can monitor and control the charging in the car's center display. Navigate to  > Energy management or press the battery symbol in the top toolbar.

## Charging status

Navigate to Charging to view the charging status and charging information.

To see the current range based on your driving history, select Dynamic. To see the current range based on a global driving standard, select Standard.

## Interrupt charging


To interrupt the charging, navigate to Charging and press Stop charging.

## Set desired charging level

To set the desired charging level, navigate to Charging and move the charging limit slider sideways to adjust the charging percentage.

## Schedule charging

To schedule the start and stop time of the charging:

1. Navigate to  > Energy management > Charging > Schedule charging.
2. Set the start and stop time.
3. Press Save.

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2. Set the maximum allowed current in amperes (A).

3. Press OK to confirm.

The function is only available for AC charging.

## Turn on/off the charging indicator

To turn on/off the front lights charging indicator:

1. Navigate to  > Lighting > Exterior.

2. Toggle the Charging indicator on/off.

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Models

Zeekr 001

Zeekr 001 Limited Sport Edition

Zeekr X

Zeekr 7X

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## Charging in the Zeekr app

You can monitor, interrupt, start, and schedule the charging in the Zeekr app.

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## Charging in the driver display

The charging view is displayed in the driver display when the charging cable is connected. The charging view shows the charging status and charging information.

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## Charging troubleshooting

If the LED by the car's charging port has a solid red light, there is a charging fault. Try to charge with another charging station. If the fault remains even if other stations are used, contact a Zeekr Hi-Tech Service Center or an approved service partner. Do not intervene or modify any of the charging equipment or ports.

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# Use the car as a power source

The energy stored in the car's battery can be used to power external electrical devices.

Before using the car as a power source make sure:

- The ambient temperature is between  $-20^{\circ}\text{C}$  and  $+55^{\circ}\text{C}$ .
- To use a discharging cable recommended by Zeekr. For more information about the discharging cable contact a Zeekr Hi-Tech Service Center or an approved service partner.
- The battery is charged to more than 20%. Otherwise, the function will not activate.
- The total power of the external devices does not exceed 3.3 kW.

To start powering another device:

1. Open the charging hatch.
2. Insert the discharging cable into the charging port.
3. Connect the device you want to power to the discharging cable.
4. In the center display, navigate to  > Energy management > V2L.
5. Set the desired battery discharge limit by moving the charging limit slider sideways. When the car's battery has reached the set limit, it will stop powering the external devices.
6. Press **Start discharging**. The LED by the car's charging port flashes blue, indicating discharging is in progress. The status is also indicated in the driver display and the center display.

To stop discharging:

1. Press **Stop discharging**.
2. Disconnect the device from the discharging cable.
3. Remove the discharging cable from the charging port.

## Use smart charging

To charge the car using an external smart charging service, the car must be scheduled to charge.

For example, if the car is connected to a charging station from 5:00 PM to 07:00 AM and the smart charging service is set to activate during this time, the car's charging must be scheduled for these hours. Schedule the charging in the center display, see [Schedule charging](#), or in the Zeekr mobile app.

For further instructions on how to use smart charging, refer to the smart charging service instructions.

We recommend:

Make sure that the set charging level does not limit your charging needs. See [Set desired charging level](#).

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## Lock and unlock overview

### Warning

- Never leave a child alone in the car. The temperature inside the car can quickly become hot and could result in death or serious injury.
- If a child must be momentarily left alone in the car, turn the car off and bring all keys with you. If the car is left powered on, or if a key is left in the car, a child might be able to start the car or use controls, such as to the power windows, which could result in death or serious injury.
- Do not close the windows automatically or remotely if you do not have full visibility of the car and all windows, and cannot confirm that there are no persons or objects blocking the windows. Doing so could lead to death or serious injury.

The car can be locked and unlocked with the following types of keys:

- NFC card
- Digital key
- Key fob

Do not drive without a key in the car. The car will remain powered on, but a key will be needed to power it on again after it is powered off.

If you enter the car without the key, a warning message appears to remind you to have the key inside the car before driving.

Do not leave any keys inside the car when you leave the car. Do not leave a paired phone (digital key) in the car either. If you must leave a paired phone, make sure to either turn it off or disable Bluetooth and lock the phone.

## NFC card

### NOTICE

- Do not expose the NFC card to extreme temperatures, dampness, physical shock or other physical damage. The NFC card could become damaged and unusable.
- Do not put the NFC card between the wireless charging pad and a charging phone. Doing so can lead to the NFC card being damaged.

The NFC card is used to lock and unlock the car. If you need additional NFC cards, contact a Zeekr Hi-Tech Service Center or an approved service partner.

**Note:** Keep the NFC card away from other NFC scannable items when using it.

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## Key fob



The key fob can be used to lock and unlock the car, open the tailgate, and control the windows.

The key fob is usable within 10 m of the car.

**Note:** Interference from wireless devices, radio, and TV masts can affect the operation of the key fob.

### Replace the key fob battery

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charge. For more information, see Use the key fob.

To replace the battery:

1. Flip the key fob upside down.



2. Replace the CR2450 battery, making sure that the positive (+) side of the battery is facing upwards.



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3. Put the two casing sides back together, lining them up as per the arrows shown in the image.

4. Rotate the back shell of the casing counterclockwise.

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## Digital key

The digital key function lets you start the car through the Zeekr app on your phone. The owner can also share the car with others by inviting them through the Zeekr app. Any recipient of an invite to share the car must also have a Zeekr account.

The car can be locked/unlocked through the Zeekr app. After creating a digital key, the user can also start the car. The car can be locked/unlocked over both mobile data and Bluetooth. Bluetooth is quicker and can also be used to start the car. You must be logged in to your Zeekr account to lock/unlock or start the car through the app.

**Note:** Some phones disable Bluetooth when battery is low. Ensure your phone has enough battery to use Bluetooth when setting up or using digital key over Bluetooth.

Do not leave a paired phone in the car when leaving the car. If you must leave a paired phone, make sure to either turn it off or disable Bluetooth and lock the phone.

When using digital key over Bluetooth, make sure the Bluetooth symbol  is visible and black on the Zeekr app homepage. If it is greyed out, press the symbol  to reconnect Bluetooth.

**Note:** Other wireless connections can interfere with the Bluetooth connection.

**Note:** The first time the car is unlocked with a new digital key, it could take a little longer for unlocking to finish. Pay attention to any prompts on the phone.

Digital keys only work on phones approved by Zeekr. For a list of approved phones:

1. On a device connected to the internet, visit the website [zeekr.eu/connected](https://zeekr.eu/connected)
2. Navigate to the FAQ at the bottom of the page.
3. Select Functions.
4. Select Which phones are approved for the Digital Key feature in the Zeekr Connected Companion app?

**Note:** If there are any issues with using or creating a digital key, or sharing the car, contact Zeekr

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>Vehicle and software version>My keys.

2. Press the

+

symbol.

3. Further instructions are given in the app.

## Share the car

The owner of the car can share the car with others by sending an invite through the Zeekr app. Both the owner of the car and the secondary user of the car must have the Zeekr app installed on their phone and a Zeekr account.

If the intended secondary user has the Zeekr app installed on their phone, they receive an invitation through the app. If not, they receive a text message through which they can register a Zeekr account, and then download the app. If the intended secondary user reinstalls the app, gets a new phone, or fails to create a digital key after being invited, they can initiate a new key creation through the app.

To share the car using the Zeekr app:

1. Navigate to



Vehicle and software version>Share vehicle.

2. Further instructions are given in the app.

To stop sharing the car through the Zeekr app:

1. Navigate to



Vehicle and software version>Share vehicle.

2. Select the relevant user.

3. Press Stop sharing.

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Note: The car sharing invitation must be accepted within 24 hours of sending.

To return the car as a secondary user:

1. Navigate to the notification menu in the Zeekr app.
2. Open the same car share invitation where you accepted the invite.
3. Press Return vehicle.

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# Lock and unlock the car

## Warning

- If a child must be momentarily left alone in the car, turn the car off and bring all keys with you. If the car is left powered on, or if a key is left in the car, a child might be able to start the car or use controls, such as to the power windows, which could result in death or serious injury.

There are several ways to lock and unlock the car, from outside and inside the car. Make sure the door handle is free from snow and ice before unlocking the car. Additionally, the car will automatically lock the doors once it is driving faster than 7 km/h.

From the outside, the car can be locked and unlocked using:

- NFC card
- Digital key
- The key fob
- The capacitive switch on the door handle

From the inside, the car can be locked and unlocked using the center display.

When unlocking the car from the outside, the indicator lights flash twice, the door handles pop out, and the side mirrors unfold if the function **folding mirrors on lock** is activated. The doors will automatically lock again if they are not opened within 2 minutes.

When locking the car from the outside, the indicator lights flash once, the door handles unfold, and the side mirrors fold in if the function **folding mirrors on lock** is activated. If the function **close windows on lock** is activated, any open window will close when the car is locked. To activate/deactivate closing windows on lock:

1. Navigate to  > Vehicle > Doors & Windows .

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1. Open the swipe-down menu.

2. Press Side mirrors position.

It is always the driver's responsibility to make sure that the car is locked when leaving it, even if walk-away lock is enabled.

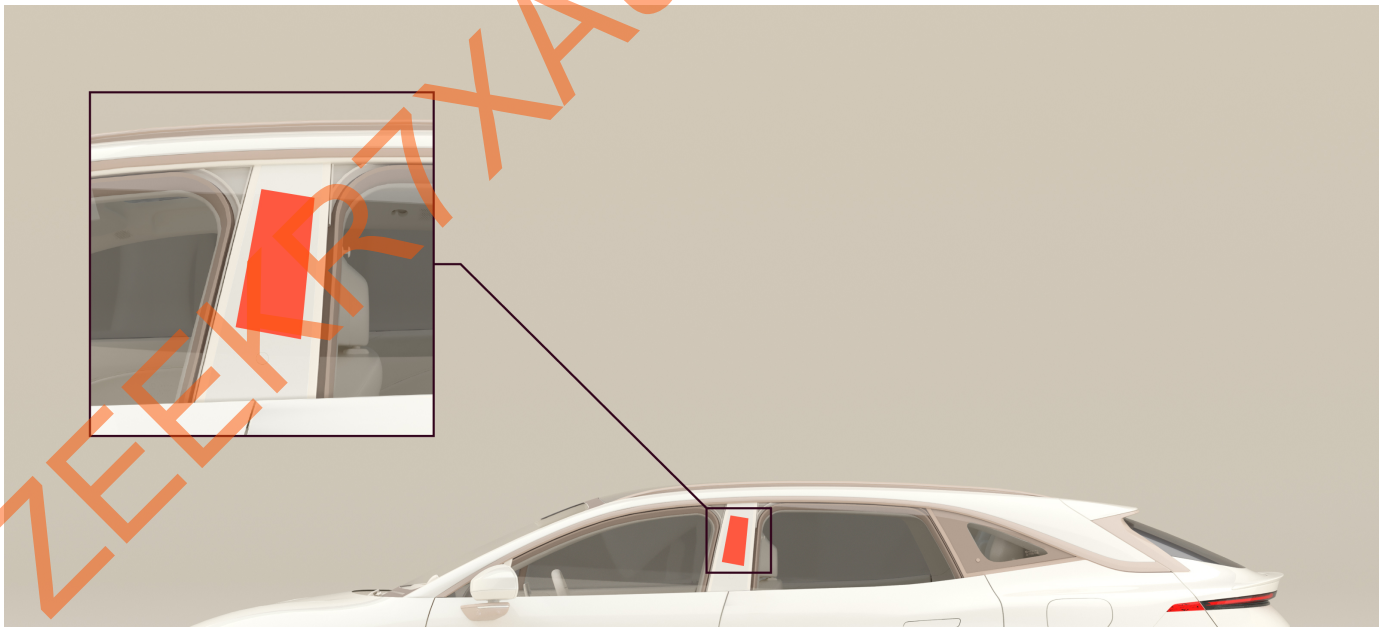
**Note:** If you do not get a locking confirmation from the car, make sure all doors are fully closed, as it is not possible to lock the car with an open door. If the hood or the tailgate is open, the doors are locked, and the hood and/or the tailgate are locked upon closing.

**Note:** Locking/unlocking the car several times within a short period of time will temporarily disable the automatic pop out/retraction of the door handles and the folding/unfolding of the side mirrors.

## Lock and unlock the car using the NFC card

### NOTICE

- Do not put the NFC card between the wireless charging pad and a charging phone. Doing so can lead to the NFC card being damaged.



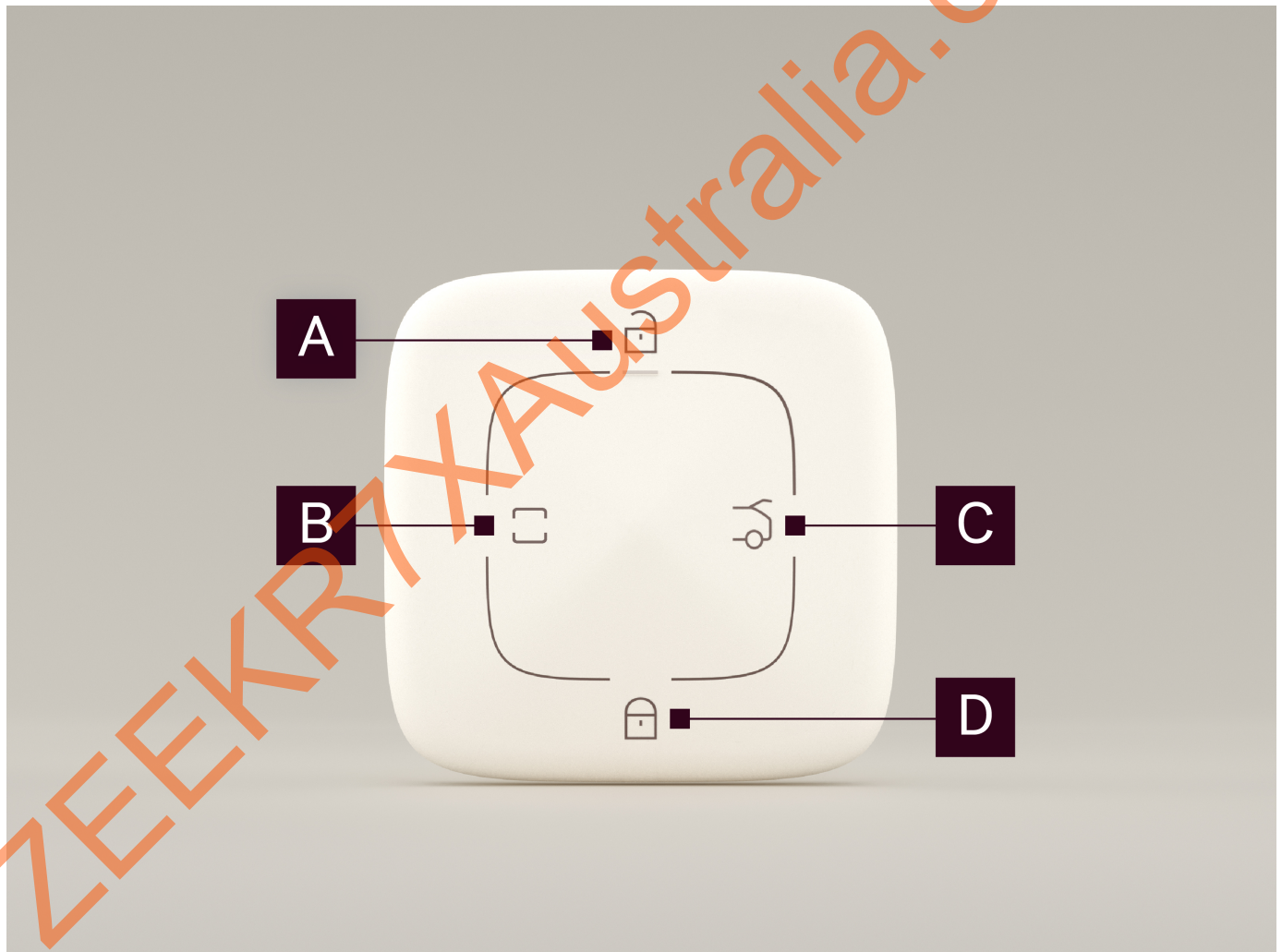
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When the car is locked, the NFC card can be held for two seconds over the key induction area to automatically close all open windows. When the car is unlocked, the NFC card can be swiped, for four seconds, along the key induction area to open all closed windows. Place the NFC card on the wireless charging pad to allow the car to be started. Remove it from there once the car is started.

Read more about setting up and acquiring NFC cards in the Zeekr app section.

## Use the key fob

The key fob has different buttons, each of which have different functions depending on how they are pressed.



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<b>C</b> Tailgate	Stop opening/closing the tailgate.		Open/close tailgate.
<b>D</b> Lock	Lock the car.	Car search mode. Lights only or lights and sounds. <sup>1</sup>	Close all windows.

<sup>1</sup> Depending on which exterior feedback is selected for locking/unlocking the car.

The key fob can also lock/unlock and start the car in the same way as the NFC card. Tap the key fob against the key induction area on the center pillar to lock or unlock the doors. Place the key fob on the wireless charging pad to allow the car to be started. Remove it from there once the car is started.

## Keyless functions

The key fob has several automatic "keyless" functions besides the buttons on the key fob:

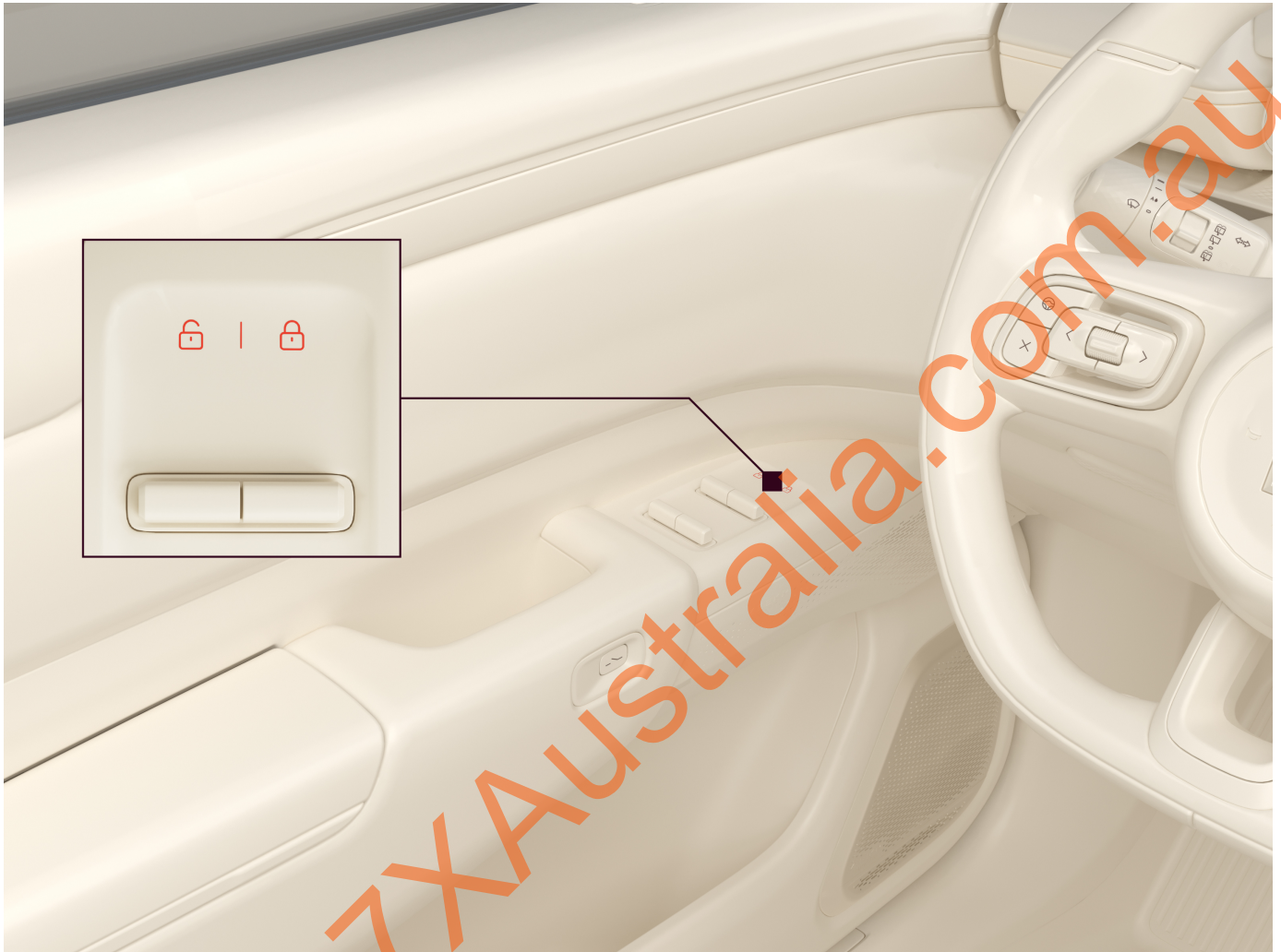
Keyless unlock	Unlock the doors and tailgate if the door handle or tailgate button is touched, with the key fob within 2-3 meters of the car.
Keyless start	Start the car if the driver applies the brake and shifts to D, with the key fob inside the car.
Approach light (requires activating approach light in the center display)	Activate the low beams for 30 seconds when the key fob is approaching the car, 8-15 meters away. Triggers only once per locking cycle, and only when the car is locked and not in D.
Approach unlock (requires activating approach unlock in the center display)	Unlock the car when the key fob is approaching the car, 1.5–3.5 meters away.
Walk-away lock (requires activating walk-away lock in the center display)	Lock the car when the key fob is leaving the car, approximately 6 meters away.

## Lock/unlock the car using digital key



To lock and unlock the doors remotely through the Zeekr app:

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## Unlock the car using the buttons on the driver door console



The doors and windows can be controlled with the buttons on the driver door console.

1. Press  to lock the doors and the tailgate.
2. Press  to unlock the doors and the tailgate.

## Lock/unlock from the center display


## Child locks

The child locks prevent passengers from opening either or both rear doors. When the child lock is enabled, the rear doors can only be opened through the center display or the outer door handles.

If a passenger in the rear seat tries to open the door while the child lock is enabled, a pop-up appears on the center display indicating which door a passenger tried to open. In the pop-up, the driver can choose one of the following actions:

- **Temp. unlock** disables the child lock on the door until the car starts driving.
- **Unlock** unlocks the door once.
- **Do not unlock and ignore** keeps the door locked.

To activate the child locks for either or both rear doors:


1. Navigate to  > Vehicle > Doors & Windows.
2. Scroll to Child lock.

Child lock activation is indicated by these symbols for the left side  and right side .

## Reduced guard mode

Reduced guard mode is used to disable the internal motion sensor, the movement and tilt detectors, and double lock. It is usually used for two reasons:


- If it is necessary to leave a person or pet in the car for a few minutes with the car locked.
- If the car is going to travel by ferry, or another transport mode where there will be a lot of movement.

If reduced guard mode is not activated during these situations, the alarm will be triggered. See **Life presence detection**. Pay attention to your surroundings, and never leave anyone in the car in situations where it might quickly become hot inside the car. Activate reduced guard mode before locking the car, by navigating to  > Safety & Service in the center display. Reduced guard mode will automatically be


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all doors.

To activate two-step unlocking:

1. Navigate to  > Vehicle > Doors & Windows.
2. Select Driver door under Unlock with key fob.
3. Toggle Unlock on park on.

## Life presence detection


Life presence detection is a safety function that protects people or animals in the car from dangerous temperatures. It is enabled by default at the start of each journey. If there is a fault with the function, or if it has been deactivated, this symbol  is shown on the driver display.

If a person or animal is detected in the rear seat of the car after the car has been locked, the alarm system triggers, sounding the alarm, flashing the hazard warning lights, and sending notifications to the user's phone. If a person or animal is still detected after the warning cycle has ended, it triggers again. After five minutes, if the air conditioner is off and the temperature in the car is over 35°C, the air conditioner is enabled with the temperature set to 22°C.


To disarm an active life presence detection alert, either open a door or unlock the car with a key fob or NFC-card. An active life presence detection alert cannot be disarmed by unlocking the car through the Zeekr app.

**Note:** During an active life presence detection alert, the air conditioner cannot be disabled through the Zeekr app.

To activate/deactivate life presence detection:

1. Navigate to  > Safety & Service > Safety > Life Presence Detection.
2. Press Vital Signs Monitoring.
3. Confirm deactivation by pressing OK.
4. Tap up on the center display to confirm deactivation.

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1. Navigate to  > Vehicle > Doors & Windows > Doors.
2. Toggle Unlock on park on.

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## Powered doors

### Caution

- Make sure the operating area of the door is clear before opening or closing it. Keep your distance when the door is moving. Failure to do so could result in injury or damage to the car and objects around it.

### NOTICE

- Do not use excessive force when closing the doors, hood, or tailgate. Doing so could cause damage to doors, windows, or other components.

The powered doors can be opened/closed automatically. They can also be set to manual operation.

When the doors are not all closed, the open door is shown on the driver display and on the center display.

The car is equipped with anti-collision and anti-pinch protection. For more information, see Anti-collision and anti-pinch protection.

**Note:** Excessive operation of the doors can lead to the doors overheating. In this case, automatically opening/closing the door is temporarily disabled.

**Note:** In very cold weather, the doors might not open/close properly.

### Open/close the doors from the outside



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To open a front door, press the button on the B-pillar on the respective side of the car. To open a rear door, press the button on the C-pillar.

To close a door, press the button on the B/C-pillar or gently push the door. When partially closed, the door automatically closes fully.

**Note:** While the door is opening or closing, pressing the button on the B/C-pillar again stops the door from moving.

**Open the doors manually from the outside**

In the event of a thermal runaway or a collision causing the car to be without power, the doors can be manually opened. To open the doors manually:



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1. Press the front part ① of the door handle inwards.
2. Pull the rear part ② of the door handle outwards.
3. Pull the entire door handle outwards.

## Open/close the doors from the inside

There are two ways to open/close the doors from the inside:

- The door button on the side of the door panel
- Through the center display

Also, the driver door closes automatically when the brake pedal is depressed.

As a safety feature, all doors close automatically when driving above 3 km/h. However, this function should not be actively used, as driving with open doors can be dangerous.

We recommend:

Close the doors before driving.



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press the door button twice to open the door automatically.

To close the door, press the door button.

To open/close the doors through the center display, press the door symbol on the center display main overview.

## Open the doors manually from the inside



Pull the door release lever and push the door outwards to open it manually.

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2. Press Front door opening limit and/or Rear door opening limit.

3. Adjust the door opening limit.

## Manual operation mode

Activate manual operation mode if opening the automatic door is likely to result in a collision, such as there being an obstacle in the parking space.

When manual operation mode is activated:

- To open the door from the outside, unlock the door and pull the door handle.
- To open the door from the inside, press the door button or pull the door release lever to unlock the door, then push the door outwards.
- Closing the door is still automatic.
- Manual operation mode remains activated for the selected doors for future driving cycles.

To activate manual operation mode:

1. Navigate to  > Vehicle > Doors & Windows.

2. Press Manually open front door and/or Manually open rear door.

Note: To use automatic door opening, deactivate manual operation mode.

## Manual opening/closing force

The amount of force required to open/close the doors can be adjusted.

To adjust the force required to open/close the doors:

1. Navigate to  > Vehicle > Doors & Windows.

2. Select a setting under Manual opening and closing force.

## Anti-collision and anti-pinch protection

 Warning

could lead to death, serious injury, or damage to the car.

Anti-collision and anti-pinch protection are systems that protect the user of the car, people and objects around the car, and the car itself. Sensors around the doors prevent the doors from opening or closing if an obstacle is detected. These systems are supplemental aids. They are not a replacement for checking that it is safe to open or close a door before doing so.

## Limitations of the anti-collision and anti-pinch protection

Several factors may affect and reduce the functionality of the anti-collision and anti-pinch protection systems. These factors include but are not limited to the following:

- If the anti-collision sensors have been knocked out of alignment, for example in case of a collision.
- Interference caused by facilities or devices broadcasting powerful radio waves or emitting electrical noise.
- Very low temperatures (below  $-20^{\circ}\text{C}$ ).
- Dirt or other obstructions near or on the sensors.
- Severe weather conditions, strong sunlight, light reflections, standing water, ice, snow, and dirt/sand.
- The car being parked on or next to a slope.
- Certain sounds could in rare cases cause the doors not to open fully, including but not limited to certain car horns, pneumatic brakes, and certain tires on wet asphalt.

Certain obstacles can be difficult or impossible to identify, such as:

- Obstacles that are too small, narrow, short, irregular, or above/below the sensors.
- Potholes, wire meshes and fences, snow, ropes
- Animals, smaller vehicles, vehicles with irregular shapes, cyclists, or objects that are approaching the car or crossing the road.
- Objects made of unusual materials, or people wearing clothes made of unusual materials.
- Objectst that are very close to the doors.

Obstacles that can sometimes be identified might not be identified other times. The driver must make

# Tailgate

## Caution

- Make sure the operating area of the tailgate is clear before opening or closing it. Keep your distance when the tailgate is moving. Failure to do so could result in injury.

The car is equipped with a powered tailgate that can be opened either manually or automatically. On steep inclines, the electric motor might not be able to lift the tailgate.

We recommend:

Open the tailgate manually when the car is parked on an incline.

## Open/close the tailgate from the outside

## NOTICE

- When closing the tailgate manually, do not use more force than necessary. This could result in damage or loss of functionality.

There are two ways to open the tailgate from the outside:

- With the button on the tailgate, after the car has been unlocked.
- By holding the tailgate button on the key fob. See Use the key fob.

# Anti-theft system

## NOTICE

- Do not tamper with the anti-theft or immobilizer system. Doing so could cause loss of functionality.

The anti-theft system protects the car and items inside it from theft. If the car is broken into, including doors, tailgate and hood, or if the car is pushed, moved or tilted, the lights will be activated and there will be a loud alarm for 30 seconds. The anti-theft system also prevents the car from being started unless the correct NFC card or digital key is used.

**Note:** If the alarm system is malfunctioning, the message "Alarm system/sensor fault" is shown on the center display. If there are any issues with the anti-theft system, contact a Zeekr Hi-Tech Service Center or an approved service partner.

## Arm/disarm the anti-theft system

The anti-theft system, including steering wheel lock, alarm, and immobilizer, is automatically armed 30 seconds after locking the car. At the same time, unless someone is present inside the car, all options to open the doors, from both the outside and the inside of the car, are disabled until the car is unlocked again.

If any door is open, the doors will not lock and the anti-theft system will not be armed. If the tailgate/hood is open, the system will only be partially armed until tailgate/hood is closed. The anti-theft system is automatically disarmed when unlocking the car.

### Disarm the anti-theft system

To disarm the anti-theft system, unlock the car or put the car in gear while a valid key is recognized by the car.

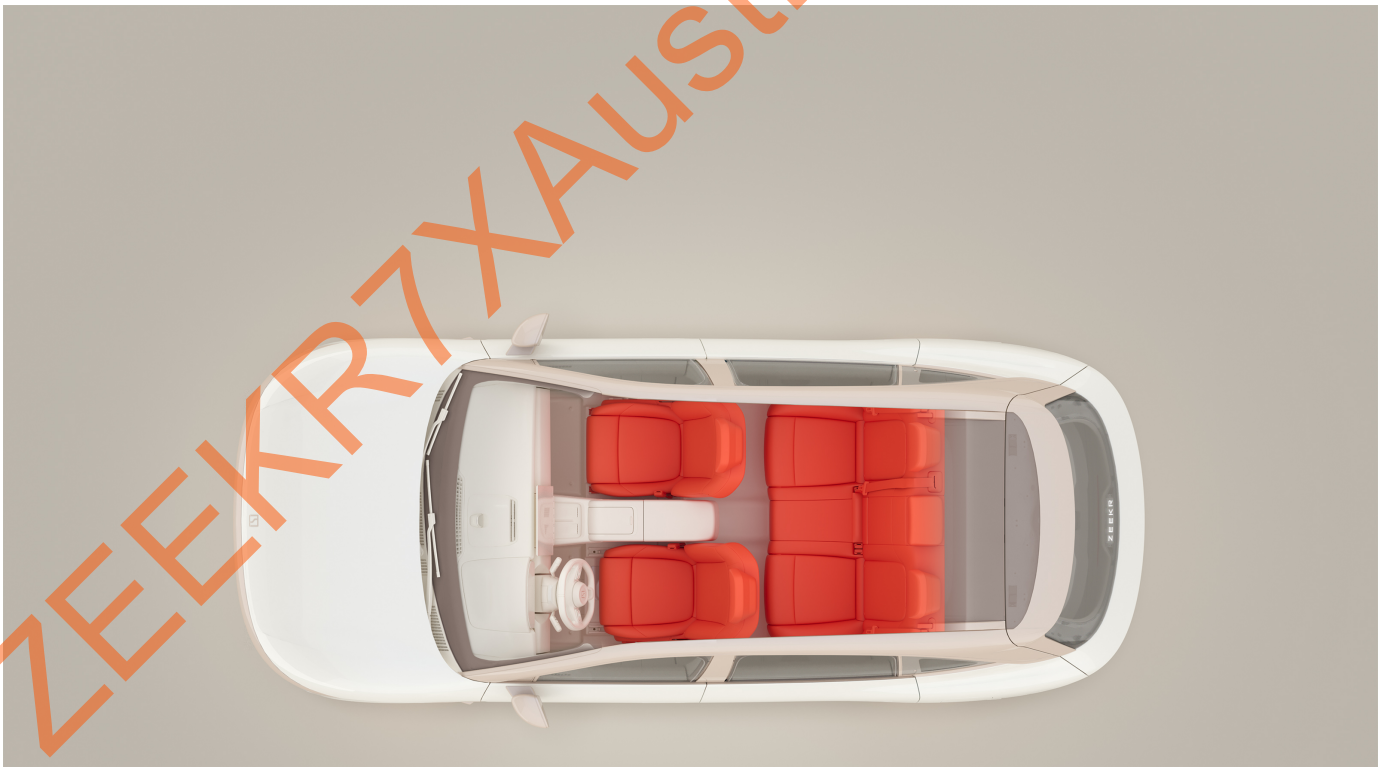
## Seating overview

### Warning

- Always sit with the seatback upright, with the back of the body in full contact with the seat and head rest. Failure to do so can reduce the effectiveness of the seat belt and could lead to death or serious injury.

### Caution

- Make sure seat movement is unobstructed before adjusting any seat settings. Failure to do so could result in minor injury or damage to the seat.



# Seating recommendations

Never adjust or fold/unfold the seats when the car is moving, and always make sure the seats are securely upright before driving with passengers in the back seat.

## Driver seat recommendations

The driver should be seated:

- As far back as possible, while comfortably able to reach and fully depress the pedals.
- With the seatback upright with the backside and shoulders in full contact with the seat.
- With the back of the head in full contact with the headrest.

## Seat belt recommendations



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- Over the shoulder and across the chest (shoulder belt)
- Across the lap, tightly under the abdomen (lap belt)

## Pregnant occupant recommendations

A pregnant driver should be seated:

- As far back as possible, while comfortably able to reach and fully depress the pedals.
- With steering wheel as far away from the abdomen as possible while remaining comfortable.
- With the seatback upright with the backside and shoulders in full contact with the seat.
- With the back of the head in full contact with the headrest.



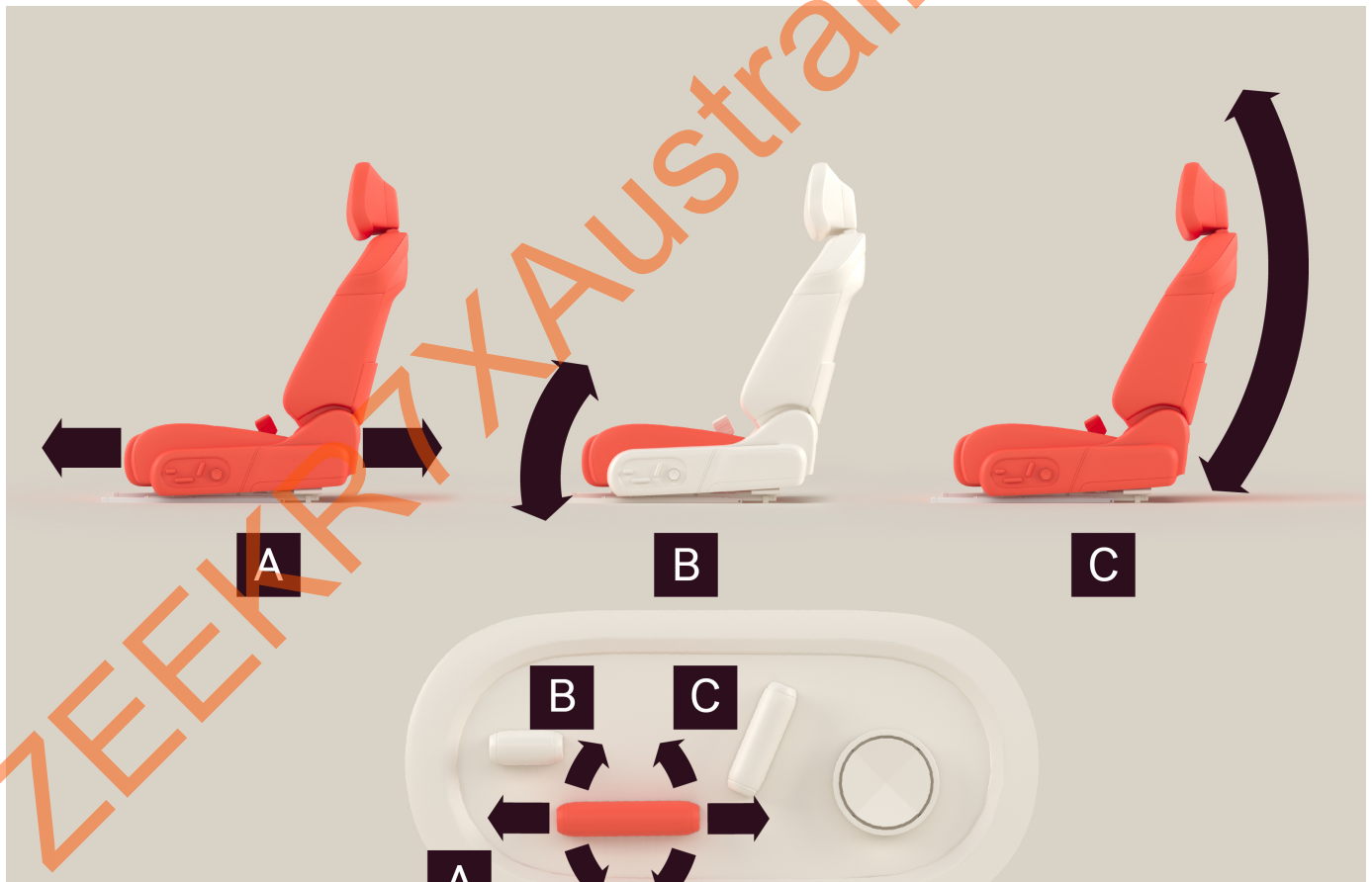
# Adjust the driver seat

## Warning

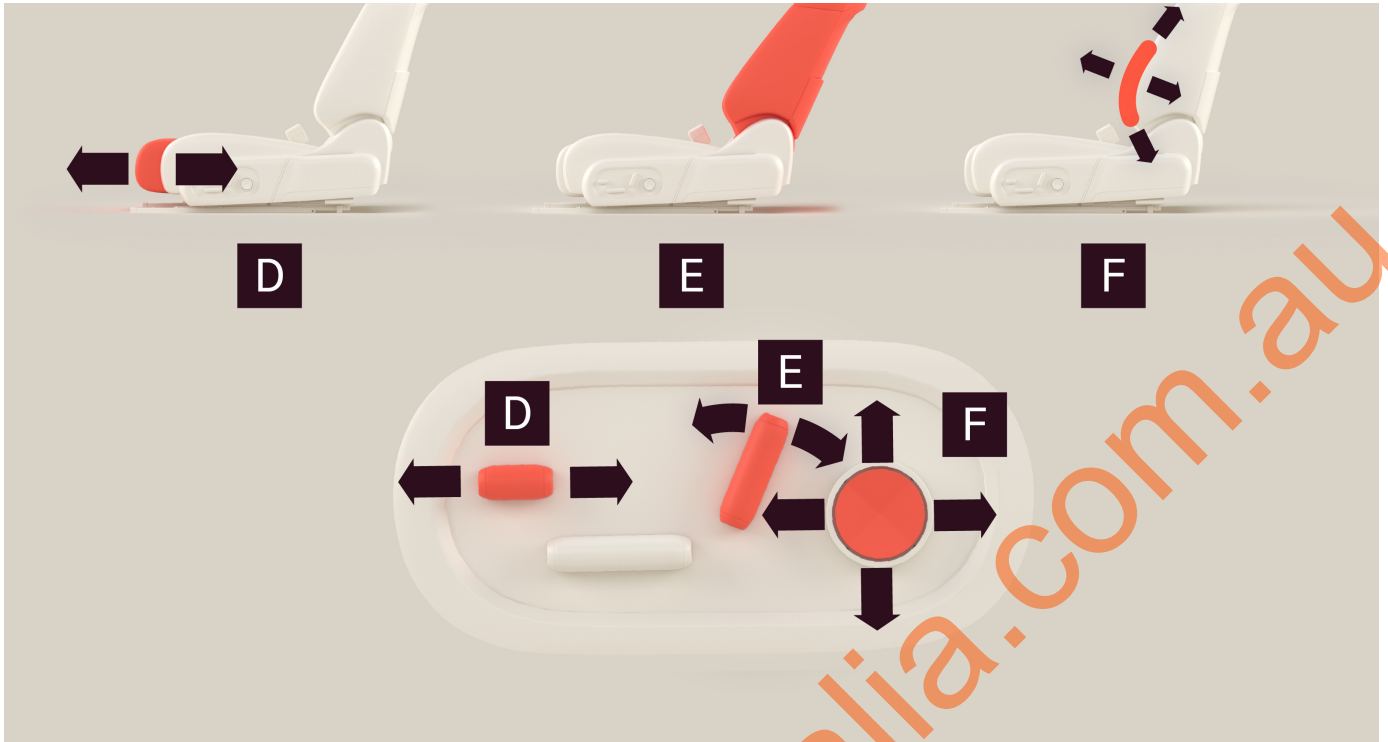
- Do not adjust the driver seat while the vehicle is moving. Doing so could result in death or serious injury.

The driver seat can be adjusted in two ways:

- The seat buttons on the lower left side of the seat
- The center display



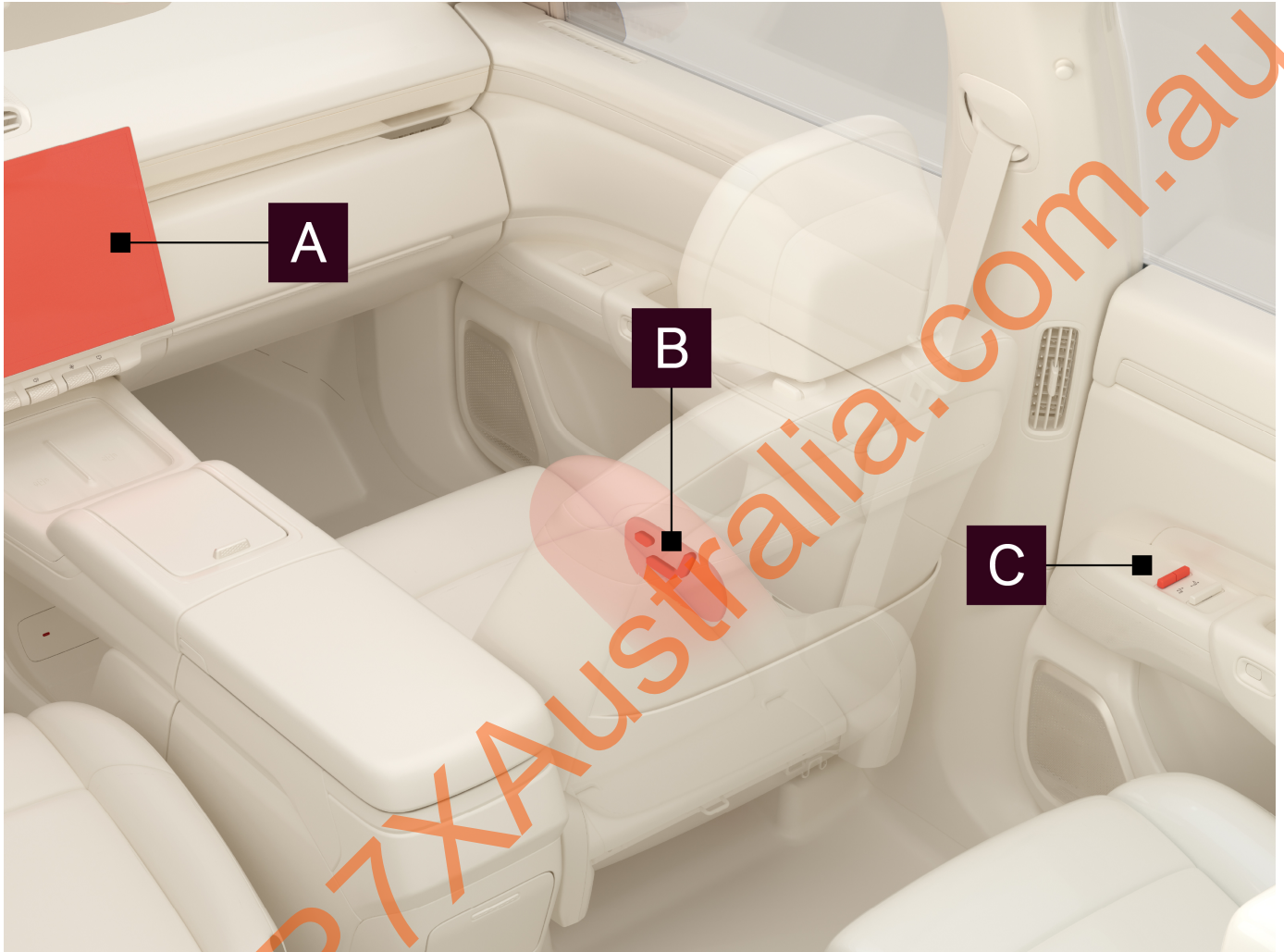
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To adjust the driver seat using the seat buttons:

- Adjust the seat forward/backward by moving the button **A** forward/backward.
- Adjust the cushion angle by moving the front section **B** of the button up and down.
- Adjust the seat height by moving the rear section **C** of the button up and down.
- Adjust the seat cushion length by moving the button **D** forward/backward.
- Adjust the backrest angle by tilting the button **E** forward/backward.
- Adjust the lumbar support by pressing the **F** button up/down/left/right.
- To adjust the driver seat using the center display, navigate to **☰** >Seat adjustment.

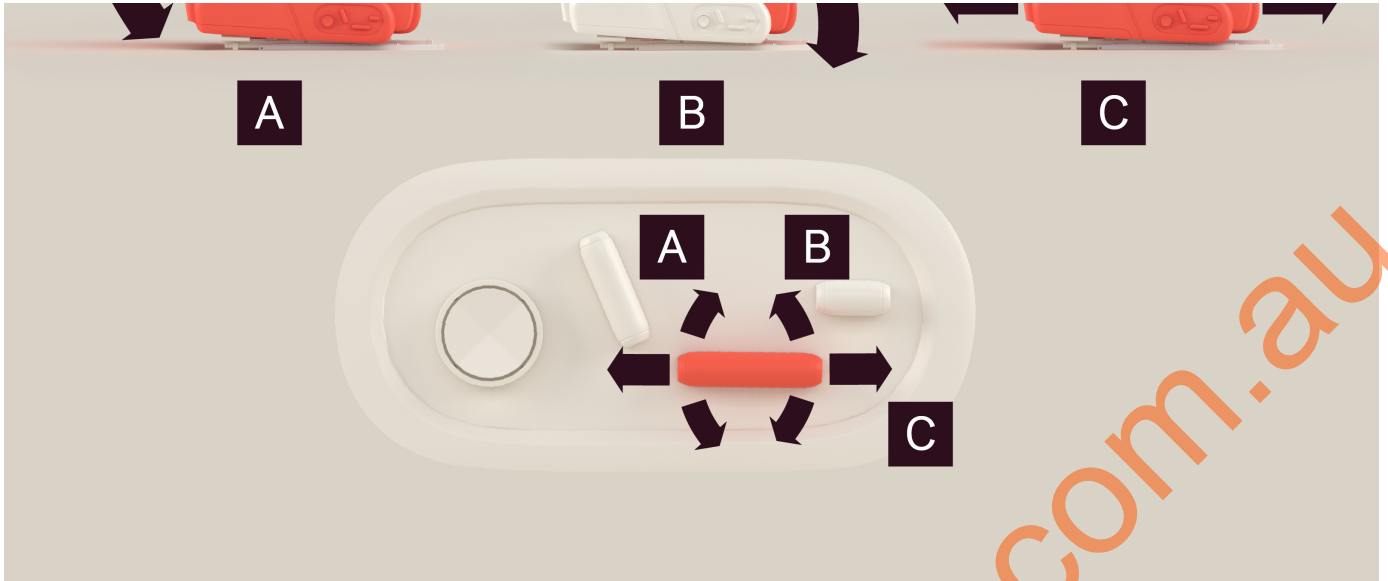
## Adjust the front passenger seat



There are three ways to adjust the front passenger seat:

<b>A</b>	The center display
<b>B</b>	The seat buttons on the lower right side of the seat.
<b>C</b>	The control panel on the rear right door

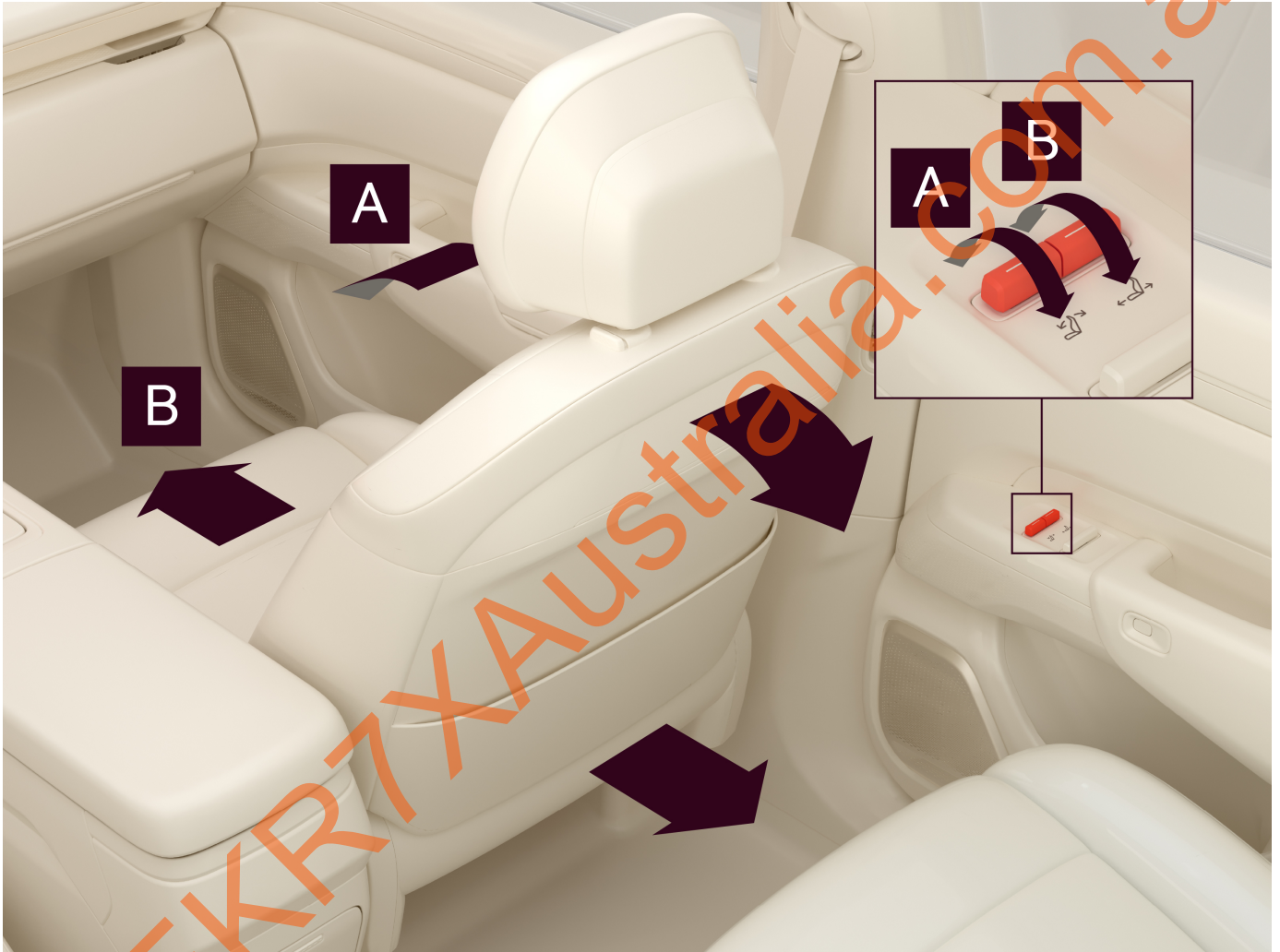
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- Adjust the backrest angle by tilting the button **E** forward/backward.
- Adjust the seat cushion length by moving the button **F** forward/backward.

To adjust the front passenger seat using the center display, navigate to  >Seat adjustment.




To adjust the front passenger seat using the control panel on the rear right door:

- Adjust the backrest angle by tilting the button **A** forward/backward.
- Adjust the seat forward/backward by tilting the button **B** forward/backward. When the seat has

# Seat position memory

Seat position memory can store the position of the driver seat, steering wheel, side mirrors, and head-up display. When seat position has been saved to a profile, that profile can be restored through the center display or by voice command.

Seat position memory is activated on the center display. Either navigate to  >Seat adjustment, or :

1. Press  in the Car status display at the top of the center display.
2. Press User center in the pop-up window.
3. Select Driver position .

There are three options to choose from:

- Save
- Restore
- Save as

The Save button stores the current positions of the driver seat, steering wheel, side mirrors, and head-up display in the current configuration slot.

The Restore button restores previously saved positions of the driver seat, steering wheel, side mirrors, and head-up display from a configuration slot of your choice.

The Save as button stores the current positions of the driver seat, steering wheel, side mirrors, and head-up display in a configuration of your choice.

**Note:** The restore button can only be used when the car is in P.

**Note:** The save as button can not be reached from the user center.

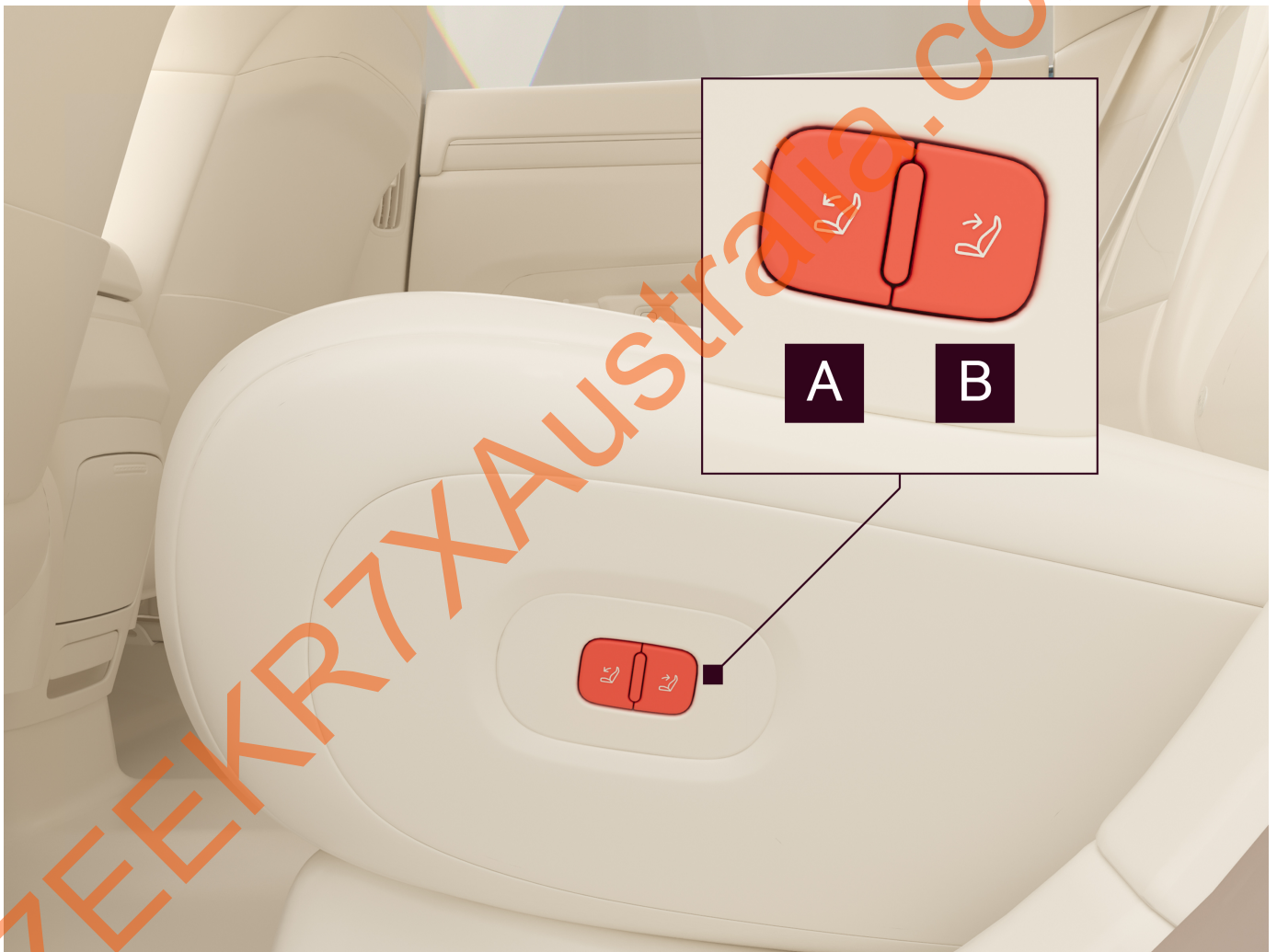
## Position memory shortcut window

## Adjust the rear seats

The outer rear seats can be adjusted in two ways:

- The buttons on the sides of the rear seats
- The center display

To adjust the rear seats the buttons on the seats:



1. Press the button **A** on the side of the seat to lean the seat backrest forwards.

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## Warning

- When folding or unfolding the rear seats, make sure the seat belts are not stuck or twisted. When unfolding the seats, also make sure the seats are securely locked in place. Failure to do so could result in death or serious injury.

## Caution

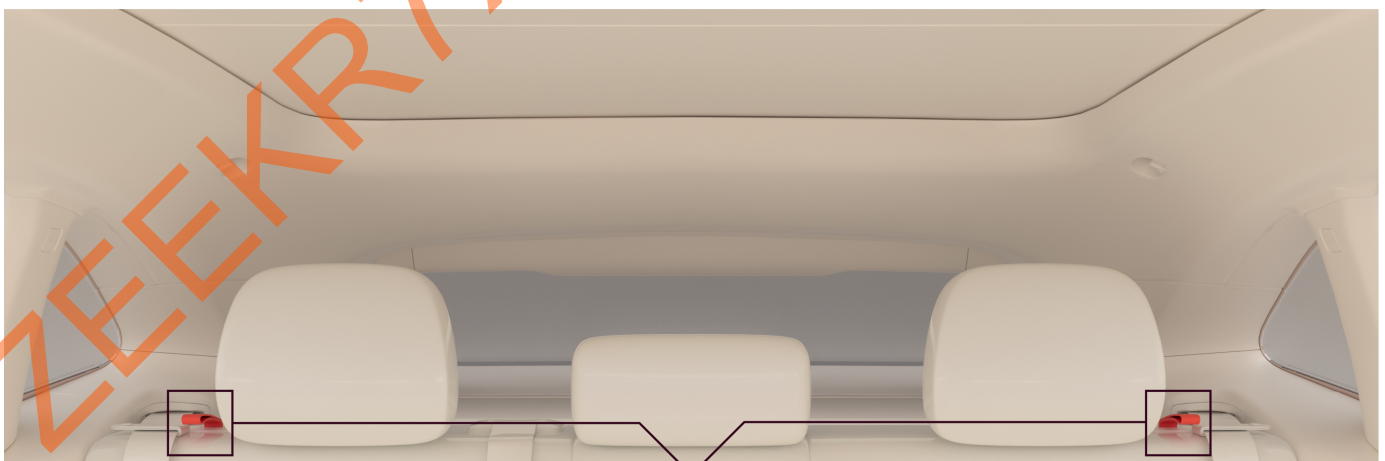
- Before folding or unfolding the rear seats, make sure there is nothing underneath or behind the seat back that could get stuck or crushed. Failure to do so could lead to injury or damage to items on the seat.

## NOTICE

- Before folding the rear seat, adjust the headrests to their lowest position or remove them, and make sure there is enough space for the rear seat backrests to fold without touching the front seat backrests. Failure to do so may result in damage to the headrests.

Both sections of the rear seats can be folded separately by pulling the tabs on the backrests.

To fold the rear seats:



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1. Raise and/or remove the concealing panel. See Luggage compartment.
2. Pull the tab on the outside of the outer rear headrest(s) upward.
3. Fold the seat forward by pulling the backrest(s) forward.

To unfold the rear seats:

1. Move the front seats forwards (if needed).
2. Pull the backrest(s) up.
3. Make sure the seat belts and buckles are accessible and unhindered.
4. Push the backrests into place.
5. Check that the backrests are secure.

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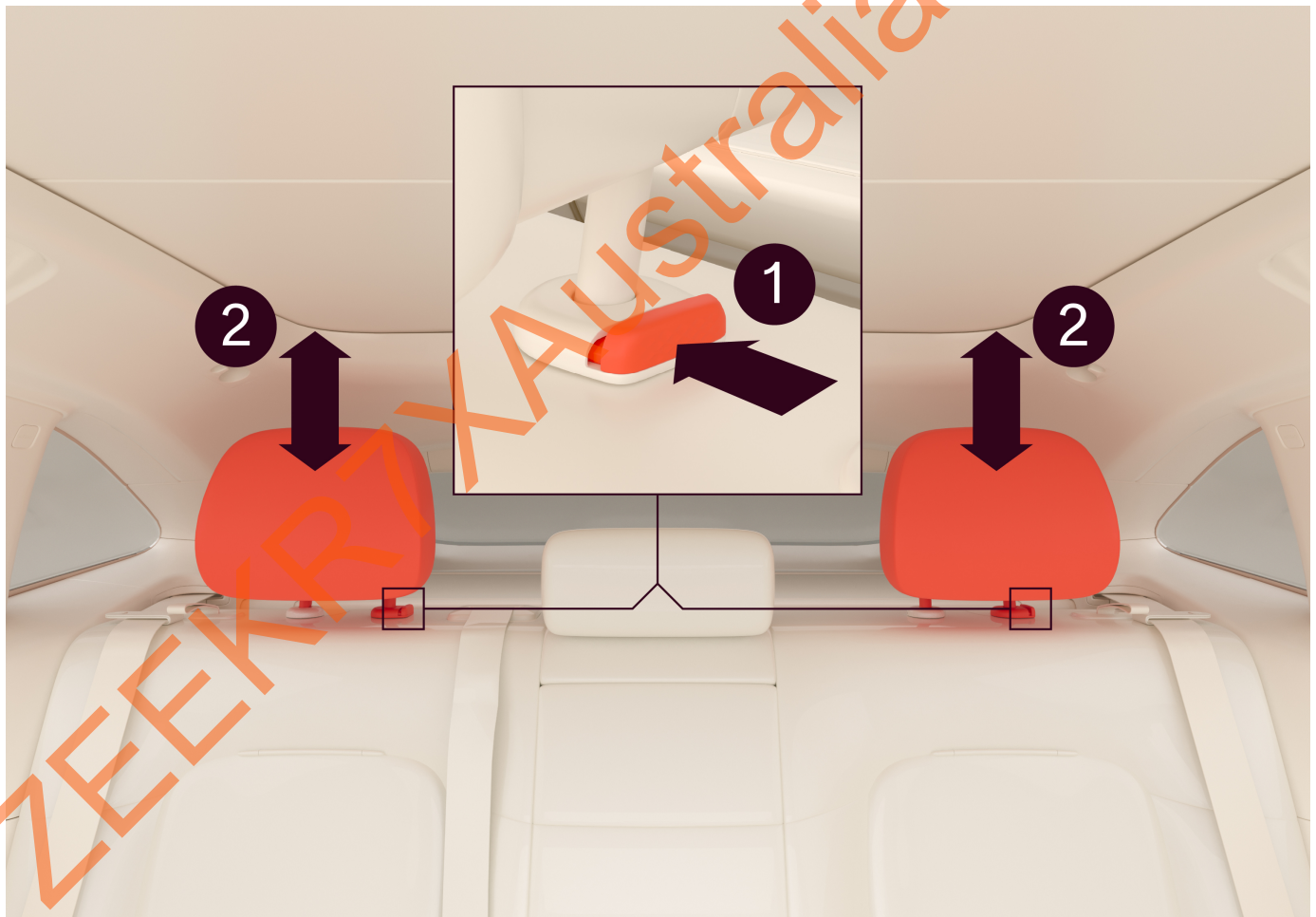
# Adjust the headrests

## Caution

- Always adjust the headrest height so that it covers the back of the head of the person using the seat. Failure to do so could result in injury in the event of a collision.

The front seat headrests and the outer rear seat headrests can be adjusted in height.

To adjust the headrest height:



## Warning

- Do not let passengers sit in a seat without a headrest. The headrest protects the neck from injury during a collision or emergency brake.
- When folding or unfolding the rear seats, make sure the seat belts are not stuck or twisted. When unfolding the seats, also make sure the seats are securely locked in place. Failure to do so could result in death or serious injury.

In some cases, it might be necessary to remove the headrests, for example when folding the rear seats if the front seats are positioned far back.

Note: Headrests with integrated speakers cannot be removed.

To remove the headrest:

1. Fold the seat down slightly.
2. Press and hold the button on the side of the headrest mount.
3. Pull the headrest all the way out.
4. Store the headrest in a safe location, where there is no risk of the headrest being thrown through the car in a collision.

To install the rear headrest:

1. Fold the seat down slightly.
2. Align the headrest rods with the holes on top of the seat.
3. Press and hold the button on the side of the headrest mount.
4. Push the headrest down.
5. Check that the headrest is securely in place.

## Storage and loading

### Warning

- Do not exceed the maximum gross weight of car (and trailer) permitted by your driver's license and the car specifications. Doing so is both illegal and unsafe and could result in death or serious injury.
- Heavy or improper loading can negatively impact the handling of the car. Follow the loading instructions. Failure to do so can lead to death or serious injury.
- Do not put sharp objects on top of the concealing panel. Doing so will cause them to be thrown through the cabin at high speeds if there is a collision, which could lead to death or serious injury.
- If the concealing panel interferes with the ISOFIX top tether straps, it should be removed. Do not try to force the tether straps past the panel. Do not skip using the top tether straps, as doing so could lead to death or serious injury.

### NOTICE

- Do not put heavy objects on top of the concealing panel. Doing so could damage the panel.
- Do not hang items heavier than 3 kg on the clothes hooks in the passenger compartment or the tailgate. Doing so could damage the hooks.

The car has storage areas in and around the front and rear seats and the luggage compartment.

When loading the car:

- Cover or wrap sharp edges with soft material

## Driving overview

### Warning

- Do not adjust the driver seat while the car is moving. Doing so could result in death or serious injury.
- Do not adjust the steering wheel while the car is moving. Doing so could result in death or serious injury.
- Before driving the car, check that the brake pedal can be fully depressed. Not being able to fully depress the brake pedal could lead to an accident resulting in death or serious injury.
- You are always responsible for driving the car and following all local rules and regulations. You must always be observant and hold on to the steering wheel, ready to take control. Failure to do so could result in death or serious injury.
- Make sure that the front passenger airbag indicator shows the correct status before and while driving. Driving with an airbag with the incorrect status could result in death or serious injuries.

# Start the car

Unlocking the car and opening the driver door will automatically power up the car to convenience mode. To make the car ready for driving:

1. Place the digital key, key fob, or NFC card on the wireless charging pad.
2. Depress the brake pedal.
3. Shift the car into D or R. The **READY** indicator appears on the driver display when the car is ready to drive.
4. If the NFC card or key fob was used to start the car, remove the key from the wireless charging pad.

**Note:** When using the digital key, make sure that a Bluetooth connection is established between the phone and the car before trying to start the car. For more information, see [Digital key](#).

Before driving, make sure to adjust the driver seat, the steering wheel, the head-up display, and the mirrors, for safety and optimal comfort. See [Seating recommendations](#) for more information on proper seating position.

If you stop and lock your car, and return to your car after more than 8 minutes, the car considers the next journey a new journey. This means that any function active by default for each journey is reactivated if it was previously disabled. This also means that if you stop and lock your car, and return to your car within 8 minutes, any function that was previously disabled remains disabled, except for the door open warning and the rear cross traffic alert functions. These functions are always reactivated after the car has been stopped and locked.

**We recommend:**

Make sure that your preferred functions are active before driving.

**Note:** If an alcohol interlock is installed, it must be used according to the manufacturer's instructions and the information on the driver display before the car can be driven. See [Alcohol interlock](#) for more information.

# Power modes

When the car is powered on it can be in one of three modes:

Mode	Prerequisites	Description
Inactive	Car unlocked.	The driver door can be opened.
Convenience	Driver door unlocked and opened.	Every function and component of the car is available for use except driving.
Driving	<ul style="list-style-type: none"><li>• Brake pedal is depressed.</li><li>• Car is not in P.</li><li>• <b>READY</b> indicator is shown on the driver display.</li></ul>	The car can now be driven, and every other function is also available. Airbags and related safety components are active.

Note: If you have used the NFC card to unlock the car, the NFC card must be placed on the induction area in the central console to start the car.

# Turn off the car

## NOTICE

- Do not turn off the car until it has come to a full stop. Doing so can damage the car.


The car can be turned off from inside or from outside the car.

To turn off the car from the outside:

1. Put the car in P.
2. Open the door and exit the car with the key.
3. Close the door(s).
4. Lock the car with the key.

**Note:** The car will not power off by locking it from the outside if parking comfort mode is activated. For more information, see [Parking comfort](#).

To turn off the car from the inside:



1. Put the car in P.
2. Navigate to  > Safety & Service > Service on the center display.
3. Press the power symbol in Vehicle power off.

# Driver profile

A driver profile enables a personalized driving experience, through storing of settings and preferences. Each user account has a driver profile connected to it. Any services related to your personal information and settings requires logging in to your user account. For more information on user accounts, see [Zeekr user account](#).


## Log in to a driver profile

There are different ways to log in to a driver profile:

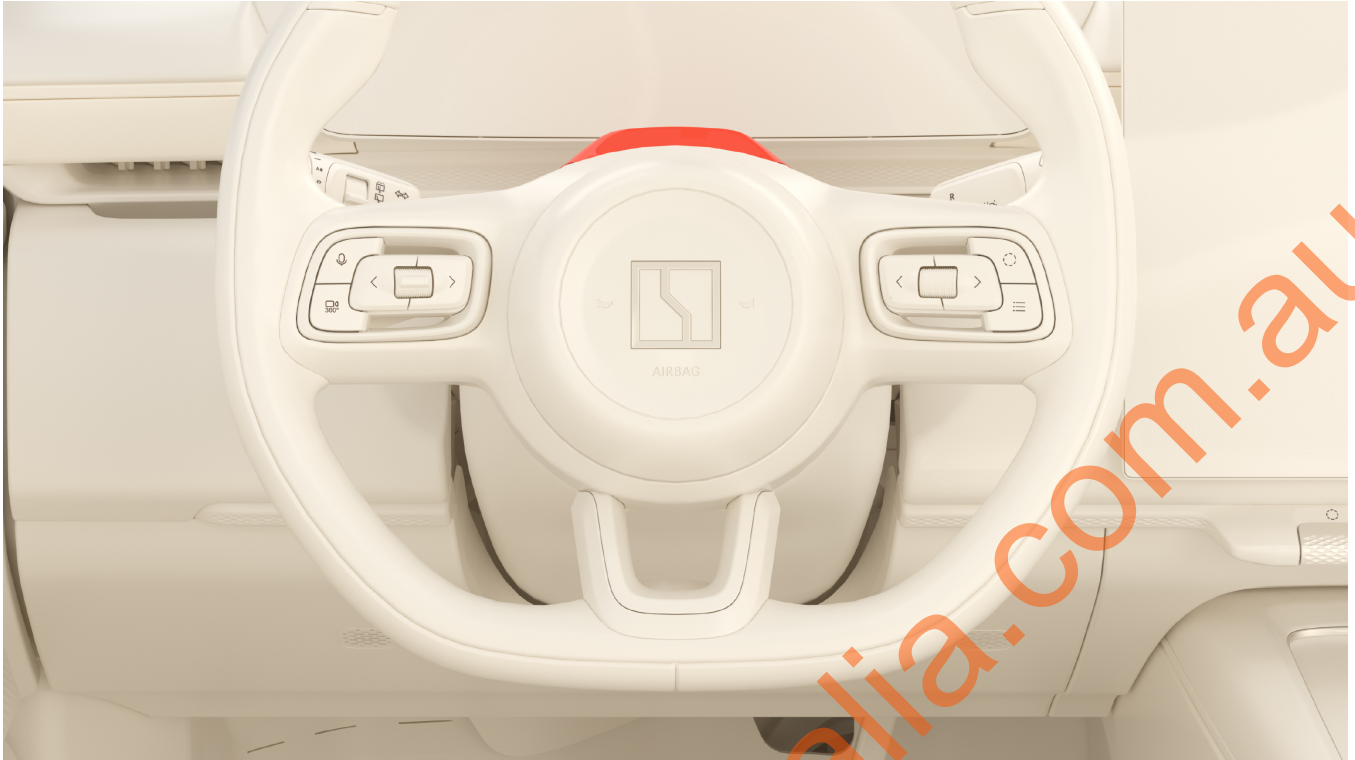
- On the center display, press 
- If passwordless login is enabled and you have previously been logged in on the car, there is a list of driver profiles in  >User center.
- If passwordless login is not enabled, or you are a new user, scan the QR code with the Zeekr app.
- If facial recognition login is enabled, and you have registered your face, you are automatically logged in when you sit down in the driver seat, the driver door is closed, and you are recognized by the system.
- If digital key login is enabled, you are automatically logged in when you unlock the car with your digital key.

After logging in, the car automatically adjusts seat, steering wheel, head-up display, and side mirror positions if these settings have been saved by the user.

To enable passwordless login, facial recognition login, and digital key login:

1. Navigate to  >User center>Settings.
2. Enable your preferred login method.


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The driver detection camera is located behind the steering wheel. The camera is equipped with low-light functionality.

Facial recognition login and facial information are activated and added using the center display. To perform any changes to facial recognition settings, you must be logged in to a driver profile and the car must be in P.

To activate/deactivate facial recognition login:

1. Navigate to  >User center> Settings.
2. Turn on/off the facial recognition login by pressing Facial recognition auto-login.

**Note:** Facial recognition login can only be turned on/off for the owner of the car. No other user can use the function.

To add facial information:

1. Make sure the seat is positioned in the same way as when the user is driving the car.

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1. Navigate to  >User center>Settings.

2. Next to Face information, press Delete.



## Limitations of the facial recognition system

The facial recognition system uses the camera on top of the steering wheel to scan and recognize the driver. The steering wheel and seat must be positioned so that the camera can see the driver. If the camera is damaged or obstructed, the system does not function. Additionally, the driver must be clearly visible for the system to function. Sunglasses, hats, masks, or other items that cover the face could prevent the camera from recognizing the driver.

## Driver profile preferences

There are a few different ways to add or change driver profile preferences.

Adjust the settings for seating, head-up display, steering wheel, and side mirrors. After adjusting the settings, do any of the following:

- Navigate to  >User center>Driving position and save the settings there after adjusting them manually.
- After pressing one of the seat buttons on the seat, a pop-up window appears on the center display where the settings can be adjusted and saved.
- Navigate to  >Seat adjustment where settings can be both adjusted and saved. See [Seat position memory](#) for more information.

The system supports up to three saved preferences per account.

## User center preferences

After navigating to  >User center>Driving position, the following functions are available:

- Renaming a preference or setting it as the default preference.

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- Restoring the settings from a saved preference.

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Models

Zeekr 001

Zeekr 001 Limited Sport Edition

Zeekr X

Zeekr 7X

Services

Zeekr Power

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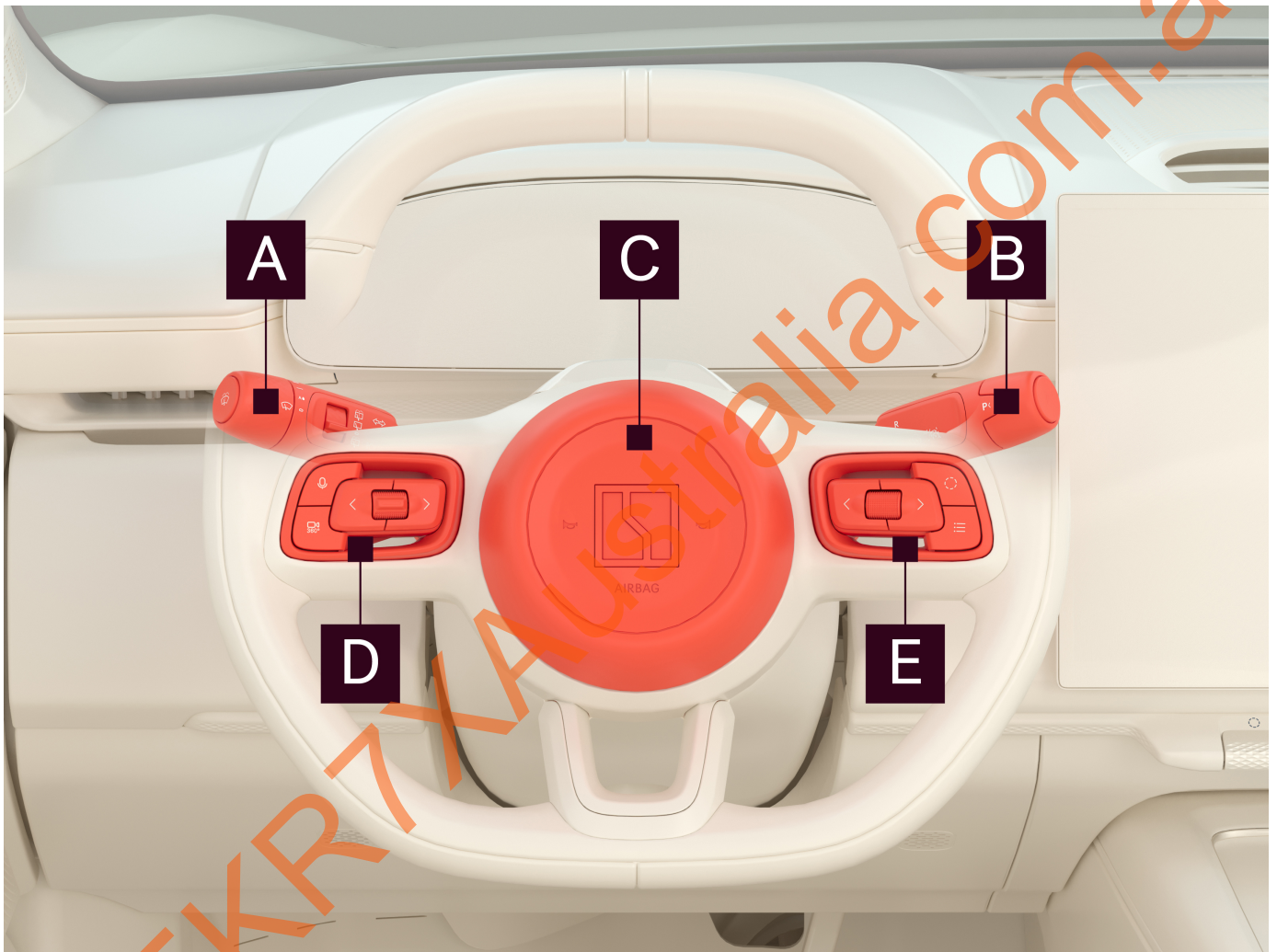
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# Steering wheel


The car is equipped with an adjustable steering wheel, with two stalks, and a horn. On the left side, there are four buttons and a thumbstick. On the right side, there are four buttons and a scroll wheel.



	Control	Function
<b>A</b>	Left stalk	Control wipers, washers, and lights.

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<b>D</b>	Left buttons and thumbstick	Voice controls, around view monitor, and driver assistance controls.
<b>E</b>	Right buttons and scroll wheel	Head-up display and driver display menu navigation, and media control.

There is also a customizable shortcut button  on the right side of the steering wheel. By default, this button opens and closes the automatic parking assist interface.

Press and release the button to activate the shortcut.

Press and hold the button until a pop-up appears on the center display to select a different action for the shortcut button.

The available shortcuts are:

- Switch audio source
- Amplifier (external announcement system)
- Auto parking
- Mute all
- Switch acceleration mode

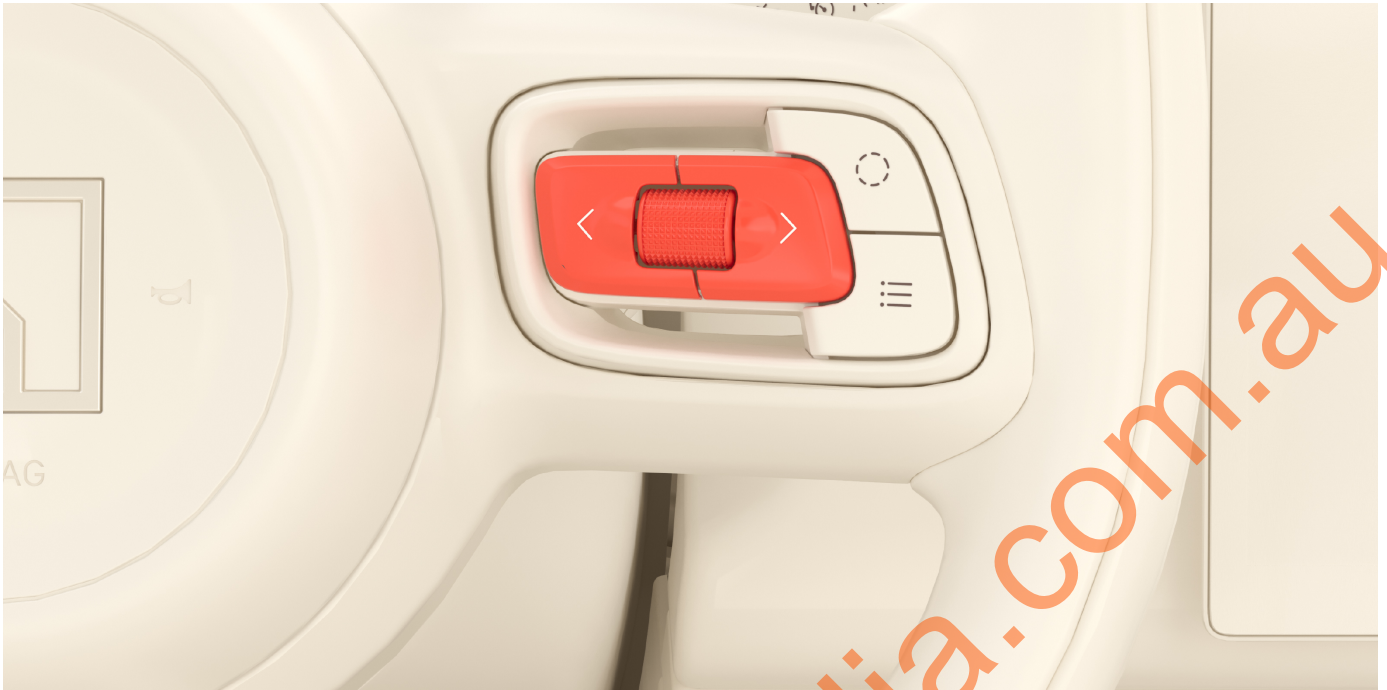
## Adjust the steering wheel position

When adjusting your steering wheel, do so with a proper seating position in mind, and remember that the steering wheel should be positioned in line with your wrists when your shoulders are in contact with the seat and your arms stretched out in front of you, and that you must be able to fully see the driver display. See [Seating recommendations](#) for further information on proper seating positions.

To adjust the steering wheel:

1. Navigate to  > Vehicle > Basic.

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3. Scroll up/down on the scroll wheel or press the left/right buttons on the right side of the steering wheel to adjust the position.

The steering wheel settings can be saved alongside the seat and mirror positions. See [Seat position memory](#).

## Steering wheel stalks

Besides the switches and touch pads, the steering wheel is equipped with a stalk on each side of the steering wheel.

### Left stalk

The left stalk is used to control the wipers and washers, and the various lights used while driving the car. The available light functions are:

- High beam
- Adaptive high beam

# Exterior lights

## Warning

- Make sure to always keep your low beam on in dark driving conditions. Failure to do so is both illegal and very dangerous, and can result in an accident leading to death or serious injury.
- Use auto high beam or make sure to manually turn off your high beam when coming close to other cars. Failure to do so could blind your fellow road users, which could result in an accident, causing death or serious injury.
- Make sure to check that all exterior lights work before driving. While the car will usually notice on its own that a light has failed, it is the responsibility of the driver to know that all lights are working. Driving with broken lights is dangerous and can be illegal.

The exterior lights are controlled by the left stalk, the center display, and the hazard warning lights button on the overhead console.

## Left stalk light controls

The left stalk is used to control the high beam and the direction indicator lights.

### High beam



# Wipers and washers

## NOTICE

- Remove snow and ice from the windshield before driving. Using the wipers with snow or ice in the way can damage the wipers.
- Use washer fluid with anti-freeze mixed in during freezing temperatures. Failure to do so can cause damage to the washer fluid system.
- Keep the windshield clean. Failure to do so could damage or alter the performance of the wipers.
- Clean and check the wiper blades regularly. Failure to do so could cause them to prematurely fail or not function properly.
- Do not try to spray washer fluid when the washer fluid tank is empty. Doing so will damage the washer fluid nozzles.
- Use washer fluid with antifreeze when the temperature is below 0°C. Otherwise, the pump, the reservoir, and/or the hoses can freeze, which could cause damage to the washer fluid system.

The wipers and washers are important to maintaining good driving visibility through the windshield.





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The outer dial controls the front windshield wipers.

Setting	Function
==	High speed
—	Low speed
A●	Automatic
○	Off

Press and hold the washer button  on the outside of the left stalk to activate the front washers for as long as the button is held. Briefly press the button to activate the wipers for one cycle.

If the wipers are set to automatic mode , the rain and light sensors on the windshield will control how often the wipers swipe across the windshield.

To adjust the sensitivity of the automatic mode:



1. Navigate to  > Vehicle > Basic.
2. Adjust the Auto wiper sensitivity setting.



# ZEEKR



The switch in the middle of the left stalk controls the rear windshield wiper and washer. To activate the washer, push and hold the switch all the way up or down.

Setting	Function
	Rear washer
	Rear wiper
0	Off

## Rearview and side mirrors

### NOTICE

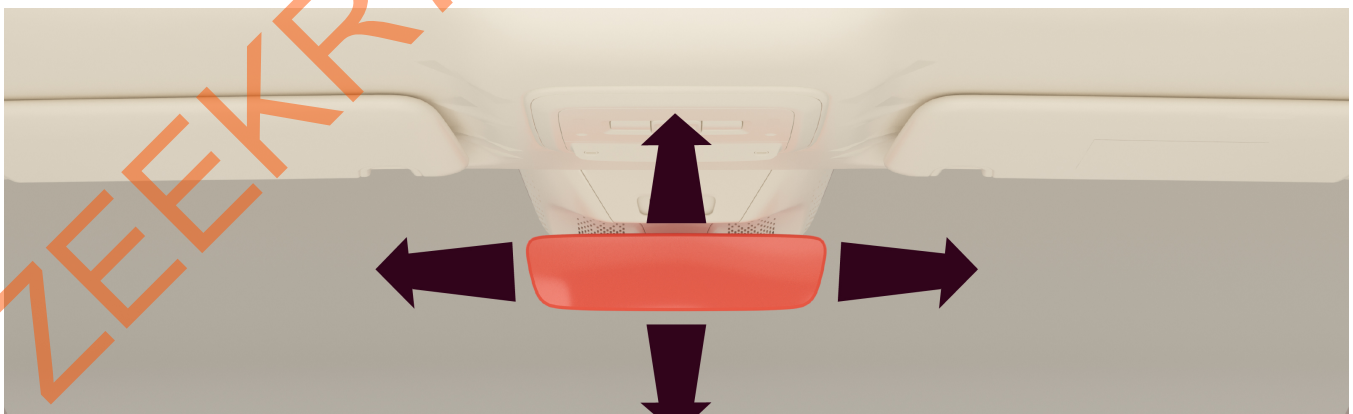
- Do not hang anything on the rearview mirror. Doing so could damage the mirror.
- The rearview mirror is equipped with sensors. Do not clean it with glass detergent. Doing so could damage the sensors.
- Do not prevent the side mirrors from moving while they are moving electrically. Doing so could damage the mirror.
- Do not pull or push the side mirrors when they are not moving. Doing so could damage the mirror.

The rearview and side mirrors allow the driver to see what is happening behind them. Having properly adjusted mirrors is very important for safe driving.

Note: Objects in the passenger side mirror are closer than they appear.

### Rearview mirror

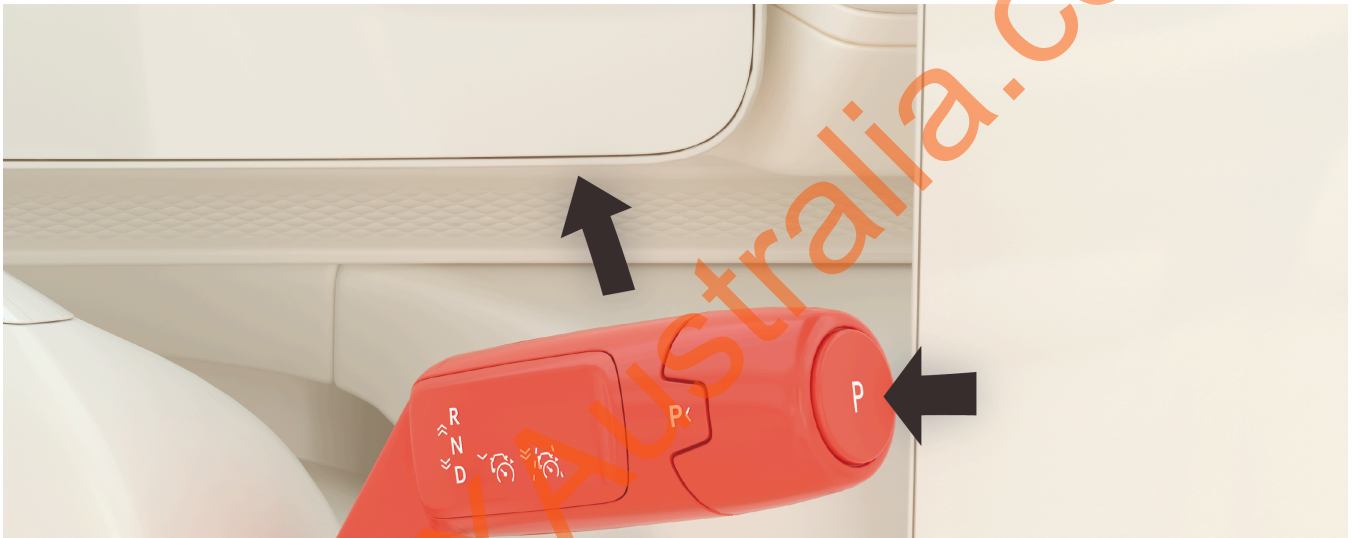
The rearview mirror is placed on the overhead console and is adjusted manually.



## Gear lever


### Caution

- If the car is not in P, keep the brake pedal depressed until you are ready to drive. Failure to do so will cause the car to start moving or rolling, which could cause it to hit a person or an object, resulting in injury or damage to the car.



The right stalk is used to change gears. The driver display shows which gear is currently selected.

# Driving characteristics

The driving characteristics, including acceleration, steering, and braking assist, can be adjusted based on personal needs such as comfort, performance, or economy. To change driving characteristics, navigate to  > Driving.

## Acceleration

Acceleration behavior can be adjusted between comfort, standard, and sport. Comfort provides a smoother and more energy efficient experience, while sport mode provides enhanced performance and responsiveness. Standard provides a balance of comfort, efficiency, and performance.

If the car is in inactive power mode, the car reverts to the standard acceleration mode if the doors are closed with all seats unoccupied and nothing detected inside the car.

## Steering

Steering behavior can be adjusted between comfort, standard, and sport. Comfort reduces the effort required to turn the steering wheel. This is useful in city driving or when parking. Sport increases the effort required to turn the steering wheel. This makes the car feel more responsive at high speeds. Standard offers the best balance of handling and responsiveness in most conditions.

## Braking assist

The braking assist setting determines the feel of the brake pedal. It can be adjusted between Comfort, Standard, and Sport. Comfort provides a smoother braking feel, ideal for city driving. Sport provides more responsive braking for an enhanced braking experience. Standard provides a balance between comfort and responsiveness, making it suitable for everyday driving.

## Regenerative braking

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Several factors may limit the energy recovered through regenerative braking. These factors include, but are not limited to, the following:

- The electric motor has limited torque
- The high voltage battery is fully charged
- Driving at low speeds
- ESC or ABS are triggered

## Special conditions

There are three different modes available for special conditions:

- Snow mode, which improves the driving experience in snowy conditions by preventing skidding and excessive speed on slippery roads.
- Off-road mode, which improves the driving experience in rough terrain. This mode is not available when driving over 40 km/h. Electronic stability control is disabled when off-road mode is activated.
- Super power saving mode, which limits the amount of power the car consumes.

Note: Snow mode and off-road mode should only be used in the appropriate conditions.

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# Active air suspension


## Warning

- Before adjusting the air suspension height, make sure there are no obstacles above or below the car. Failure to do so could result in damage to the car.

The car is equipped with an active air suspension system, which dynamically alters the suspension and ground clearance based on car speed. As the speed of the car increases, the car automatically lowers the suspension for better aerodynamics. As speed decreases, the suspension height increases.

You can manually adjust the suspension height, such as for rough terrain, but the system still automatically adjusts it based on speed.

To manually set the air suspension height:

1. Navigate to  > Driving.
2. Select a suspension height.

**Note:** Air suspension height cannot be manually set when a door, the tailgate, or the hood is open.

## Damping mode

Damping mode adjusts the suspension behavior to optimize handling according to a set preference. Damping mode can be adjusted between comfort, standard, and sport. Comfort provides a smoother and more relaxed driving experience, especially on rough roads. Sport mode provides a firmer, more controlled driving experience, especially at high speeds on smooth roads. Standard offers a balance between comfort and control, suitable for the widest range of driving scenarios.

# One pedal drive

One pedal drive allows the driver to accelerate and decelerate using only the accelerator pedal. Depress the accelerator pedal to accelerate and raise the accelerator pedal to slow down. If the car is slowing down fast enough, the brake lights will activate.

To activate one pedal drive, navigate to  > Driving.

One pedal is meant to increase comfort and is not a replacement for the brake pedal in emergency situations. Always be ready to brake hard with the brake pedal in case an emergency occurs.

One pedal driving is not available in the following situations:


- Adaptive cruise control is activated
- Hill descent control is activated
- The seat belt reminder is active
- The car is in N, R, or P
- Collision mitigation support is triggered

**Note:** When using one pedal drive, auto hold is automatically enabled.

## External audio

### Warning

- Only use this function while the car is stopped and inP. Failure to do so can result in an accident, causing serious injury or death.

The car is equipped with an external speaker that can be used to interact with pedestrians around the car, or to play music in an appropriate setting. To use the external speaker, navigate to  > Exterior sound.

In the exterior sound interface, you can:

- Turn on/off voice playback
- Choose between various sound effects, such as the pedestrian first sound effect, and play them through the exterior speaker
- Turn on/off multimedia playback

Adjust the volume of the exterior speaker in the bottom toolbar on the center display.

Always set a reasonable volume, follow local laws and regulations, and do not use this function where excessive noise is prohibited or undesirable. Do not use this function for commercial purposes. Zeekr takes no responsibility for how the user of the car uses this function.

**Note:** When this function is active, people outside the car might overhear the sound inside the car. Make sure all passengers have consented to this before using this function.

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## Acoustic vehicle alerting system

Electric cars are much quieter than traditional cars with internal combustion engines. Therefore, the car is equipped with an acoustic vehicle alerting system that activates when the car is travelling 20 km/h or less, producing a sound so that pedestrians and other vulnerable road users are more aware of the car at low speeds.

**Note:** The acoustic vehicle alerting system is a legal requirement in the EU and cannot be turned off.

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# Tow bar

## Warning

- Make sure that the trailer being towed is securely attached to the tow bar. Failure to do so can result in the trailer slipping off the tow bar, which could cause death or serious injury.
- Make sure that tire pressure is within the normal range. Failure to do so can lead to instability while driving, which could result in death or serious injury.
- Do not exceed the maximum gross weight of car and trailer permitted by your driver's license. Doing so is both illegal and unsafe and could result in death or serious injury.

## NOTICE

- Do not use the tow bar to tow the car. Doing so can severely damage the chassis of the car.

## Tow bar overview

The car can be equipped with an electric tow bar, which must be installed at a Zeekr dealership or workshop. If you wish to install a tow bar on your car, contact a Zeekr Hi-Tech Service Center or an approved service partner.

Tow bar accessories, such as bike racks, may obscure sensors or cameras, limit view, block the tailgate from opening, or otherwise limit car functionality or drivability. Zeekr takes no responsibility for damage or injuries resulting from installing or using a tow bar accessory, for any omission of instructions from said accessories, or for failure to follow said instructions.

## Use the tow bar

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## Towing best practices


During towing, the maximum allowable speed is 100 km/h, or the maximum towing speed dictated by local regulations, whichever is lower.

An unbalanced trailer can lead to trailer sway and other dangers while driving. Always distribute the load with about 60% of the weight in front of the axle, and about 40% behind the axle. This rule applies regardless of how many axles the trailer has. Make sure to always tie the load down so that it does not slide around in the trailer.

For additional protection, the car is equipped with trailer stability assist which controls individual wheel slip to correct potential trailer swing before there is an accident.

It is also possible to perform a trailer light check before driving to ensure all the lights are working as expected.

To perform a trailer light check:

1. Navigate to  > Safety & Service > Service > Check trailer lights.
2. Activate the function.
3. Connect the trailer.
4. After the trailer wiring harness is connected, the trailer light check function runs automatically. The result is shown on the driver display.

Towing a trailer is a skill. This manual cannot replace knowledge and experience of how towing affects the vehicle, how to effectively secure loads, maneuver a trailer, and so on. Damage caused by inappropriate towing is not covered by the warranty.

**We recommend:**

Practice driving with a trailer in a safe location before driving a trailer among other road users for the first time.

## Towing specifications

Refer to the tables below for the total trailer weight and tow ball load that the car can safely carry.

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Note: Maximum towing capacity includes the weight of the trailer itself.

Note: If the information in the Certificate of Conformity (received upon purchase of the car), tow hitch label, or statutory plate conflicts with the information in this manual, the former documents take precedence. See [Label overview](#) to find the statutory plate.

## Braked trailer

Towing capacity (kg)	Maximum tow ball load (kg)	Rear overhang (mm)
2000	85	1108

## Unbraked trailer

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## Models

Zeekr 001

Zeekr 001 Limited Sport Edition

Zeekr X

Zeekr 7X

## Services



Zeekr Power

# Brake systems overview

## Warning

- Do not drive the car if you experience issues with the foot brake or any other component of the car's brake systems. A faulty brake system component might affect the braking distance of the car which can lead to an accident, resulting in serious injury or death. Contact a Zeekr Hi-Tech Service Center or an approved service partner immediately.
- The brake system functions only actively assist you in certain situations and are not a replacement for you as a driver. You are always responsible for driving the car and must always be ready to take control. Not doing so could result in death or serious injury.
- Keep a safe distance from vehicles in front. Failure to do so might lead to an accident which could result in serious injury or death. The car's brake systems can greatly improve the braking distance and help avoid a collision, but they are not able to assist in all situations.


The car's brake systems assist with reducing the car's speed, preventing it from rolling, or stopping it within the smallest possible distance. Apart from the standard foot brake and the (electric) parking brake, the car is equipped with various brake functions that you can activate when needed, and other brake functions that you probably won't notice, but can, for example, reduce the risk of roll-over, provide more grip in corners, and distribute braking across the wheels.

When the brake system fault symbol  illuminates in the driver display, there is a general issue with the brake system. When the brake system fault symbol  illuminates in the driver display, the brake fluid level is low, or there is an issue with the electronic brake force distribution.

## Foot brake

The foot brake (the left pedal) is the primary way of slowing down or stopping the car. Braking the car while it is powered off requires more pressure on the pedal.

**Note:** The car is equipped with an Anti-lock Braking System (ABS) which prevents the wheels from locking up during heavy braking.

**Note:** When the ABS engages, it may make grinding sounds or cause vibrations on the brake pedal. This is normal behavior, and an indication that the ABS is working as intended. Only when the ABS fault symbol  illuminates constantly in the driver display is it an indication of a fault in the ABS.

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# Electric Parking brake

## NOTICE

- Only use the manual emergency brake in emergency situations. Using it regularly to slow the car down during normal driving can damage the car's brake systems.

The parking brake keeps the car stationary and can be activated using the P button on the right steering wheel stalk, or through the center display. When the parking brake is activated, the parking brake symbol (P) is shown on the driver display.

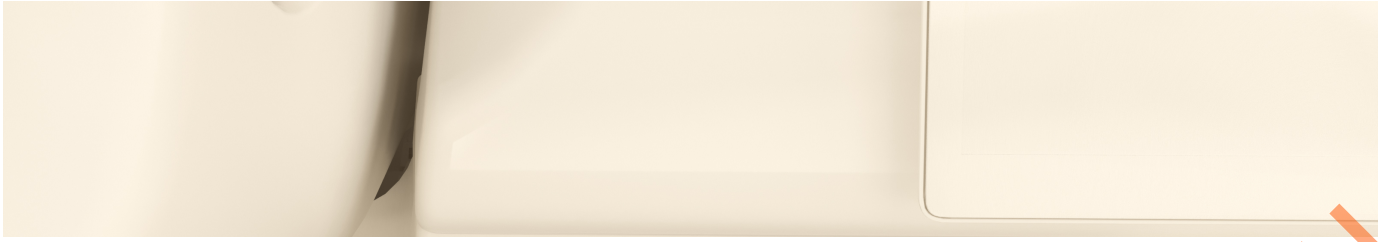
The electric parking brake can also act as a manual emergency brake.


The parking brake is automatically activated if all the following conditions are met:

- The car is powered on and stationary.
- Neither the brake pedal nor the accelerator is depressed.
- Any two conditions of the following three conditions are fulfilled:
  - The driver seat belt is released.
  - The driver door is opened.
  - The driver is not in the seat.



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To activate the parking brake, press the P button on the right steering wheel stalk when the car is powered on and stationary or navigate to  >Driving.

To deactivate the parking brake:

1. Power on the car.
2. Depress the brake pedal.
3. Shift to D or R.

To deactivate the parking brake through the center display, navigate to  >Driving.

## Manual emergency brake

If during an emergency brake event you are unable to use the foot brake, you can press and hold the P button to activate the manual emergency brake.

To deactivate the manual emergency brake, release the P button, depress the brake pedal, or depress the accelerator pedal.

## Auto hold

Auto hold is a function that automatically keeps the car stationary, even if the driver has released the braking pedal. It is activated when the driver fully depresses the brake pedal after the car has stopped. The auto hold symbol (A) is shown on the driver display when the auto hold function is active.

Auto hold will only engage if the door on the driver's side is closed, and the driver's seat belt is fastened.


When the auto hold function is active, the parking brake engages automatically if any of the following conditions are met:

- The driver seat belt is released or the driver door is opened.

The standstill exceeds the working time of the Auto Hold function (approx. 10 minutes).

Note: Auto hold might not be activated if the brake pedal is depressed too gently.

# Electronic stability control

Electronic stability control helps the driver to maintain steering control. The electronic stability control improves the car's stability and traction by automatically applying the necessary brake force to each wheel. When the system is activated, the ESC symbol  flashes on the driver display.

If the ESC symbol illuminates constantly in the driver display, there may be a fault in the electronic stability control system.

The electronic stability control system consists of the following subsystems:

- Traction control
- Anti roll-over protection
- Cornering traction control

Electronic stability control can be set to off, standard, or sport mode.

In sport mode, intervention from the system is reduced, permitting more slip and giving more control to the driver.

Sport mode also provides more traction, even on loose surfaces such as deep snow or loose sand.

To enable, disable, or adjust the electronic stability control, navigate to  > Driving.


**Note:** Trailer stability assist is disabled if electronic stability control is turned off or set to sport mode.

## Electronic stability control limitations

Several factors may affect and reduce the functionality of the electronic stability control. These factors include but are not limited to:

- The electric brake distribution is out of function.
- The ABS is out of function.

## Trailer stability assist

Trailer stability assist is part of the electronic stability control system. When trailer sway is detected, it helps stabilize the car and trailer by applying the brakes. In most cases, this is enough for the driver to regain control of the car. When the trailer stability assist is active, the ESC symbol  flashes in the driver display.

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## Hill start assist

### Warning

Always use the brake pedal if the car starts rolling backwards. Failure to do so can cause an accident, which could result in serious injury or death. Hill start assist cannot prevent the car from rolling backwards in all road conditions or when the car has reached its maximum load capacity.

Hill start assist maintains the brakes for approximately two seconds when the car is stopped on an uphill slope with at least 5% gradient. This gives the driver the possibility to move their foot from the brake pedal to the accelerator pedal, without the car rolling backwards. If you do not press a pedal within these two seconds, the car will roll backwards after these two seconds.

Note: Hill start assist works even if auto hold is disabled.

# Hill descent control




## Warning

Hill descent control is a supplementary function and cannot assist in all situations. The driver is always responsible for driving the car safely. Relying solely on hill descent control when driving on downhill gradients can lead to an accident which could result in serious injury or death.

Hill descent control assists the driver when driving on downhill gradients with rough or slippery surfaces by utilizing the car's brake systems to control the car's speed and stop it from accelerating past a safe downhill speed. The driver can still use the accelerator pedal or brake pedal to adjust the car's speed.

Hill descent control is active between 4 km/h and 40 km/h.

The following symbols illuminate in the driver display depending on the status of the hill descent control function:

Symbol	Description
	Enabled but not activated (standby)
	Enabled and activated
	Enabled but unavailable (due to high disc temperature)

To turn the hill descent control function on/off, navigate to  > Driving.

# Collision mitigation support front

## Warning

- Do not test the collision mitigation support front function by driving towards a person or object. Doing so could cause an accident resulting in serious injury or death.
- The performance of the collision mitigation support front function may differ depending on other vehicles involved, weather and road conditions. The driver is always responsible for driving the car safely. Never wait for the warning signal or for the autonomous emergency brake system to intervene doing so could lead to an accident which could result in serious injury or death.

Collision mitigation support front is an integrated system that includes forward collision warning, safe distance warning, dynamic braking system, and automatic emergency braking. The system can automatically intervene and brake the car to avoid or mitigate an imminent collision.

**Note:** The autonomous emergency braking function reduces the speed by up to 60 km/h. You may need to brake manually to fully stop the car.

The driver can set the sensitivity level of the forward collision warning, or fully turn it off, as well as turn on/off the autonomous emergency braking function, through the center display.

This function can identify moving pedestrians, cyclists, and various vehicles (buses, trucks, and cars) in front of the car.

There are four types of warnings and interventions, depending on how the situation develops and if you, as the driver, take action.

- **Safe distance warning:** This function is active above 65 km/h. A visual warning is shown to the driver when the distance to the vehicle ahead is too short.
- **Front collision warning:** When the system identifies an imminent collision, the driver is alerted through warning symbols, acoustic signals, and a haptic (brake pulse) warning. When detecting

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wheelers or vehicles, or 4–90 km/h for pedestrians, cyclists, and e-scooters, the car automatically brakes to avoid or mitigate the collision. The system only reduces the speed by up to 60 km/h, and releases the brakes afterwards. Be aware of longer braking distances on slippery roads. While the system is intervening, the hazard warning lights are activated, and a warning message is shown on the driver display.

**Note:** The system will not intervene and brake the car when the driving speed is outside the working speed range of 4–150 km/h, or when the car is reversing.

Collision mitigation support front is active by default at the start of each journey.


The sensitivity of the audible warning can be adjusted through the center display.

To set the sensitivity level of the forward collision warning:

1. Navigate to  > Zeekr AD.
2. Select a distance under Forward collision warning.

The automatic emergency braking function and the audible warning can be turned off through the center display.

To turn off the automatic emergency braking function:

1. Navigate to  > Zeekr AD.
2. Press Forward collision mitigation.

To turn off the forward collision warning function:

1. Navigate to  > Zeekr AD.
2. Under Forward collision warning, press Off.

**Note:** Collision mitigation support front cannot be manually deactivated while driving at a speed above 10 km/h.

**Note:** Disabling collision mitigation support front will also disable front cross traffic alert.

## Limitations of the collision mitigation support front function

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- The driver turns the steering wheel sharply
- Limitations related to the driver assistance sensors, see [Limitations of the driver assistance system sensors](#).

Certain scenarios make it more difficult for the system to detect and react to a collision risk, such as:

- Traffic conditions with many pedestrians, cyclists, cars, or animals
- Vehicles in the sensor blind spots
- Vehicles that partially cross into your lane in front of your car
- Vehicles that suddenly move into your lane in front of your car
- Driving too close to the vehicle in front of your car
- Vehicles where the rear body sticks out higher and further back than the chassis, for example, a truck with a crane

Certain objects are more difficult for the system to detect and react to, such as:

- Stationary or slow-moving vehicles, especially at night
- Unusually shaped, partially obscured, or damaged vehicles, especially at night
- Partially obscured pedestrians or cyclists
- Pedestrians or cyclists carrying large objects
- Pedestrians or cyclists wearing clothes that blend into the background or limit the system's ability to form a clear image of the contours of their body

The system does not react to certain objects, such as:

- Small animals
- Walls and other barriers or barricades, including traffic cones and water barriers

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# Collision mitigation support rear

Collision mitigation support rear is an autonomous emergency function that automatically intervenes and reduces the risk of whiplash injuries and secondary accidents in case of an imminent rear collision. The function is active in the 0–150 km/h speed range.

Prior to an imminent collision, the collision mitigation support rear function activates the rear hazard warning lights at a higher frequency than normal to warn the driver of the vehicle approaching from behind. Collision mitigation support rear may also activate the following warnings and functions:

- An audible warning
- A visual warning in the driver display
- If the car is stationary, the brakes are applied to reduce the vehicle's forward movement if a collision occurs

To turn off collision mitigation support rear:

1. Navigate to  > Zeekr AD.

2. Press Rear collision mitigation.

Note: The function remains turned on/off for future driving cycles.

## Limitations of the collision mitigation support rear function

Several factors may affect and reduce the functionality of the collision mitigation support rear function. These factors include but are not limited to the following:

- A vehicle is approaching at a much higher speed from behind, and the speed is beyond the sensor's detection range
- A slow approaching vehicle from behind
- A vehicle approaching from behind that changes lanes at a late stage

# Post-impact braking

Post-impact braking is a safety function that automatically applies the brakes in case of a collision. This is to avoid further collisions and therefore minimize the overall damage.

The post-impact brake engages when the airbag system detects a collision. The car slows down and stops, with the hazard warning lights and brake lights activated. The parking brake is then activated to keep the car stationary.

The driver can override the brake function by pressing the accelerator pedal.

## Limitations of the post-impact braking function

Several factors may affect and reduce the functionality of the post-impact braking. These factors include but are not limited to the following:

- The brake system is out of function, due to the collision.
- The ABS is out of function.
- The Electric Brake Distribution is out of function.
- The airbags are out of function.

# Brake wear

The brake discs and brake pads are subject to mechanical wear. They must be replaced when they reach their minimum safe thickness.

When a brake pad is approaching its minimum thickness, a mechanical indicator emits a high frequency squealing sound. When this happens, check the brake pad and contact a Zeekr Hi-Tech Service Center or an approved service partner for brake pad replacement.

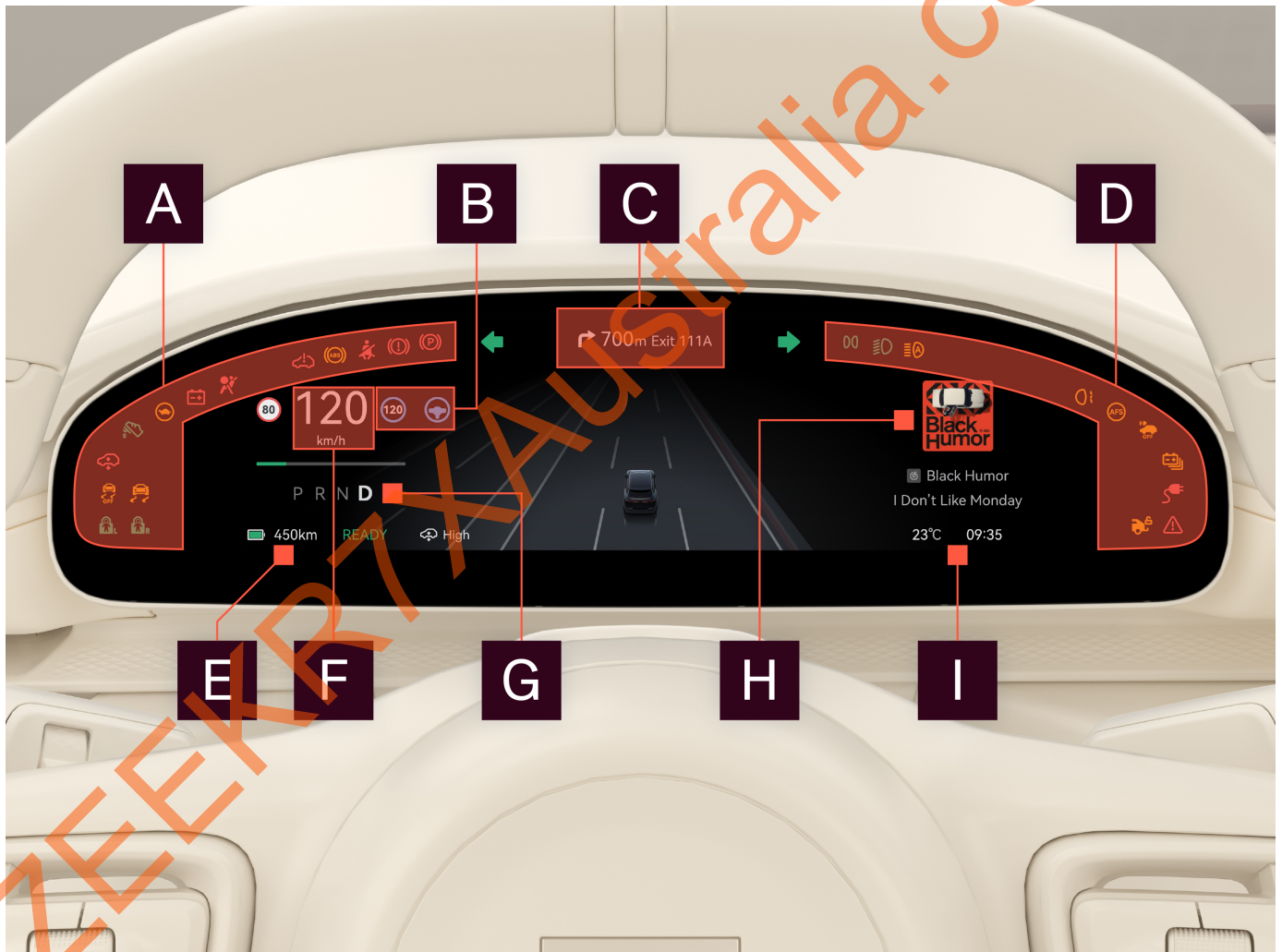
## Maximum safe wear

Brake disc placement and size	Brake disc/brake pad	Dimensions
Front, 19", 20"	Brake disc standard thickness	30 mm (for 19" brake disc)
		34 mm (for 20" brake disc)
	Brake disc minimum safe thickness	28 mm (for 19" brake disc)
		32 mm (for 20" brake disc)
Brake pad standard thickness	17 mm (2x44-148)	
	13.5 mm (4x44-157 conti)	
	14 mm (4x44.45-157 AKB)	
Brake pad minimum safe thickness, including rear plate	8 mm (2x44-148)	
	7.5 mm (4x44-157 conti)	
	7 mm (4x44-157 AKB)	

# Driver display overview

## Warning

- Never use the car if the driver display or parts of the driver display are not activated or readable. A malfunctioning driver display might not be able to show necessary information to the driver, which could result in death or serious injury.



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<b>D</b>	Symbol display area	Any current function indicators or warning symbols.
<b>E</b>	High voltage battery status	Current high voltage battery charge and estimated driving range.
<b>F</b>	Driving speed	Current driving speed and speed limit.
<b>G</b>	Gear indicator	Current gear.
<b>H</b>	Climate/range/multimedia	The user's choice of climate, range, or multimedia information. When there is a problem with the car, relevant car status information is displayed.
<b>I</b>	Time and temperature	Current time and ambient temperature.

Note: The driver display information changes depending on the state of the car, such as during charging.

For driver display cleaning information, see Screen cleaning.


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# Driver display controls


The contents of the driver display can be adjusted based on the needs of the driver. Information such as driving range, trip information, as well as the brightness of the display can be altered.

To change the driver display and backlight brightness, navigate to  > Display.

You can choose what to display in the climate/range/multimedia area of the driver display by pressing the menu button  on the steering wheel.


For information on how to reboot the driver display, see [Reboot the center display and driver display](#).

## Estimated driving range

The estimated driving range displayed in the driver display can either be based on the WLTP results (standard), or the recent driving style of the driver (dynamic). Use the center display to choose between standard or dynamic driving range, by navigating to  > Energy management > Charging.

**Note:** The estimated range is updated both in the driver display and in the Energy management menu on the center display.

## Trip information

Trip information can be seen and reset by navigating to  > Energy management > Trip statistics. In the same menu, two options are available for automatic trip data resetting.

- **Reset after charging** automatically resets the trip data when the car is charged.
- **Reset after parking** automatically resets the trip data when the car is parked.

**Note:** Trip 1 and trip 2 are both cleared at the same time if either trip reaches 10,000 km, or at 100 hours driven.






# Symbols and messages

When the car is started, the system goes through a self-check diagnostic program. Some indicators and warning lights activate during this time, but they turn off again when the car is ready for use. If a symbol that indicates a fault remains on, contact a Zeekr Hi-Tech Service Center or an approved service partner.
















Be aware that symbols might vary based on car configuration and software version. Indicators, warning lights, and messages are displayed on the driver display. Some messages are accompanied by an audible signal.

**Note:** Depending on if the manual is read in light or dark mode, the symbols or parts of symbols that are white in the driver display might be shown as black in the manual.

## Indicator symbols









Symbol	Function	Description
	Direction indicators	This symbol blinks when the indicator lights are operated. The left or right arrow symbol will blink continuously to indicate that the left or right indicator lights are activated.
	One-pedal status	This symbol is displayed in grey when the function is enabled but not activated. When it is both enabled and activated, the symbol is green.
	Ready	This symbol is displayed when the car is ready to drive, ignition on and in Drive (D) or Reverse (R).
	Low beam	This symbol is displayed when the low beam is activated.
	High beam	This symbol is displayed when

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		symbol is displayed in yellow if there is a fault with the function.
	Rear fog light	This symbol is displayed when the rear fog light is activated.
	Position lights	This symbol is displayed when the position lights are activated.
 	Parking emergency brake	This symbol is displayed in green when the function is enabled. When it is disabled, the symbol is displayed in yellow.
	Auto hold	This symbol is displayed when the function is activated.
	Electronic stability control disabled	This symbol is displayed when the function is disabled.
 	Child lock	The left or right symbol is displayed when the matching child lock is enabled.
	Hill descent control	This symbol is displayed in grey when the function is enabled but not activated. When it is both enabled and activated, the symbol is green.
	Hill descent control disabled	This symbol is displayed if the function is disabled, for example due to overheated brakes.
	Lane keep assist system disabled	This symbol is displayed if the function is disabled.
	External charging connection	This symbol is displayed when a charging cable is connected to the car.
	High voltage battery low	This symbol is displayed if the high voltage battery is close to being discharged.
	Power limit	This symbol is displayed if car power is limited.

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If a warning symbol is activated while driving, immediately stop the car in a safe location and assess the situation. If assistance is needed, contact a Zeekr Hi-Tech Service Center or an approved service partner.

Symbol	Function	Description
	Power system fault	This symbol is displayed if a fault occurs with a power system component, including high or low battery temperature. It can be accompanied by instructions on the driver display.
	12V battery charging fault	This symbol is displayed if a fault occurs with the 12V charging system.
	Electronic stability control	This symbol is displayed continuously if a fault occurs with the function. When the function is active, such as when the car detects loss of traction on one or more wheels, the symbol is flashing.
	Anti-lock brake system fault	This symbol is displayed if a fault occurs with the function.
 	Steering system fault	This symbol is displayed in yellow if the power steering performance is reduced or missing. It is displayed in red if there is a fault with the steering system.
	Adaptive driving beam fault	This symbol is displayed if a fault occurs with the adaptive driving beam.
	High beam fault	This symbol is displayed if a fault occurs with the high beam.
	Low beam fault	This symbol is displayed if a fault occurs with the low beam.

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 	Brake system fault	if a general fault occurs with the brake system, reducing brake effectiveness. It is displayed in red if brake fluid level is low, if a fault occurs with the brake fluid sensor, or if a fault occurs with electronic brake force distribution.
	Lane keep assist system fault	This symbol is displayed if a fault occurs with the function.
	Collision mitigation support front fault	This symbol is displayed if a fault occurs with the function.
	Automatic lane change assist fault	This symbol is displayed if a fault occurs with the function.
	Traffic sign information fault	This symbol is displayed if a fault occurs with the function.
	Highway assist fault	This symbol is displayed if a fault occurs with the function.
	Seat belt reminder	This symbol is displayed if the driver or a passenger seat belt is unfastened. If the light is on and the seat belts are fastened, it indicates a fault with the seat belt system.
	Airbag fault	This symbol is displayed if a fault occurs with the airbag system or the pre-tensioner system.
	Front passenger airbag off	This symbol is displayed when the front passenger airbag is disabled, and a child seat can be used in front passenger seat. If an adult is going to sit there, without a child seat, reactivate the airbag.
		This symbol is displayed when the front passenger airbag is

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## warning messages

Warning and malfunction messages appear in the driver display. Certain messages are accompanied by an audible signal and/or an illuminated symbol. Any faults should be taken care of before continuing to drive, so that the car can be driven safely with all functions working.

This section contains a list of messages, or parts of messages, that can appear on the driver display and a suggested solution or action to take when they appear. In the car, instead of <Function name>, the message displays which function has a fault.

Warning message	Suggested solution
Service required	Contact Zeekr to have the car inspected as soon as possible.
Service urgent	A severe fault has occurred. Contact Zeekr to have the car inspected immediately.
Stop safely	A safety issue has occurred. Stop the car at a safe location and turn off the car.

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# Head-up display

## Warning

- Do not stare at the head-up display while driving. Doing so could distract you, potentially cause an accident which could lead to death or serious injury.

## NOTICE

- Do not let liquid enter the head-up display projector area. Doing so could cause an electrical fault, damaging the head-up display.
- Do not touch or place anything in the head-up display projector area. Doing so will block the projection of the head-up display and could cause damage to the projector.




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The indentation beneath the head-up display is the head-up display projection area.

## Head-up display settings

### Warning

- Do not adjust the head-up display while driving. Doing so could distract you, potentially causing an accident which could lead to death or serious injury.
- Make sure the position, angle of projection, and brightness of the head-up display does not affect visibility. Failure to do so may cause the head-up display to prevent the driver from noticing an object or pedestrian in time, which could lead to death or serious injury.

The head-up display is activated/deactivated and adjusted on the center display, either by navigating to  Vehicle > Basic > Head-up display, or in the swipe-down menu.

To activate/adjust the head-up display in the swipe-down menu:

- Press HUD Switch to activate/deactivate the head-up display.
- Press HUD Adjustment to adjust the head-up display settings.

The head-up display settings are stored together with the side mirrors and seats settings. For further information, see [Seat position memory](#).




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The scroll wheel and buttons on the right side of the steering wheel is used to adjust the head-up display settings:

- Set the brightness level of the head-up display by pushing the left or right buttons.
- Set the position of the head-up display by scrolling upwards or downwards.

If the road is covered in snow or the road is highly reflective for some other reason, snow mode can be enabled to improve visibility of the head-up display. This will change the display color from white to orange. To activate snow mode, navigate to  > Vehicle > Basic > Head-up display.

Polarized sunglasses can negatively affect visibility of the head-up display. Try adjusting the brightness level of the head-up display to improve visibility.

## Head-up display maintenance

It is important to maintain and protect the head-up display projector area to ensure that the head-up display remains functional.

To keep the head-up display projection clear, regularly wipe the head-up display projection screen with a clean, dry microfiber cloth. When necessary, a slightly damp cloth can be used.

# Driver assistance overview

## Warning

- The driver assistance functions have limitations. You must read and understand the limitations before using any driver assistance function. Failure to do so could result in death or serious injury.
- The driver assistance functions only assist you in certain situations and do not replace you as a driver. You are always responsible for driving the car and following all local rules and regulations. You must always be observant and hold on to the steering wheel, ready to take control. Failure to do so could result in death or serious injury.

The car has multiple functions and features that can assist you while driving. Some functions can be disabled or adjusted.

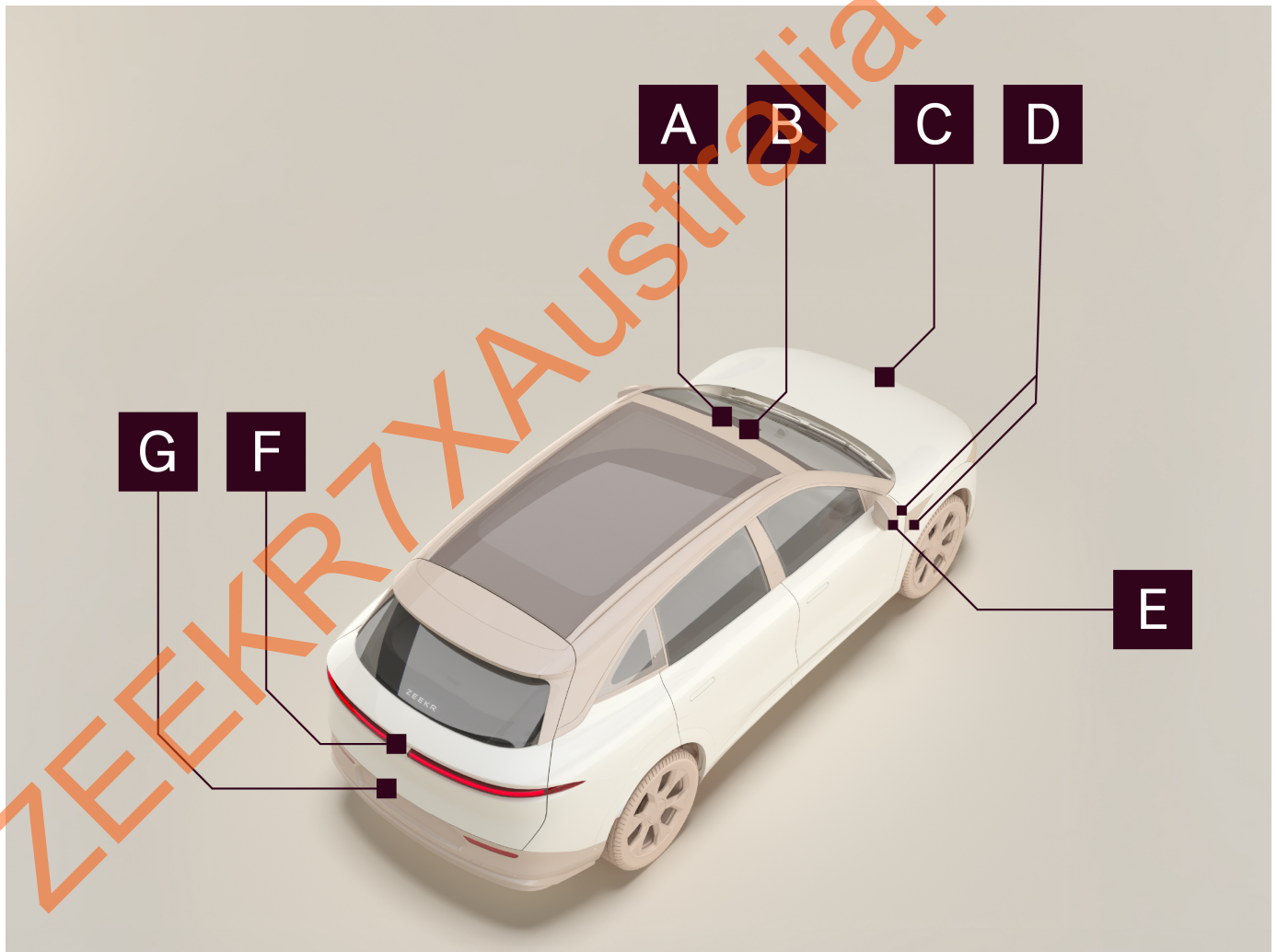
**Note:** If the driver assistance system sensors or cameras do not work correctly, a warning is shown on the driver display. For example, if a forward-facing camera is disabled, warning symbols for functions that rely on that camera are shown in the driver display.

# Driver assistance system sensors

The driver assistance functions use the forward-facing radar and cameras to help the driver in various ways, including:

- Detecting the distance to other vehicles in front of the car
- Detecting surrounding vehicles, pedestrians, and other objects
- Identifying traffic signs

Some parking functions rely on the ultrasonic sensors for information.



<b>A</b>	Forward-facing camera (wide view)
<b>B</b>	Forward-facing camera (narrow view)

<b>C</b>	Forward-facing radar and front-mounted parking camera
<b>D</b>	Side cameras
<b>E</b>	Parking cameras
<b>F</b>	Rear-facing camera
<b>G</b>	Rear-mounted parking camera

The car also has 12 ultrasonic sensors along the front and rear bumpers.

We recommend:

Regularly clean the areas around all the cameras, the forward-facing radar, and the ultrasonic sensors to ensure proper function of the driver assistance system.

**Note:** Always contact a Zeekr Hi-Tech Service Center or an approved service partner regarding servicing or replacing sensors.

## Limitations of the driver assistance system sensors

Factors that might limit the assistance system sensors and cameras include:

- Accessories close to the front mounted sensor and the cameras
- Damage to the sensors and cameras
- Dirt or other obstructions on the sensors or cameras
- Cracks or scratches on the bumpers in front of the cameras and sensors
- Other radio devices or strong radar reflections
- Certain steering wheel positions
- Severe weather conditions with poor visibility
- Strong sunlight, light reflections, standing water, ice, snow, dirt build-up, and faded lane markings on the road
- Potholes, obstacles, and speedbumps
- Tunnel entrances and exits

- Narrow, winding, and undulating roads

Very high temperatures in the passenger compartment might temporarily disable the windshield camera. The windshield camera automatically restarts and resumes working when the temperature decreases.

If a system sensor does not function, information is shown in the center display and/or the driver display:

- If a camera does not function, a message appears on the driver display indicating which camera is not functioning. Depending on the fault, more information might appear on the center display.
- If an ultrasonic sensor does not function, an error message appears in the 360° camera interface and the notification center indicating if a front or rear sensor is faulty.

If the user tries to activate a function relying on a faulty sensor, the function does not activate. A warning message appears on the driver display and/or center display indicating what the fault is.

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# Steering wheel controls

The thumbstick on the left side of the steering wheel control some of the driver assistance functions, such as highway assist and adaptive cruise control.



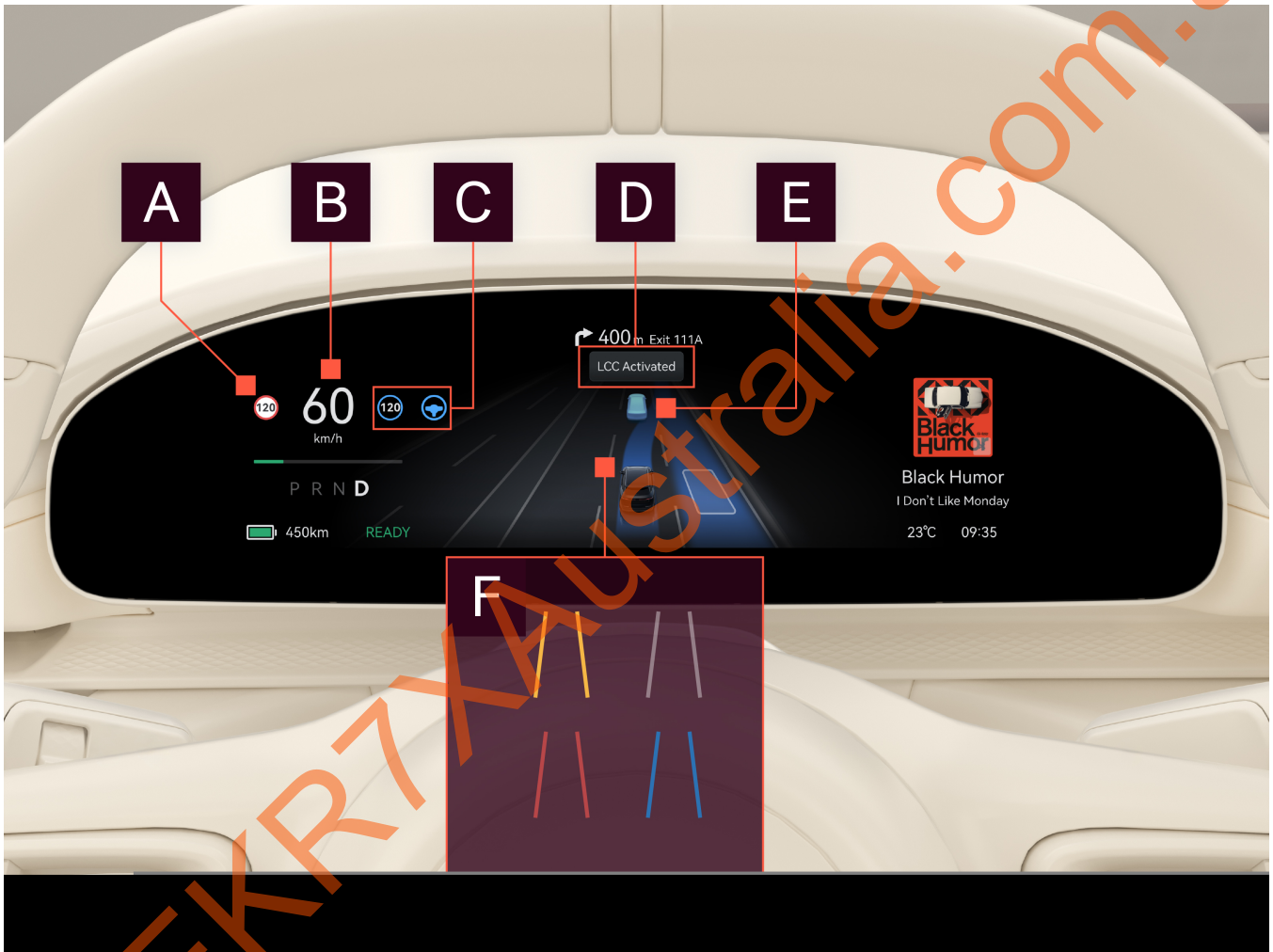
Left thumbstick area	Function
Thumbstick up	Push to increase the speed by 5 km/h. Push and held to increase the speed by 1 km/h

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Left button	Push to reduce the lead interval.
Right button	Push to increase the lead interval.
Right scroll wheel	
Scroll	Head-up display and driver display menu navigation.  Increase/decrease the volume.
Press	Select menu option.  Pause/play media
Right stalk	
Shift down once	Activate adaptive cruise control.
Shift down twice	Activate highway assist.
Shift a half-step up once	Deactivate adaptive cruise control/highway assist.

# Driver display information

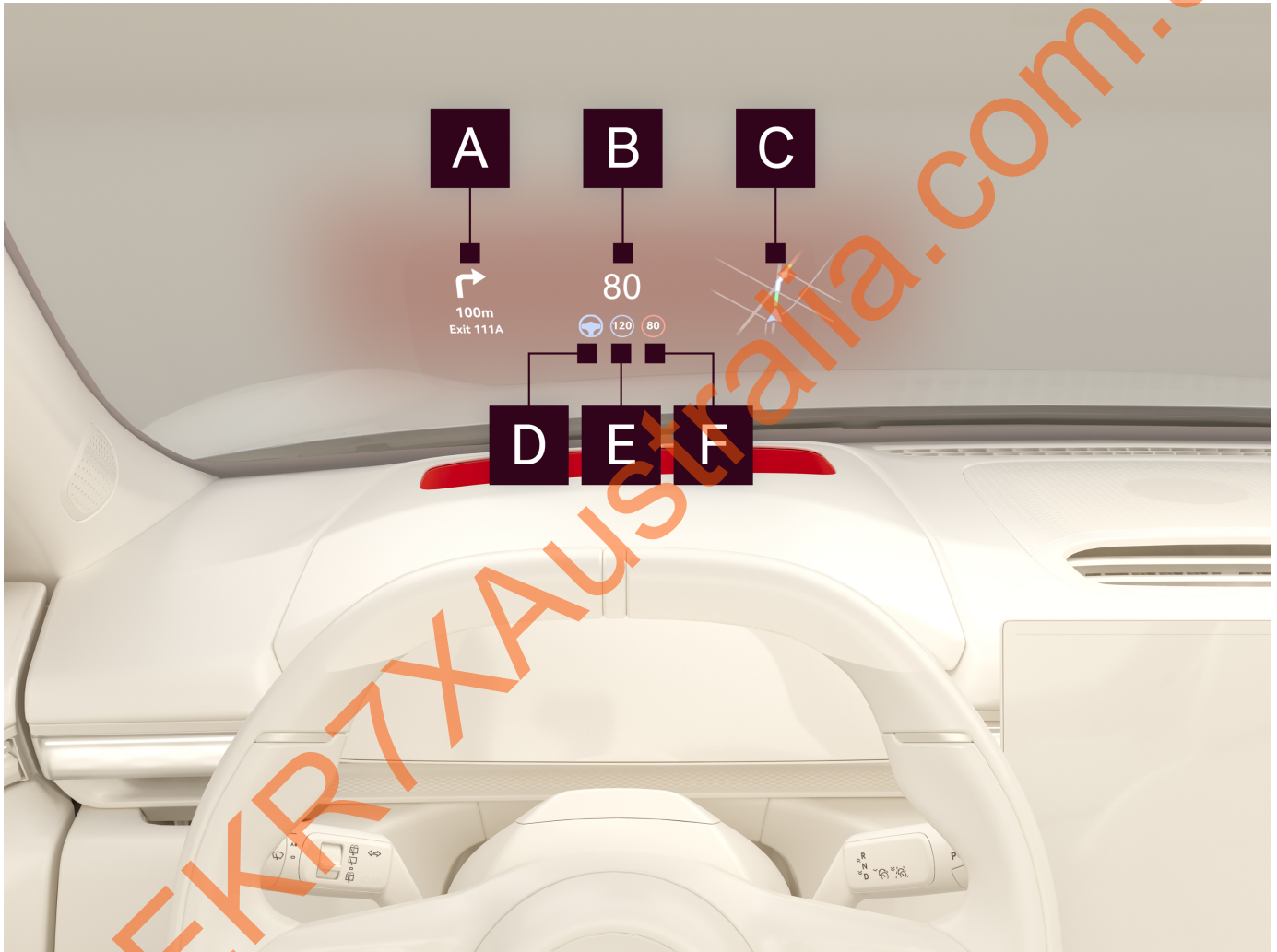
The driver display displays information about various systems in the car, such as lane keep assist, surrounding traffic, and, when enabled, driver assistance. For further information about the driver display, see [Driver display overview](#).




	Name	Description
A		Relevant traffic signs are displayed here if the traffic sign information function is

# Head-up display information

Information is shown on the head-up display when driving, and additional information is shown when the adaptive cruise control or highway assist is active. For further information about the head-up display, see [Head-up display](#).



	Name	Description
	Turn by turn navigation	Displays information about the next turn if a destination

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<b>D</b>	Highway assist	<p>Displays the status of highway assist.</p> <p>The symbol is blue when the function is active. The symbol is flashing blue when the function is overridden by light manual steering. The symbol is gray when the function is overridden by manual acceleration.</p>
<b>E</b>	Set speed	<p>Displays the status and set speed of adaptive cruise control.</p> <p>The symbol is blue when the function is active. The symbol is gray when the function is overridden by manual acceleration.</p>
<b>F</b>	Current speed limit	<p>Displays the current speed limit.</p>

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# Lane keep assist

Lane keep assist reduces the risk of accidents if the car unintentionally leaves its lane on a highway or a major road with clearly visible lane markings. The speed range of the function is 60–130 km/h. If the car crosses a lane marking without the direction indicator lights being used, either or both of the following happens:

- The car is steered back into the lane.
- The lane departure warning warns the driver through an audible signal or vibrations in the steering wheel.

The status of the lane keep assist function is shown on the driver display. See [Driver display information](#).

In the following critical situations, the emergency lane keep assist function steers the car back to your lane:

- The car leaves its lane when other motor vehicles are oncoming or overtaking in the adjacent lane posing a collision risk.
- The car is about to cross the road edge.

**Note:** Forcibly steering over the lane markings manually overrides the lane keep assist and the emergency lane keep assist.

**Note:** Using the direction indicator lights does not override the emergency lane keep assist function.

## Adjust the lane keep assist settings

The lane keep assist and lane departure warning functions are active by default at the start of each journey.

To turn on/off lane keep assist:

1. Navigate to  > Zeekr AD > Driving assist.

## Limitations of the lane keep assist function

Factors that might limit the function of the lane keep assist function include:

- There are no lane markings, or several unclear lane markings are present for one lane, such as crossing lanes or around roadworks
- The quality of the lane markings, lighting conditions, and environmental factors
- Sharp edges or lines other than lane markings
- Sharp bends in the road
- Narrow roads
- The distance to the vehicle in front is too short, obstructing the lane markings
- Intervention by another driving safety system
- An overly sporty driving style with high cornering speeds or high rates of acceleration

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# Blind spot assist

The blind spot assist activates when another vehicle is in or approaching the driver's blind spot. The function warns about vehicles in the blind spot when the driver uses the direction indicator lights before changing lanes. The blind spot LED is activated on the side mirror on the same side as the vehicle in the blind spot. The behavior of the blind spot LED depends on:

- If there is another vehicle in the adjacent lane.
- If the direction indicator lights are on.

If there is another vehicle in the adjacent lane, and the direction indicator lights are not on, the blind spot LED is constantly lit. If the direction indicator lights are on, the blind spot LED flashes. There is also an optional audible warning.

Blind spot assist can be turned on/off and adjusted through the center display, by navigating to  >Zeekr AD>Driving assist>Blind spot assist.

Note: The function remains turned on/off for future driving cycles.

## Limitations of the blind spot warning function

Factors that might limit the function of the blind spot assist function include:

- Extreme temperatures, rain, snow, fog, haze, sandstorms, strong light, darkness, and poor visibility.
- Construction zones, accidents, sharp curves, slopes, unpaved or icy roads, shadows, narrow or wide lanes, and obstacles.
- Dirt, damage, or obstruction of sensors.
- High-speed or partially entering vehicles, sudden lane changes, or prolonged side-by-side driving.
- Stationary or slow-moving targets may not be detected and no function while reversing.

# Door open warning

When opening a door, the door open warning function warns the occupants of the car if there is a risk of collision with vehicles or cyclists approaching from behind. The warning appears on the driver display, accompanied by an audible warning, blind spot LEDs, and pulsating ambient light around the corresponding door.

If there is an immediate risk of collision, the function prevents the door from being opened. To override the door block, press the door opening button again.

The door open warning is active by default at the start of each journey.

To turn on/off door open warning:

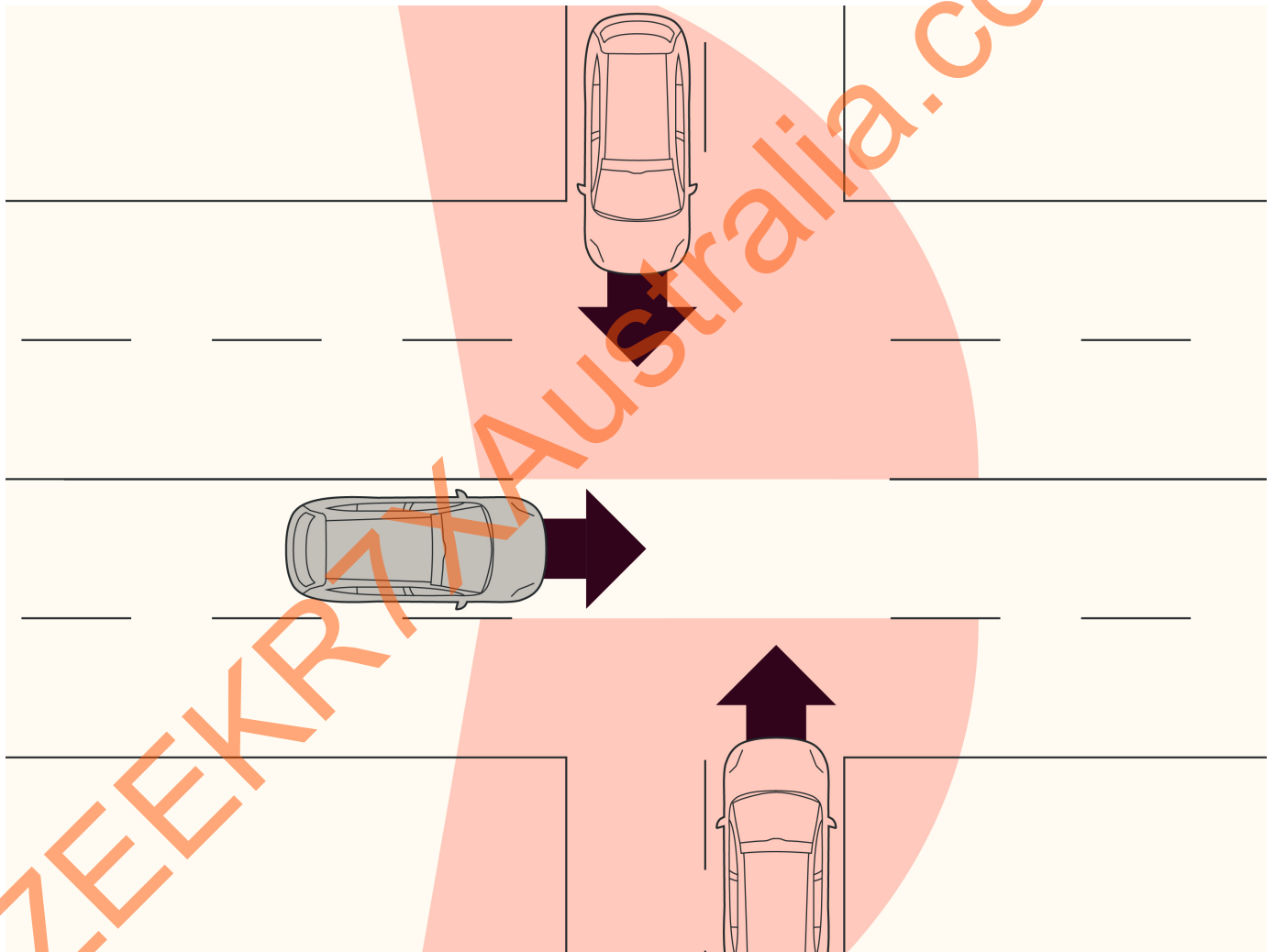
1. Navigate to  > ZEEKR AD > Driving assist.
2. Press Door open warning.

The function is automatically disabled if a trailer is connected to the electrical system of the car.

## Front cross traffic alert

The front cross traffic alert warns the driver about vehicles, cyclists, and pedestrians approaching from the sides when the car is driving forward out of a parking space or at a crossing. If an approaching vehicle, cyclist, or pedestrian is detected, there is a directional audible warning, followed by a warning on the driver display and the head up display. If a collision is imminent, and the car is traveling between 4–60 km/h, the system activates the brakes.

The function is active whenever the car is moving forward.



Front cross traffic alert is active by default at the start of each journey and cannot be independently

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- The car is not moving forward in the working speed of the function (4–60 km/h)
- Sudden, aggressive acceleration
- Collision mitigation support front is disabled

The function cannot identify animals, smaller vehicles, vehicles with irregular shapes, or oncoming vehicles.

Note: If any fault is detected with the function, the message FCTA function is unavailable appears in the driver display.

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# Rear cross traffic alert


The rear cross traffic alert function warns the driver about approaching vehicles, bicycles, and pedestrians when the car is reversing. If a potential collision is detected, the function automatically issues a warning and, if a collision is imminent, activates the brakes.

**Note:** Bicycles and pedestrians are more difficult for the system to detect. Always pay attention to your surroundings and be ready to brake manually.

The rear cross traffic alert function is active whenever the car is in R, or the car is moving backwards in N.

Rear cross traffic alert is active by default at the start of each journey.

To turn on/off rear cross traffic alert:

1. Navigate to  > Zeekr AD > Driving assist > Rear cross traffic alert and assist.
2. Press Rear cross traffic warning.

## Limitations of the rear cross traffic alert function

Factors that might limit the rear cross traffic alert function include:

- Objects blocking the line of sight of the sensors
- Dirt, ice, or snow build-up on the sensors

The function is automatically disabled if a trailer is connected to the electrical system of the car.

**Note:** If any fault is detected with the function, the message RCTA function is unavailable appears in the driver display.


# Traffic sign information

The traffic sign information function uses the forward-facing camera to detect and interpret traffic signs and display relevant symbols on the driver display.

The function includes an over speed alert to help the driver keep within the speed limit. The driver is alerted with a visual or audible warning if the car exceeds the speed limit by approximately 1 km/h.

The over speed alert is active by default at the start of each journey.

To turn on/off or adjust overspeed alert:

1. Navigate to  > Zeekr AD > Driving assist > Over speed alert.
2. Select the appropriate setting under Over speed alert.

The audible over speed alert can also be disabled in the swipe-down menu.

It is also possible to turn on audio notifications when the speed limit changes.

To turn on/off audio notifications for speed limit changes:

1. Navigate to



>Zeekr AD

2. Press Speed limit update alert.

**Note:** The audio notification setting for the speed limit update alert remains selected for future driving cycles.

# Adaptive cruise control

Adaptive cruise control helps the driver maintain a constant speed and a set interval to potential vehicles in front of the car. The working speed range of the function is 0–150 km/h.

The adaptive cruise control has limitations. Be aware of them before using the function. See [Limitations of the adaptive cruise control function](#).

The driver sets a speed between 30 and 150 km/h, and a preferred interval to potential vehicles in front of the car. The car then keeps the set interval to any vehicle in front lane moving at or slower than the set speed. If there is no vehicle in front, the car maintains the set speed. The adaptive cruise control can also automatically adjust or suggest a speed setting based on traffic sign information.

Adaptive cruise control includes the following sub-function:

- **Stop-and-go:** If the vehicle in front stops, your car also stops. If the vehicle in front starts moving again within 5 minutes, your car also starts moving and resumes adaptive cruise control. **Note:** If the function stops the car and a pedestrian or other object passes between the car and the vehicle in front, the driver must resume driving again by pressing the accelerator pedal.

## Activate and adjust adaptive cruise control

### Warning

- Always set a safe speed and interval adapted to the weather and the surrounding conditions. If the road is slippery or visibility is low, turn off adaptive cruise control and take full control of the car. Not doing so could cause an accident leading to death or serious injury.

The adaptive cruise control can be turned on/off by shifting the right stalk on the steering wheel.

For button and stalk locations, see [Steering wheel controls](#).

To activate adaptive cruise control:

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setting turns solid blue again and the car reduces the speed until it matches the set speed.

**Note:** To prevent a collision, the adaptive cruise control system might prevent the car from accelerating even if the driver depresses the accelerator pedal, when the car is too close to a vehicle or other obstruction.

To deactivate adaptive cruise control:

1. Shift the right stalk a half-step up once.
2. The speed setting is no longer displayed on the head-up display and turns gray in the driver display, and the message ACC canceled appears on the driver display.

Adaptive cruise control can also be deactivated by tapping the brakes.

To resume adaptive cruise control:

1. Press the left thumbstick.
2. The previously set speed is used as the set speed. The speed is set to 30 km/h if the car is driving below 30 km/h.

To set the speed to the current speed limit:

1. Press the left thumbstick when adaptive cruise control is active.
2. The current speed limit is used as the set speed.

**Note:** Setting the speed to the current speed limit does not need speed limit adaptation to be enabled, and the set speed will not automatically update to the speed limit if it changes (unless speed limit adaptation is enabled).

**Note:** As the driver, you are always responsible for being aware of and following the speed limit.

To adjust the speed:

1. Push the thumbstick up/down to decrease/increase the speed in 5 km/h steps. Push and hold to decrease/increase the speed continuously by 1 km/h increments.

To adjust the lead interval:

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- A door, the hood, or the tailgate is open.
- The driver's seat belt is unbuckled.
- The performance of the brake system is reduced or the brake system malfunctions.
- The parking brake is engaged.
- The brake pedal is depressed.
- A wheel loses traction.
- The driving speed exceeds the maximum working speed of the function, or the time of depressing the accelerator exceeds the maximum permitted time.
- The car is in N, R, or P.
- The electronic stability control is disabled or malfunctions.
- The area around the windshield camera and/or front-mounted sensor is covered by dust, dirt, ice, snow, or debris.
- Any of the driving modes snow, sand, or off-road has been chosen.

## Limitations of the adaptive cruise control function

Conditions that might limit the adaptive cruise control function include:

- The view of the front-mounted cameras and/or the forward-facing sensor are obstructed in any way.
- The vehicle in front of the car is too close for the system to be able to react in a timely manner.
- Driving on narrow and winding roads.
- The vehicle in front of the car is standing still or moving slowly.

Adaptive cruise control can have difficulties identifying and reacting to animals, pedestrians, small or irregularly shaped vehicles or vehicles loaded with irregular shapes. The system can also fail to identify completely stationary objects.

# Highway assist

Highway assist is a combination of adaptive cruise control and lane centering control. Highway assist helps the driver maintain a constant speed and a set interval to potential vehicles in front of the car while also actively steering the car (when possible) to remain in the center of the lane. The working speed range of the function is 0–130 km/h. Highway assist is intended for use on highways but works on any road with clear road markings.

The active steering only works when there are visible road markings on both sides of the lane.

**Note:** You may have to manually steer the car around sharp bends.

The highway assist function has limitations. Be aware of them before using the function. See **Limitations of the highway assist function**. Since highway assist includes adaptive cruise control, you must also be aware of the limitations of that function. See **Limitations of the adaptive cruise control function**.

Highway assist consists of the following sub-functions:

- Adaptive cruise control.
- Lane centering control: Under good conditions, it automatically keeps the car centered in the lane and actively steers the car around curves. The driver can override the function by turning the steering wheel. When the driver no longer turns the steering wheel, the function automatically resumes.
- Lane offset assistance: When a larger vehicle is detected, and the driver wants to overtake it, the function controls the vehicle in the offset of the lane center. The offset distance is approximately 20 cm. When the overtaking is complete, the function returns the car to the center of the lane.
- Automatic lane change assist (activated separately): When driving on highways, the car automatically changes lanes when the driver activates the direction indicator lights, if there is enough space and time to complete the lane change. When automatic lane change assist is enabled, highway assist is known as highway assist plus.

Automatic lane change assist is activated/deactivated through the center display, and has a speed

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## Activate and adjust highway assist

### Warning

Always set a safe speed and interval adapted to the weather and the surrounding conditions. If the road is slippery or visibility is low, turn off highway assist and take full control of the car. Not doing so could cause an accident leading to death or serious injury.

The highway assist function can be turned on/off by shifting the right stalk on the steering wheel.

For button and stalk locations, see [Steering wheel controls](#).

To activate highway assist:

1. Shift the right stalk down twice.
2. The current speed is used as the set speed. The speed is set to 30 km/h if the car is driving below 30 km/h.
3. The speed setting and function indicator appears in blue on the head-up display and the driver display, and the message LCC activated appears on the driver display.

When highway assist is activated and the driver accelerates, the speed value turns gray to indicate that it is being overridden by the driver. Once the driver stops accelerating, the speed setting turns solid blue again and the car reduces the speed until it matches the set speed. If the driver overrides the function with light manual steering, the steering wheel icon flashes blue. Once manual steering is stopped, the car resumes lane centering control after a few seconds and the icon returns to solid blue.

To deactivate highway assist:

1. Shift the right stalk a half-step up once.
2. The speed setting and function indicator is no longer displayed on the head-up display and turns gray in the driver display, and the message LCC canceled appears on the driver display.


Highway assist can also be deactivated by tapping the brakes.

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2. The current speed limit is used as the set speed.

**Note:** Setting the speed to the current speed limit does not need speed limit adaptation to be enabled, and the set speed will not automatically update to the speed limit if it changes (unless speed limit adaptation is enabled).

**Note:** As the driver, you are always responsible for being aware of and following the speed limit.

Automatic lane change assist can be used when there is an arrow on either side of the highway assist symbol . To use automatic lane change assist:

1. Make sure both hands are on the steering wheel, from starting the process and until the car is finished changing lanes.
2. Activate the direction indicator lights for the side shown on the symbol, by moving the left stalk slightly or fully up/down.
3. The car changes lane.

To adjust the speed:

1. Push the thumbstick up/down to decrease/increase the speed in 5 km/h steps. Push and hold to decrease/increase the speed continuously by 1 km/h increments.

To adjust the lead interval:

1. Push the left/right button on the thumbstick area to decrease/increase the lead interval by one bar. Three interval settings are available, indicated by 1–5 horizontal bars.

**Note:** The interval settings are not a fixed distance. The distance to the front varies depending on the set speed.

## Highway assist hands-off warning

The highway assist hands-off warning is a safety function that warns the user if no hands are detected on the steering wheel. The warning is shown on the driver display and is accompanied by an audible warning. If there are repeated warnings, the function deactivates highway assist for the current journey.

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- If the car detects hands on the steering wheel shortly after the warning, highway assist resumes. **Note:** If three second-level warnings are issued during the same journey, highway assist is no longer available for the current journey.
- If the car still does not detect hands on the steering wheel shortly after the warning, a safe stop is initiated. During a safe stop, the car automatically slows down and stops. Highway assist is no longer available for the current journey. **Note:** During a safe stop, you can manually take control of the car.

## Limitations of the highway assist function

Since highway assist includes adaptive cruise control, you must also be aware of the limitations of that function. See [Limitations of the adaptive cruise control function](#). Other factors that might limit the highway assist function include:

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# Speed limit adaptation

The speed limit adaptation function helps prevent the car from exceeding the speed limit. The function identifies the current speed limit by using cameras to read information on speed limit signs.

To turn on/off speed limit adaptation:

1. Navigate to  > Zeekr AD > Driving assist.
2. Press Speed limit adaptation.

If speed limit adaptation is activated, adaptive cruise control and highway assist use the current speed limit as the set speed. See [Adaptive cruise control](#) and [Highway assist](#) for more information.

**Note:** The driver should always remain aware of the speed limit and be ready to lower the speed in case the function fails to identify and/or adapt to the current speed limit.

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# Driver drowsiness and distraction alert

## Warning

- Do not drive while tired. It is the responsibility of the driver to always be alert and attentive while driving. Failure to do so could result in death or serious injury.
- Never ignore warnings from the driver drowsiness and distraction alert functions. If the system warns you about being tired or distracted when driving, you must immediately adjust your driving behavior or stop the car to take a rest. Failure to do so could result in death or serious injury.

The driver drowsiness and distraction alert functions prevent accidents caused by fatigue or distraction, by monitoring the driver's level of alertness. The system uses a camera behind the steering wheel to monitor the driver's eye opening. If the driver's alertness reaches a critically low level, the system uses audible and visual signals to prompt the driver to avoid risks by focusing on the road ahead or taking a break. Additionally, the sensitivity of the front collision warning is increased to the highest sensitivity level as soon as any drowsiness or distraction is detected.

The function is active by default, which is required by EU law. Warnings are enabled over speeds of 10 km/h and 20 km/h, for drowsiness and distraction, respectively.

To turn driver drowsiness alert on/off:

1. Navigate to  > Safety & Service > Safety.

2. Press Driver drowsiness alert.

To turn driver distraction alert on/off:

1. Navigate to  > Safety & Service > Safety.

2. Press Driver distraction alert.

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Conditions that might limit the driver drowsiness and distraction alert functions include:

- The view of the driver monitor camera is blocked. If this occurs, a white exclamation mark and a camera blockage message is shown to inform the driver about the system status.
- The driver's face is partly or wholly covered by sunglasses, masks, or other accessories.
- Strong direct sunlight might reduce the system's ability to monitor the driver.

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# Parking assist system

## Warning

- The parking assist system is meant to assist the driver with parking, it is not a replacement for the driver. Obstacles, cars, or pedestrians could be undetected by the sensors or not visible in the cameras. Be aware of your surroundings. Failure to do so could result in death, serious injury, or damage to the car and objects around it.

At low speeds, the parking assist system uses the sensors around the car to provide a visual and audible warning, and cameras to provide a live video view.

To adjust the audible warning volume, navigate to  > Zeekr AD > Parking assist > Parking sensor volume.

The parking assist system is automatically activated when driving at a speed of 12 km/h or below. When the parking assist system is activated, a pop-up window appears on the center display, showing a representation of the car and the monitored areas around the car, divided into sectors.

The parking assist system automatically deactivates when:

- The speed of the car exceeds 12 km/h.
- The car is put in P.

The 360° camera interface shows the car and the area around it on the center display. The 360° camera is automatically activated when:

- The car is put in R.
- Objects or obstructions are within detection range of the front sensors.
- The left stalk is moved upward/downward.

The 360° camera can also be activated manually. To manually enter the 360° camera interface, press

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In the 360° camera interface, it is possible to:

- Change view
- Move the car model freely in the 3D view
- Turn on/off the audible warning

Additional settings are available in the 360° camera settings menu, including:

- Obstacle detection
- Steering linkage
- Parking assist lines
- Radar alarm volume

## Detection range of the parking assist sensors

Detection area	Detection range (m)
Front center	1.2
Sides	0.5
Rear center	1.8

## Limitations of the parking assist system

The parking assist system relies on the sensors and cameras around the car. The performance of the system can be limited by bad weather conditions such as heavy rain, snow, or ice. See [Limitations of the driver assistance system sensors](#) for more information on sensor and camera limitations.

Visibility can be negatively affected by low ambient light, or a low brightness setting on the center display during nighttime or low light conditions.

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- If all four cameras are broken, or if the 360° camera system experiences a severe fault, a pop-up window appears on the center display.

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# Low-speed emergency braking

## Warning

- The low-speed emergency braking function is meant to assist the driver with parking, it is not a replacement for the driver. Obstacles, cars, or pedestrians could be undetected by the sensors and camera. Be aware of your surroundings. Failure to do so could result in death, serious injury, or damage to the car and objects around it.


The low-speed emergency braking function is a safety function that helps prevent collisions during low-speed reversing. The function combines information from the car's ultrasonic sensors and the rear camera to identify an imminent collision. In case of an imminent collision, the function activates the brakes.

This function is active in the speed range 2–5 km/h.

**Note:** This function is only active when the car is reversing.

Low-speed emergency braking is active by default at the start of each journey.

To turn on/off the low-speed emergency braking function:

1. Navigate to  > Zeekr AD > Driving assist.
2. Press Low-speed emergency braking.


## Limitations of the low-speed emergency braking function

The low-speed emergency braking function relies on the sensors and cameras around the car. See [Limitations of the driver assistance system sensors](#) for more information on sensor and camera limitations.


# Community powered map

The community powered map function enhances the intelligent driving assistance systems by sharing data from the car (including location information, speed, and acceleration). This data, together with data collected by external cameras (such as lane lines, road signs and traffic lights), is not linked to you or your car and is not combined with other information. You may activate or disable the community powered map function at any time by disabling data sharing.

To turn data sharing on/off:

1. Navigate to  > Zeekr AD > Driving assist.
2. Press Data sharing.

To use data sharing, full privacy mode must be disabled. To disable full privacy mode:

1. Navigate to  > General > System.
2. Press Full privacy mode.

## Limitations of the community powered map function

Factors that might limit the community powered map function include:

- Poor weather conditions.
- The cameras are covered.
- The mobile data communication is offline.

## Windows overview

### Warning

- Never leave a child alone in the car. The temperature inside the car can quickly become hot and could result in death or serious injury.
- If a child must be momentarily left alone in the car, turn the car off and bring all keys with you. If the car is left powered on, or if a key is left in the car, a child might be able to start the car or use controls, such as to the power windows, which could result in death or serious injury.
- When traveling with children, it is recommended to keep the child lock activated to ensure the children cannot accidentally open the windows or doors. Failure to do so could result in death or serious injury.

Note: If the windows cannot be automatically opened/closed, perform the steps in [Reset windows](#). If that does not help, contact a Zeekr Hi-Tech Service Center or an approved service partner.

# Anti-pinch protection

## Warning

- Anti-pinch is a supplemental aid that can handle most, but not all situations. Always make sure there is nothing blocking the window before operating it. Failure to do so could lead to death or serious injury.

Anti-pinch protects the occupants of the car when the window is closing automatically. If something blocks the window from moving, the window automatically stops closing and then reverses.

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# Open/close windows.WD

## Warning

- Do not close the windows automatically or remotely if you do not have full visibility of the car and all windows, and cannot confirm that there is nothing blocking the windows. Doing so could lead to serious injury or death.

The windows can be controlled using:

- The driver door control panel
- The center display
- Voice control
- The key fob
- The NFC card
- The Zeekr app

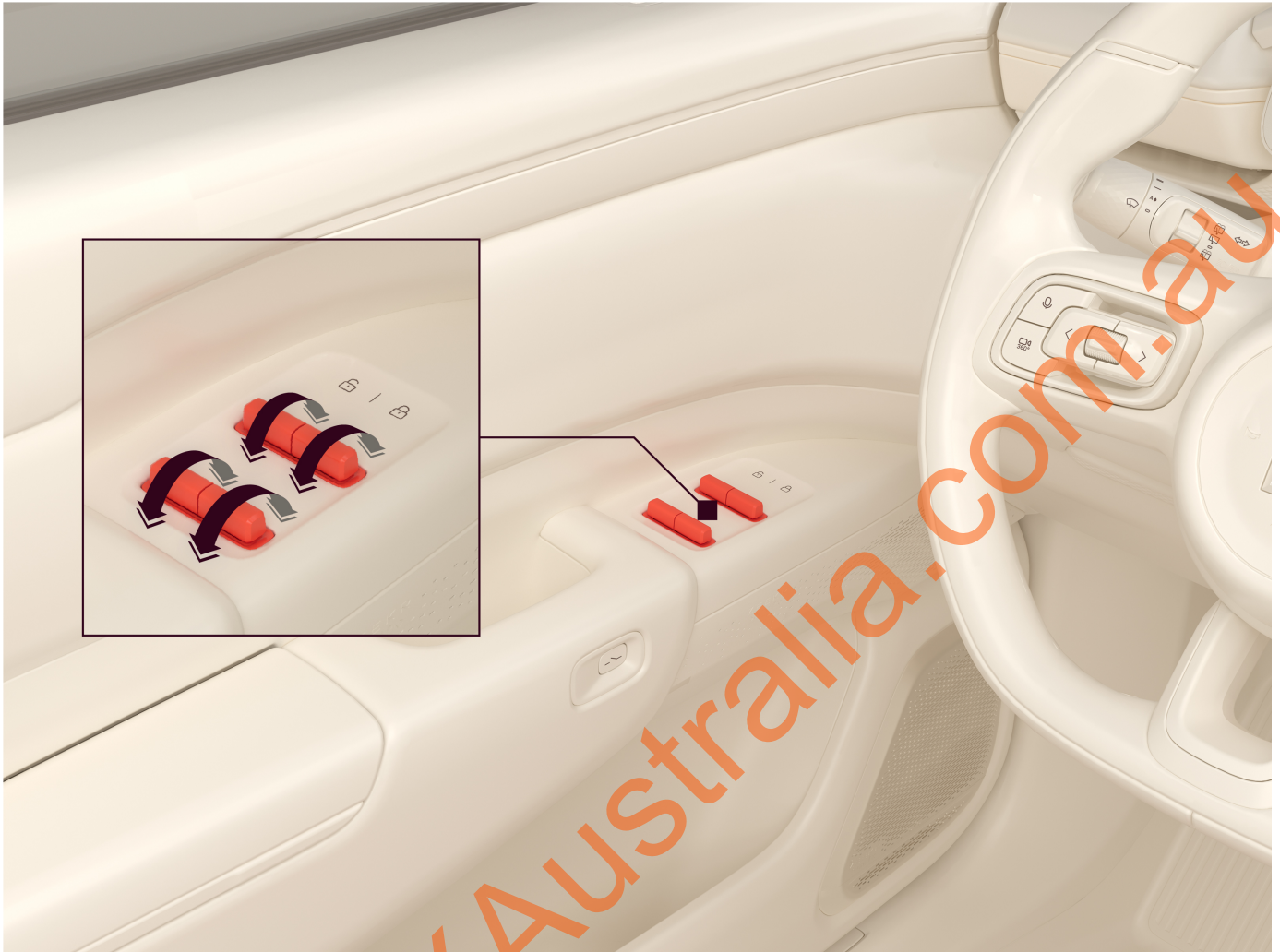
Passengers can control their own window from the control panel on their respective doors. For information on how to control the windows using the key fob and the NFC card, see [Use the key fob](#) and [Lock/unlock the car using the NFC card](#) respectively

**Note:** Excessive operation of the windows will cause the window motor to overheat. If it does, the window controls will be disabled until the motor has cooled down.

**Note:** It is possible to override the pinch protection when closing has been canceled, by continuing to press the window control button in the same direction. This is useful if, for example, ice has formed on the window.

**Note:** If the function close windows on lock is activated, any open window will close when the car is locked.

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On the driver door control panel:

- Push/pull a button forward/backward to automatically open/close the window.
- Push/pull and hold a button forward/backward to manually control the window down/up.
- During automatic opening/closing of a window, push/pull the button for the respective window to stop it from moving.
- The windows can be controlled from the control panel for up to 120 seconds after powering off the car.

Automatic closing during rain is always active.

## Rear window locks

The rear window locks prevent passengers in the rear seats from opening or closing either or both rear windows. When a rear window lock is enabled, that window can only be opened through the center display or with the button on the driver door console. To activate the rear window locks for either or both rear windows:

1. Navigate to  > Vehicle > Doors & windows.
2. Select the relevant window in Window lock.

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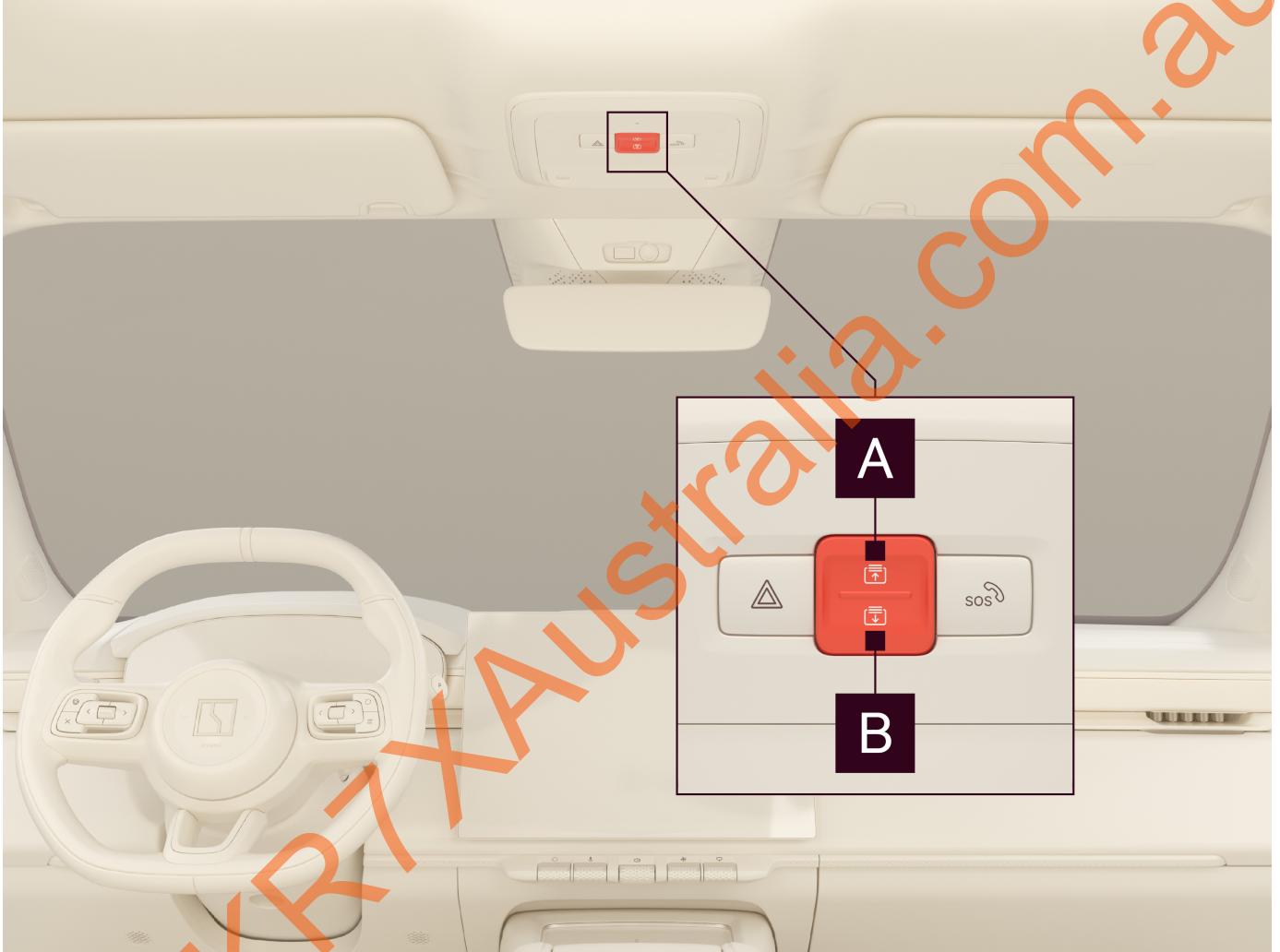
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## Powered sunshade for the sunroof

The car is equipped with a sunshade for the sunroof.



To use the sunshade, press the **A** or **B** button to extend or retract the sunshade.

## Reset windows

If the battery has been drained or disconnected, or the car software is updated, the power windows need to be reset for the automatic up/down function to work and for the pinch protection function to work.

To perform a window reset, do the following for each window, with the ignition on and the doors closed:

1. Pull the window control button up until the first stop resistance. Hold the button until the window is closed and then for at least 5 more seconds.
2. Push the window control button up until the first stop resistance. Hold the button until the window is fully open and then for at least 5 more seconds.
3. Pull the window control button up until the first stop resistance. Hold the button until the window is closed and then for at least 5 more seconds.

If the button is let go before 5 seconds pass, the procedure must be repeated for that window.

# Center display overview

## Warning

- Do not operate the center display while driving. Doing so could cause an accident resulting in death or serious injury.


## NOTICE

- Only use your bare fingers to operate the center display. Failure to do so could scratch the display.

The center display is the large touch screen in the middle of the dashboard. The center display is used to access the user interface of the car where you can:

- Check and change various settings
- Control apps
- See system, function, and multimedia information
- See images from the around view monitor system

Stop the car in a safe place location and enter P before using the center display.

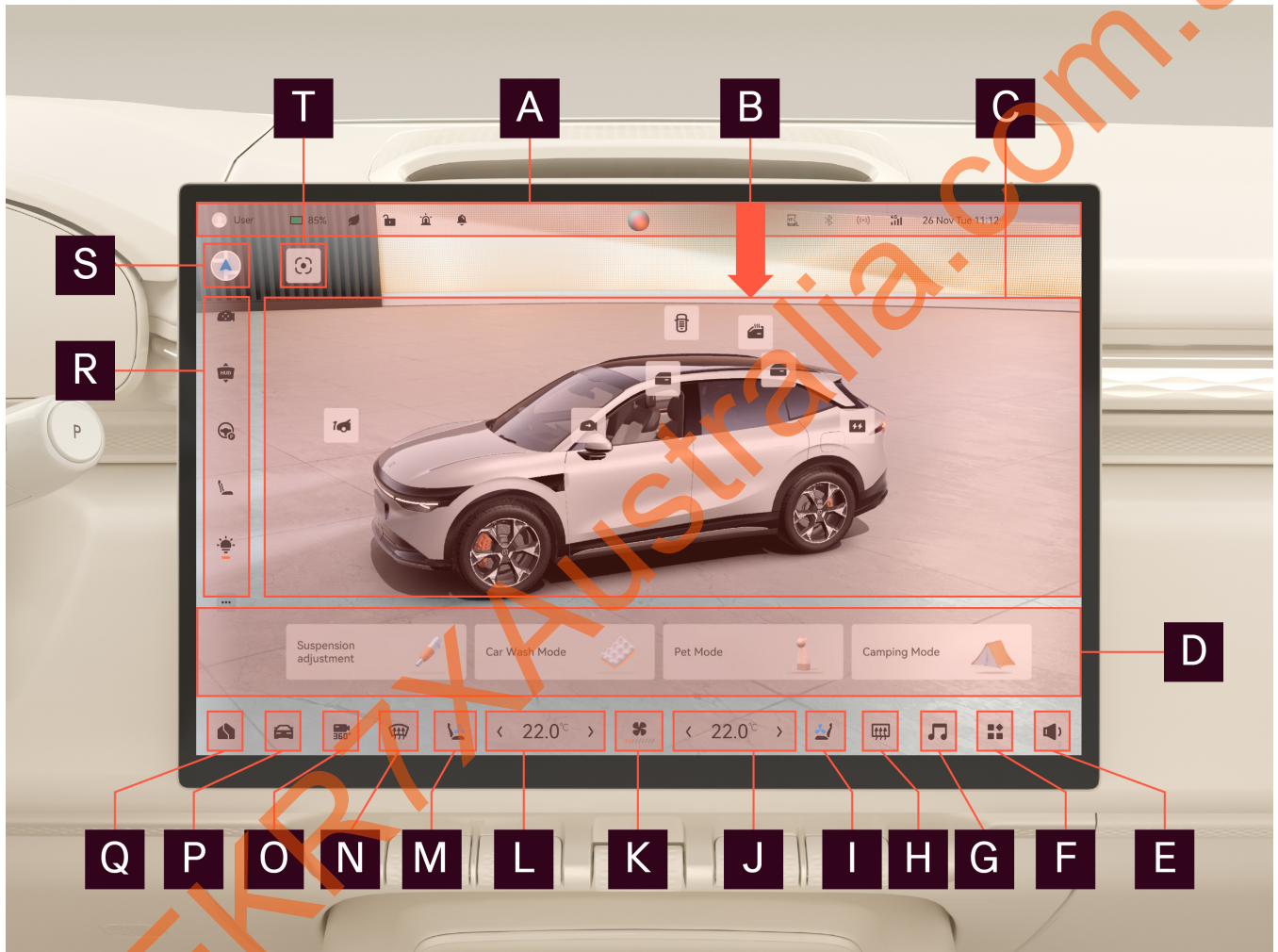
There is a customizable button  beneath the center display. By default, this button adjusts the air suspension height.

Press and release the button to activate the shortcut.

Press and hold the button until a pop-up appears on the center display to select a different action for the shortcut button.

# Home page

The home page is the first menu visible on the center display after the car has been started. It displays an illustration of the car, shortcuts to several features and functions, the car's status, and information such as date and time. The top, bottom, and left toolbars are always visible.



	Function	Description
A	Car status display	Displays the current user, temperature, air quality, network connection, and the status of the car.

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<b>G</b>	Multimedia menu	Press to enter the multimedia menu.
<b>H</b>	Rear windshield defog/defrost	Press to activate the rear windshield defog/defrost function.
<b>I</b>	Passenger seat settings	Press to enter the passenger seat settings interface.
<b>J</b>	Passenger side air conditioning settings	Press to enter the air conditioning settings interface. Press and hold on to turn on/off the air conditioning. Press the temperature and swipe left/right to adjust the temperature.
<b>K</b>	Air conditioning fan speed settings	Press to adjust the air conditioning fan speed. Press and hold to turn on/off the air conditioning. Press the fan symbol and swipe left/right to adjust fan speed.
<b>L</b>	Driver side air conditioning settings	Press to enter the air conditioning settings interface. Press and hold to turn on/off the air conditioning. Press the temperature and swipe left/right to adjust the temperature.
<b>M</b>	Driver seat settings	Press to enter the driver seat settings interface.
<b>N</b>	Front windshield and side mirror defog/defrost	Press to activate the front windshield and side mirrors defog/defrost function.
<b>O</b>	360° camera	Press to enter the around view monitor interface.
<b>P</b>	Vehicle function settings	Press to enter the vehicle function settings menu.
<b>Q</b>	Home page/navigation	Press to return to the home page or the navigation app.

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2. Add/remove shortcuts with the plus/minus or press and hold to move the short cut to the preferred position.

We recommend:

Swipe and rotate the car on the home page to access more quick settings.

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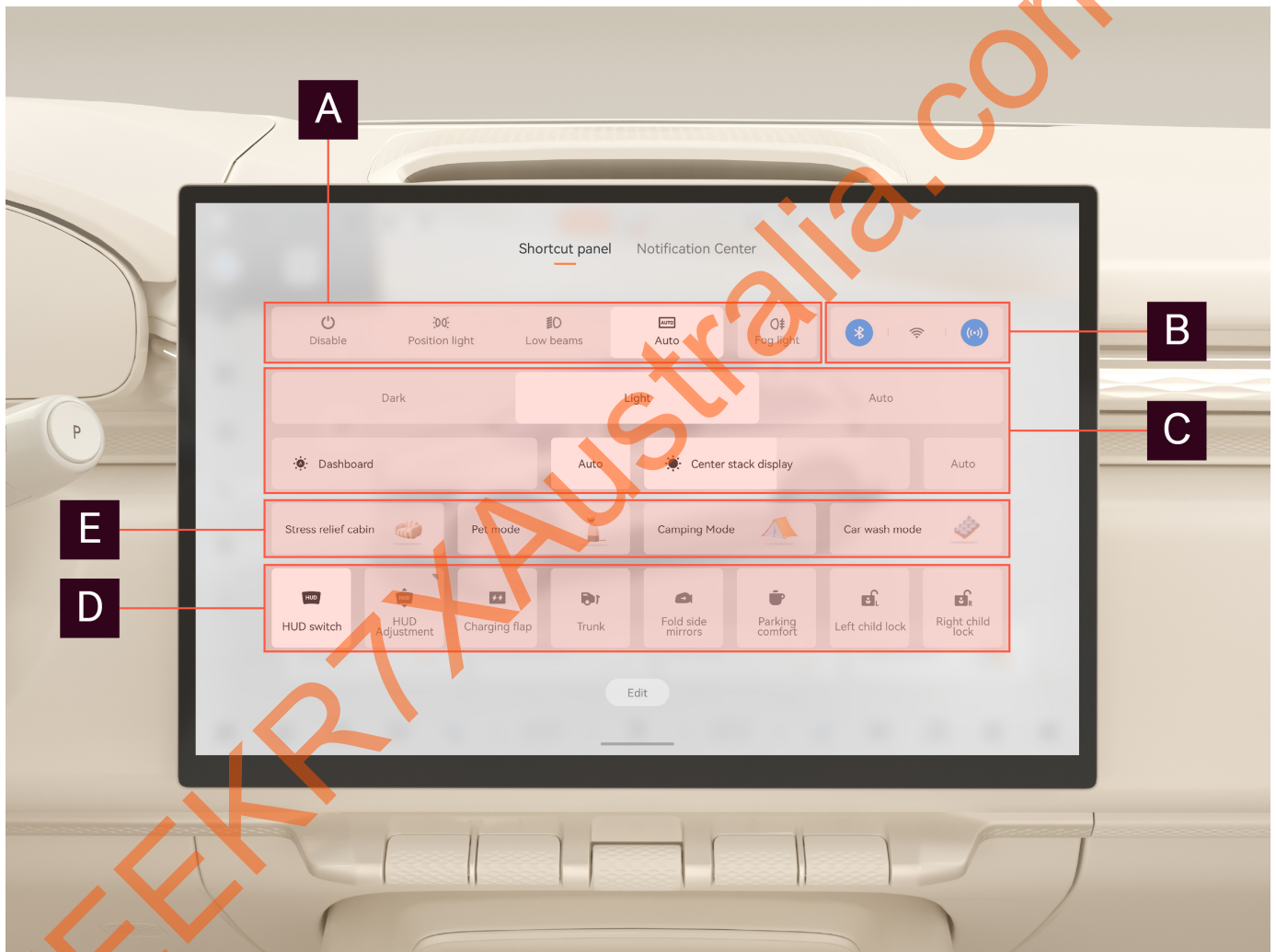
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# Swipe-down menu

The swipe-down menu provides quick access to some of the most used functions of the car, such as opening the tailgate or activating the child locks, and to the notification center.

To open the swipe-down menu, slowly swipe downwards from the top of the center display. Press edit to add/remove/rearrange shortcuts.



	Function	Description
A	Exterior light	Control exterior lights.

Press Edit to add/remove shortcuts.

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# Navigation menu

The navigation menu is used to display information regarding navigation, selecting a navigation destination as well as display widgets such as multimedia and trip statistics. Navigation data can be entered directly in the menu by typing in the search bar, issued by voice control, or sent directly from the Zeekr app to the car.



	Function	Description
<b>A</b>	Search bar	Search for a location.

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<sup>1</sup> Charging stations are listed based on distance from the car. They can be filtered by AC/DC charging and by charging speed.

To add/edit home and work addresses, select the corresponding location short cut symbol.

To send navigation data from the Zeekr app to the car:

1. Make sure that the phone and the car are logged in to the same Zeekr account.
2. Open the Zeekr app on your phone.
3. Navigate to Car>Location services.
4. Enter the destination information in the search field.
5. Press Send to my car.
6. Wait for a notification that the data has been successfully sent to the car.
7. The destination appears in the navigation menu in the car. Press it to begin navigation.

**Note:** The phone menu paths are for illustrative purposes and can differ based on the model of your phone, software version or settings.

## Widgets

Widgets such as trip information, multimedia, and favorite apps are displayed in the navigation menu.

Press and hold to move the widgets.

## Navigation settings

In the navigation settings menu, you can adjust navigation route selection behavior, voice guidance behavior, and what is displayed during navigation. You can also update map data, see version history, and more.

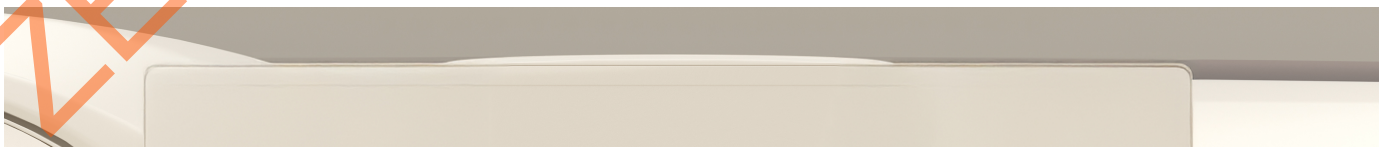
To enter the navigation settings menu:

## Multimedia menu

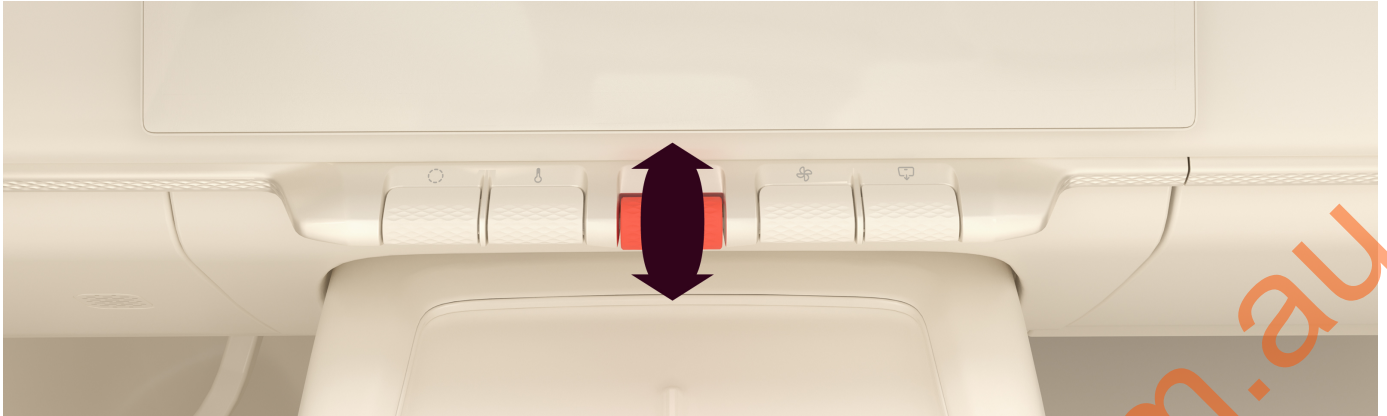
The multimedia menu is for enjoying various entertainment media.



Press the multimedia selection button **A** to choose between the various multimedia options, such as USB music, online media, Bluetooth music, and radio.



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The scroll wheel can be used to control the volume of the currently active audio source and pause/play media:

- Press and release the scroll wheel to pause or play media.
- Scroll to increase/decrease the volume of the currently active audio source. This also opens a pop-up menu on the center display.

The following audio sources are adjustable in the pop-up menu:

- Voice broadcast
- Navigation/smart driving broadcast
- Call
- Media

To adjust the other audio sources:

1. Scroll or press and release the scroll wheel.
2. Press the arrow on the pop-up menu.
3. Adjust the relevant slider in the pop-up menu on the center display.

To mute all the listed audio sources, press Mute all in the pop-up menu.

# Radio

Listen to live radio with the radio app. DAB and FM stations are available.

## Use the radio


To start the radio, open the radio app from the app menu or the multimedia menu.

To select a radio station, choose from the Station or Favorite tab, or use the arrows to scroll through the available stations.


To mute the radio, press the pause icon. To resume playback, press the play icon.

You can also control the radio using voice control, see [Keywords and phrases](#).

To browse for a radio stations, press . Press it again to stop.

To add a station to Favorites, press the  symbol. The heart is filled to confirm. Press the symbol again to remove the station from Favorites. The heart will empty to confirm the removal.

## Radio settings menu

The radio settings menu is used to control traffic announcement and radio linking options. To access the radio settings menu, press  in the radio app.

To select which traffic announcements to be active, toggle the different options on/off.

Linking of radio stations allows the car's radio system to switch between stations and broadcasting types to maintain the best reception. There are three linking options:

- DAB-DAB: switches between DAB stations.
- FM-FM: switches between FM stations.

## Mobile phone

The car is equipped with Apple CarPlay and Android Auto. You can project multimedia content from your smartphone to your car, to have the content play on the center display. To be able to do so, your phone needs to be paired with the car. See Bluetooth connection.

Your phone can also be used to take phone calls, send text messages, and play music over Bluetooth. To do so, navigate to the app center and select the relevant app.

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## App menu

### NOTICE

- Do not install applications that are not authorized by Zeekr. Any application installed from outside the Zeekr Store app might cause damage to the system. Any system damage caused by an unauthorized app is not covered by the product warranty.

The app center is where all installed applications are found. Installed media apps are found inside Online media.



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Note: The availability of applications might change at any moment as the applications are constantly being updated, improved, or replaced.

We recommend:

Use the latest software version to ensure access to the latest applications.

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# Vehicle function settings menu





The vehicle function settings menu is used to control various functions of the car, as well as view information related to that function.



	Function	Description
<b>A</b>	Sidebar	Select a button representing a function to enter the corresponding function setting interface.

# Connection menu

The car is equipped with network capabilities. The connection menu is used to control the following network functions:


- Bluetooth 
- Wi-Fi 
- In-car hotspot 
- 5G network 

To access the menu, press  or navigate to  > Connection.

Activate a function to access the various settings associated with that function. For example, activating Wi-Fi will show a list of nearby networks that the car can connect to.

**Note:** It is not possible to use Wi-Fi and in-car hotspot at the same time.

If the network connection is weak, try reconnecting the network. To reconnect the network:

1. Navigate to  > Connection.
2. Press **Reconnect the network**.

**Note:** The mobile connection, Wi-Fi, and in-car hotspot are disabled while the network is being reconnected. This can take 2–4 minutes.

**Note:** Network reconnection is only available when the car is in P and any door is open.

More information about the Zeekr connected functions is available at [zeekr.eu/connected](https://zeekr.eu/connected).

## Bluetooth connection

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and confirm the pairing.

5. On your phone, choose if you want to synchronize contacts and allow CarPlay/Android Auto.

Note: If there are any issues regarding the Bluetooth connection, contact Zeekr support. You can find the phone number on [zeekr.eu/contact](https://zeekr.eu/contact) or in the Zeekr app.

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# Display brightness and theme

The brightness of the center display and driver display can be adjusted on the center display to make it easier to read in various environments.

To change the display brightness and theme through the swipe-down menu:

1. Open the swipe-down menu of the center display by slowly swiping down from the top of the center display.
2. Select the preferred display brightness and theme on the menu.

The display brightness and theme can also be adjusted by navigating to  > Display.

Note: When it is very bright outside, the display brightness level is forced to the highest setting.

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## Reboot the center display and driver display



If necessary, it is possible to reboot the center display and the driver display. To reboot the displays, press and hold the thumbstick on the left side of the steering wheel, and the scroll wheel on the right side of the steering wheel, for ten seconds.

# Restore settings

To reset the car's settings, navigate to  > General > System > Restore.

The screen may go black during restoration and will restart when complete.

## Factory reset

A factory reset is essential for clearing your personal data and reverting the vehicle to its original settings. This is recommended when transferring ownership of your Zeekr car to a buyer, a third party or back to Zeekr. This action can only be performed by the logged-in owner.

## Default reset

A default reset clears all changes a user has made and restores all system configurations to default settings, without clearing personal data.


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## Voice control overview

Voice control can be used to activate or deactivate functions of the car, to control multimedia, navigation, and more.



To use voice control, press the voice control button on the steering wheel or say "Hi Zeekr" followed by a command.

To access voice control settings and customization, or to turn on/off voice control, navigate to  >Voice assistant.

# Supported languages

Voice control supports the following languages:

- English
- German
- Swedish
- Norwegian
- French
- Dutch
- Italian
- Spanish
- Danish

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# Keywords and phrases

To initiate voice control, say "Hi Zeekr".

You can use voice command to:

- Control media and radio. Say for example "Play radio" or "Pause music".
- Control climate settings. Say for example: "Set temperature to 16 degrees" or "Turn on seat heating".
- Use your connected phone. Say for example: "Call Emma" or "Call back".
- Control the car. Say for example: "Open the window" or "Enable seat massage".
- Control navigation. Say for example: "Start navigation" or "Navigate to Baker Street".
- Control settings. Say for example "Turn on Bluetooth" or "Mute".

The following commands does not require the use of "Hi Zeekr":

- Answer/Decline the call
- Play/Pause/Resume music
- Next/Previous music

The commands listed are not all available commands. For example, "Open the window" is in the list, but you could also say "open the driver window halfway ". If there is a button or a setting that performs a certain action, you can usually use a voice command to do the same thing.

Follow this structure to make sure the voice control assistant understands and executes the task correctly:

1. **Action:** What you want to do (for example: Turn on, increase, set).
2. **Target:** What you want to affect (for example: Wi-Fi, volume, brightness).
3. **Modifier or value:** Any additional detail to specify the action (for example: to 20 percent, to level five, to maximum).

## Voice control limitations

The voice control system understands most natural speech patterns and can filter out some background noise. However, some factors might limit the ability of the voice control system to recognize voice commands, including:

- Excessively unclear pronunciation.
- Excessively long or complex commands or questions.
- Loud noise levels inside the car.

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## Additional features overview


The car has intuitive features and innovative technology that can enhance your use of the car, and that can even extend the use outside of simply driving.

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# Light show

The exterior lights can be synchronized to the music playing from the car to create a party environment around the car.

To activate the light show:

1. Navigate to  >Light show.
2. Select the music or playlist you want to play.
3. Press play.
4. Exit the car.
5. Wait for five seconds. The windows open halfway and the music starts playing.

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## Stress relief cabin

Use the stress relief cabin to create a calm environment in the car. The front seats will automatically adjust to a specific position, and air condition and interior lights adapt. Select between different music and image themes and set an alarm to wake you up.

Stress relief cabin can be activated/deactivated through the center display or with a voice command.

Stress relief cabin temporarily adjusts or activates the following functions:

- Driver seat/passenger seat
- Air conditioning
- Interior and exterior lights
- Parking comfort
- Audio and center display

To activate stress relief cabin, the following is required:

- A special car mode, such as car wash mode, is not activated
- The car is in P
- The battery level of charge is at least 20%
- The brake pedal is not depressed

If stress relief cabin cannot be activated, a notification says which condition is not fulfilled.

**Note:** If the battery level of charge drops below 20%, and there is no one sitting in the seat, stress relief cabin automatically deactivates. At 5% battery charge level, stress relief cabin automatically deactivates.

To activate stress relief cabin through the center display:

1. Open the swipe down menu on the home page

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- Deactivate stress relief cabin with a voice command.
- Depress the brake pedal (driver seat only).

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## Services

[Zeekr Power](#)

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[Zeekr Connected](#)

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# Pet mode

Use pet mode to automatically adjust settings to allow a pet to safely stay in the car while it is locked. Pet mode can be activated/deactivated through the button on the home page or with a voice command and remains active until the car is put in another gear than P. Pet mode does the following:

- Maintains a temperature of 24°C
- Displays the pet mode symbol on the exterior screen
- Activates child locks
- Disables internal alarm sensors
- Disables life presence detection

Before activating pet mode, the following conditions must be fulfilled:

- A special car mode, such as car wash mode, is not activated
- The car is in P
- Battery level is at least 20%

If pet mode cannot be activated, a notification will say which condition is not fulfilled.

To activate pet mode through the center display:

- Open the swipe-down menu or the home page.
- Press Pet mode.

To activate pet mode using voice command:


- Press the voice command button or say "Hi Zeekr!".
- Say "activate/start/enter pet mode".

To exit pet mode:

# Sentry mode

Sentry mode monitors the surroundings while the car is not in use, to detect and prevent potential threats. The cameras automatically start recording if a threat is detected, such as an unauthorized person interacting with the car. When sentry mode is activated, the indicator lights flash once, and messages are shown on the center display indicating that sentry mode is currently recording. If a recording starts, a notification is sent to your Zeekr app.

To activate sentry mode:

- Press the sentry mode symbol  in the top toolbar.
- Toggle sentry mode on. The symbol turns red when sentry mode is activated.
- Exit and lock the car. The function is now ready for monitoring and recording.

**Note:** Sentry mode can also be activated in the Safety & Service.

When the driver returns to the car, a report of the recordings is shown on the center display. Recordings are saved and can be viewed from the sentry mode menu. Suspected threats are marked as red dots on the video timeline.

**Note:** When sentry mode is activated, it draws power from the car's high-voltage battery. If the battery level of charge is less than 20%, the function will not be active.




# Zeekr app overview

The Zeekr app lets you use your phone to remotely monitor and control the car.

Opening the Zeekr app takes you directly to the home page. The current car is shown in the top left corner. Select another car with the ⇌ button. In the top right corner, the status of the Bluetooth connection is shown. If the car is unlocked, or if the tailgate, front hood, or any doors or windows are open, a notification is shown below the Bluetooth status.

**Note:** If Bluetooth is disconnected, press the Bluetooth symbol ⌘ in the top right corner to attempt to reconnect.

The menu buttons at the bottom of the screen take you to different menus.

Button	Menu
	Home page
	My Service
	Profile

## Initial setup

To get started with the Zeekr app:

1. Download the Zeekr app from the mobile app store for your phone.
2. Open the app and approve relevant permissions as requested by the app.
3. Log in with your Zeekr account or register a Zeekr account if you do not have one.

Note: Some functions might not work properly, or at all, if certain permissions are denied.

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# Use the Zeekr app

## Home page

On the home page, you can:

- See the current battery charge level and remaining range
- Lock and unlock the car
- Open the windows, tailgate, and front hood
- Control the climate in the passenger compartment
- Schedule charging and departure
- See charging information
- See where the car is located, and activate the horn and lights to assist in finding it
- View the car's VIN, change the car's name

To adjust which shortcuts are shown in the Remote Controls shortcuts tab:

1. Press Remote Controls.
2. Press Edit.

## My Service

The user manual is found in the My Service menu. There is also information about power and charging, caring for your car, Zeekr connected, and financing. At the top of the menu, the VIN number for the currently selected car is displayed.

## Profile

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- Log out

Under settings you can:

- Delete your account
- Change your region and language
- Manage permissions for the app

Under Builders, you can help Zeekr make the software and driving experience even better, by sharing your ideas for improvement, by reporting bugs, or by sharing tips and tricks with the Zeekr community.

## Manage shared vehicles

To manage shared vehicles, navigate to Remote Services > Vehicle & Security > Share Vehicle. Press a car in this menu to show when it was shared, who shared it, and for how long it is shared. This is also where you revoke access to a shared car.

For additional information about sharing cars, see [Share the car](#).

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## Limitations of the Zeekr app

Your phone and the car must both be connected to a mobile or Wi-Fi network for the Zeekr app to be able to communicate with the car.

**We recommend:**

Always carry a key fob or NFC-card when parking the car in an area with weak or no mobile coverage, such as indoor parking garages.

Android 8.0/iOS 15.0 or newer is required to run the Zeekr app.

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## Climate overview

The climate function controls the air flow and other heating/cooling functions within the car to make your driving experience pleasant. The climate function also clears the windows and windshields when it is cold. The climate function is controlled from the center display, the center console, the function menu on the steering wheel, the Zeekr app, and through the voice command.

**Note:** Climate control functions are powered by the high voltage battery. Therefore, prolonged use of climate control functions decreases driving range.


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# Air conditioning








The air conditioning controls the temperature, humidity, and air flow in the cabin to create a more comfortable environment.

In the center display, you can adjust the climate zones, temperature, mode, fan speed, air conditioner, and sync function.






To open the climate interface, press on the temperature or fan symbol at the bottom of the center display.

Symbol	Function	Description
	ON/OFF	<p>Press to turn on/off the whole system.</p> <p>The second row climate control can be turned off separately at the bottom right of the climate interface.</p>
AUTO	Auto mode	<p>When the mode is turned on and the temperature is set, the fan speed, air flow temperature, and air flow distribution are automatically adjusted to ensure comfort.</p>
A/C	Air conditioner	<p>Press to turn on/off the cooling function.</p>

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	<p>Fast cooling</p>	<p>Press to lower the temperature in the car as quickly as possible.</p>
	<p>Heated steering wheel</p>	<p>Press to select the intensity of the heated steering wheel.</p>
	<p>Settings</p>	<p>Press to open the settings menu.</p>
	<p>Recirculation mode</p>	<p>If activated, the air can be recirculated inside the vehicle in different ways. Different modes can be selected, including internal recirculation mode, external recirculation mode, and auto recirculation mode.</p>
	<p>Blowing mode<sup>2</sup></p>	<p>Press  to freely move the blowing direction or select one of the pre-defined options.</p>
	<p>Air distribution<sup>2</sup></p>	<p>Press to select the areas where the air is distributed.</p>

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 	Heated windshield	The heated windshield function controls the temperature of all the windshields and windows to defrost more quickly, giving a clearer view for you during driving.
 	Seat comfort	Press to activate/deactivate seat comfort for the respective left/right seat. If seat comfort is active, the symbol in the bottom toolbars appears with the activated comfort mode, for 

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Zeekr X

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# Heated steering wheel

The heated steering wheel makes the steering wheel warmer in the cold weather, and is controlled through the center display. When the auto-heating function is activated, the steering wheel is heated automatically if the temperature is low and the car has enough power.

To activate/deactivate the auto-heating function:

1. Navigate to  > .

2. Press Steering wheel to activate/deactivate the function.

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# Seat comfort

## Caution

Do not turn on or adjust the heated seat function if the passenger cannot feel the seat temperature. Doing so could cause burns.

## NOTICE




- Do not spill liquid on the seats. Doing so could block the ventilation holes and reduce cooling effectiveness.

Seat comfort improves your comfort while driving and is activated through the center display or with a voice command.


## Heated seats

The heated seats function heats the front seats and outer rear seats on cold days, and the heating intensity can be adjusted according to your needs. Seat heating can be activated through the center display.

To activate/deactivate seat heating through the center display:

1. Press  / .
2. Press Seat comfort.
3. Press Ventilation and heating.
4. Press  to turn on the function and adjust the intensity.

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2. Press **Seat comfort**.
3. Press **Ventilation and heating**.
4. Press  to turn on the function and adjust the intensity.


**Note:** Objects stored under the seat could block the seat ventilation air intakes, reducing cooling effectiveness.

## Front seat massage

The front seats are equipped with a massage function, with adjustable intensity and six different massage patterns:

- Full back relaxation
- Full back stretch
- Back relaxation
- Lumbar relaxation
- Spinal activation
- Back energizing

Seat massage can also be activated through the center display:

1. Press .
2. Press **Seat comfort**.
3. Press **Seat massage**.

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# Preconditioning

The precondition function adjusts the temperature inside the car, for 1–60 minutes, while the car is not in use. The function is activated in the Zeekr app.

The car must be locked for the function to work.

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# Parking comfort

When the car is parked and locked in a period you set, the parking comfort function allows you to use air conditioning, infotainment, or other comfort functions during parking by extending convenience mode. For more information, see [Power modes](#).

**Note:** The parking comfort function is powered by the high voltage battery. Therefore, prolonged use of the function decreases driving range.

The parking comfort function can be activated through the center display or the swipe-down menu.

To activate parking comfort through the center display:

1. Make sure the car is in P.
2. Navigate to  > Vehicle > Basic.
3. Press Parking comfort.
4. Set the duration.
5. Press Confirm.

To activate parking comfort through the swipe-down menu:

1. Make sure the car is in P.
2. Open the swipe-down menu.
3. Press Parking comfort.
4. Press Confirm.

**Note:** When the battery level is below 20%, or the duration you set is exceeded, parking comfort deactivates automatically. When parking comfort is enabled, and every time the battery level drops by 10%, a message appears to remind you of the remaining battery through the center display or Zeekr app.

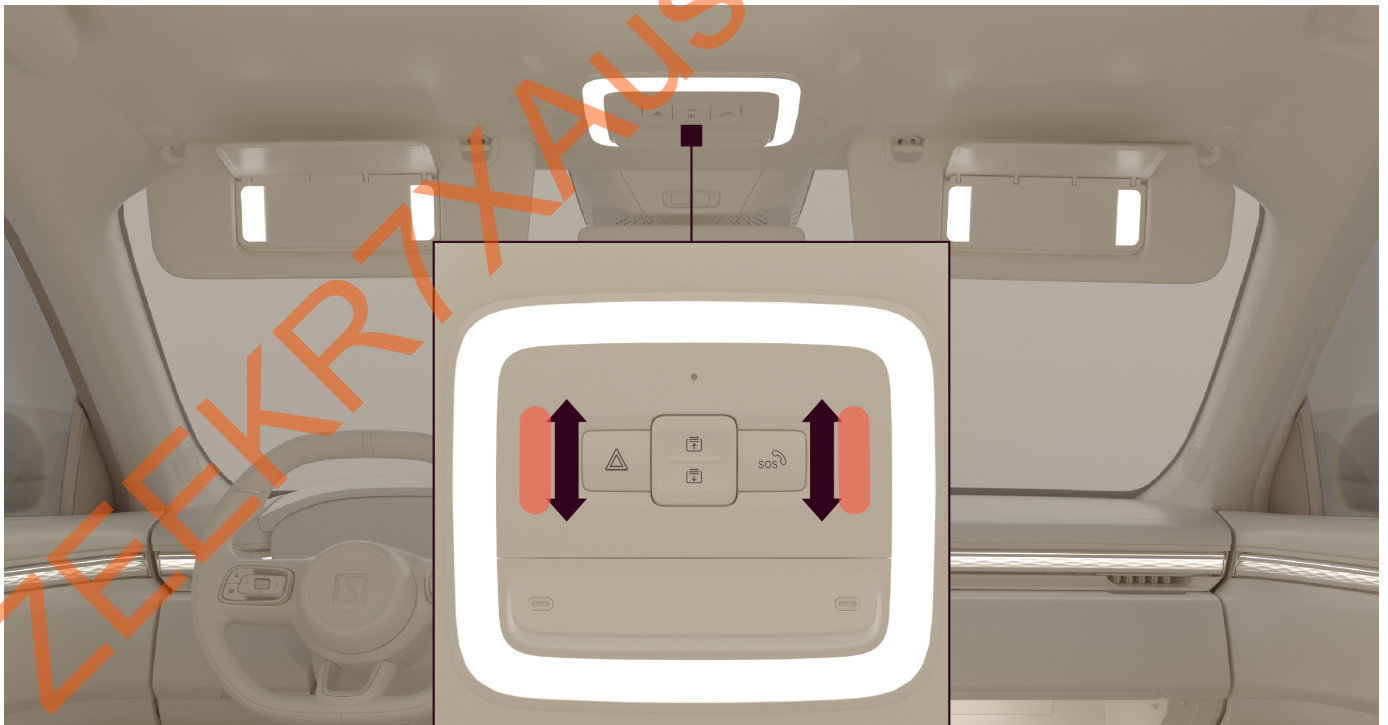
# Interior lights overview

The interior lights help you safely enter and exit the car, see the different storage compartments, and provide a pleasant atmosphere while driving.

The interior lights consist of:

- Reading lights
- Ambient lights
- Glovebox light
- Luggage area lights
- Sun visor vanity mirror lights

The reading and ambient lights can be controlled from the center display and the reading lights can also be controlled by touching them.



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Touch the rear reading lights to activate them. Touch and hold to adjust the brightness.

## Interior lights in the center display

On the center display, you can control the following:

- Ambient light
  - Colors
  - Lighting modes
  - Ambient lights synchronization
- Reading lights

To control the interior lights using the center display, navigate to  > Lighting > Interior.

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# Power outlets and wireless charger overview

## Warning

- Do not let water, any liquid, or other objects get into the power outlets. Doing so could cause short-circuits or overheating, which could cause a fire and result in death or serious injury.
- Do not use electrical equipment that can interfere with the radio receiver or electrical system of the car. Doing so could cause the car to malfunction, which might result in death or serious injury.

## Caution

- Be aware that plugs and electrical devices generate heat. Make sure that plugs or devices do not get too hot. Failure to do so could result in burns or other injuries.
- Do not connect electrical equipment with large or heavy plugs. They might come loose, which could result in injury.



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The car has several power outlets, USB-ports, and wireless chargers for powering and charging electrical devices:

- One 12 V DC power outlet
- One USB-A port
- Three USB-C ports
- Two wireless chargers

**Note:** The power outlets and the wireless chargers are not active when the car is locked from the outside.

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## 12 V DC power outlet



The car has a 12 V DC power outlet in the luggage compartment. The outlet has a maximum power rating of 15 A/180 W.

**We recommend:**

Always close the cover cap when the 12 V DC power outlet is not in use.

# USB ports

The car has five USB ports:

- Two USB-C ports at the back of the tunnel console, below the wireless chargers
- One USB-A port underneath the tunnel console.
- One USB-A port in the rear armrest
- One USB-C-port in the rear armrest



## Wireless charger

### Caution

- Do not place other items on the wireless chargers when a device is charging or when the wireless charging feature is turned on. Doing so could result in overheating and risk of burns.



The car has two 50 W wireless chargers in the front console. The wireless chargers can charge devices

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## wireless charger limitations

To use the wireless chargers as efficiently as possible, be aware of the following limitations:

- Only one device can be wirelessly charged at a time, per wireless charger.
- If the device being charged is not correctly placed on the wireless charger, the charging efficiency might be lower, or the device might not be charged at all.
- If charging of a device fails, the case used on the device might be too thick. If this happens, remove the case from the device to charge it correctly.
- If charging of a device fails, make sure that the wireless charger is free from foreign objects and place the device correctly on the charger.
- If the temperature of a device being charged reaches too high levels, the charging will stop to protect the device and resume when the temperature has reached a safe level again.
- When driving on uneven roads, the wireless charging might intermittently stop/resume.

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## Compatible tires

### Warning

- Only use tires with the recommended dimensions, indexes, and ratings. Using non-recommended tires can make the car unstable, which can lead to accidents.

All tires eventually wear out and must be exchanged. Choosing the right tires is crucial to retain the security, stability, and handling of the car.

Tires with the following dimensions, load indexes, and speed ratings are compatible with the car:

Wheel size	Compatible tires (summer)
19"	255/50 R19 107V
20"	265/45 R20 108W
21"	265/40 R21 105V

**Note:** Winter tires have the same specifications as summer tires, however with a lower speed rating.

Each tire has a marking that contains the following technical information:

Example marking: 255/50 R19 107V

255	The width of the tire (in mm)
50	The height to width ratio (as a percentage) of the tire
R	The type of tire (radial tire in this case)
19	The diameter of the wheel (in inches)
107	The maximum load index of the tire (975 kg in this case)
V	The speed rating (max 240 km/h in this case)

# Recommended tire pressures

Using the recommended tire pressures will optimize the handling and energy consumption of the car, as well as the lifespan of the tires.

The below table shows the recommended tire pressures.

The recommended tire pressures can also be found on the tire pressure label at the bottom of the Bpillar on the driver side.

Tire type	No load (kPa)	Full load (kPa)	Towing a trailer (kPa)
255/50 R19	250	290	300
265/45 R20	250	290	300
265/40 R21	270	300	330

**Note:** Always check the tire pressure and fill the tires when they have the same temperature as the surrounding air (cold tires). The tire pressure quickly increases when the tires are getting warm during driving, which will cause incorrect readings.

We recommend:

Check the tire pressure regularly, especially before long journeys.

## Inflate the tires


To inflate the tires:

1. Unscrew the cap from the valve.
2. Follow the instructions on the pump and reinflate the tire(s) to the recommended pressure.
3. Reinstall the cap on the valve.

## Recommended tread depth

# Tire pressure monitoring system

## Warning

- If the TPMS status symbol  illuminates constantly while driving, park the car in a safe place as soon as possible and contact a Zeekr Hi-Tech Service Center or an approved service partner. Failure to do so could lead to loss of control of the car, which could result in death or serious injury.
- Incorrect tire pressure while driving could lead to longer braking distances, tire failure, or loss of control of the car, which could result in death or serious injury.

The tire pressure monitoring system is an electronic system which monitors tire pressure by utilizing sensors fitted on each wheel valve.

When the car is powered on, the TPMS interface on both the driver and center displays shows reference tire pressure and tire temperature values in gray. When the car travels at an approximate speed of 30 km/h or above for about a minute, the TPMS updates the tire pressure and temperature values. Updated values are then highlighted on the driver and center displays.

The TPMS will automatically reset after reinflating the tires to their reference pressure values.

Below is a list of common factors that could cause TPMS to malfunction:

- Incompatible tires are installed.
- Incompatible or modified wheels are installed.
- Snow chains are installed.
- Interference caused by facilities or devices broadcasting powerful radio waves or emitting electrical noise.

## TPMS warning messages

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Tire pressure high	cause a blowout. Stop the car as soon as it is safe to do so and let the tires cool down before continuing.
Fast pressure loss	One or more tires have lost pressure rapidly. Stop the car as soon as it is safe to do so. Check the tires for puncture or damage. Reinflate or replace the affected tire(s) as soon as possible.
TPMS sensor battery low	Contact a Zeekr Hi-Tech Service Center or an approved service partner to replace the TPMS sensor.

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# Winter tires

Winter tires provide more grip in snowy and icy conditions, and in consistently low temperatures.


You must use the same type of tire on all four wheels.

Do not drive on winter tires with less than 4 mm of tread depth.

**We recommend:**

Use winter tires when the outside temperature consistently dips below 7°C. Choose tires with load index and speed rating that match the original equipment specifications.

**Note:** Always check the local regulations when using studded winter tires.

**Note:** Not all M+S rated tires provide sufficient performance under all winter conditions, and in some regions, they are not legal. For best performance, install tires featuring the 3-Peak Mountain Snowflake Symbol (3PMS)  on their sidewalls.

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# Snow socks

Snow socks are textile alternative traction devices to snow chains. They are used to improve traction when driving on snowy or icy roads.

Limitations:

- Only use snow socks on the rear (drive) wheels.
- Only use snow socks on snowy or icy roads.
- Do not exceed 50 km/h when driving with snow socks installed.
- Only use snow socks that are compatible with the fitted wheels and tires on the car.

Always follow the instructions from the snow socks manufacturer when installing snow socks.

After installing snow socks, make sure the wheels have enough space around them to rotate and turn freely.






Note: Always check the local regulations before installing snow socks.

We recommend:

Practice installing snow socks once before you travel and drive more gently (no harsh accelerating or braking) as much as possible.

# Tire performance

Buying new tires for your car involves decisions that span important characteristics such as energy consumption, wet grip, and external noise. All new tires are marked with the EU tire label, which gives information about these characteristics.

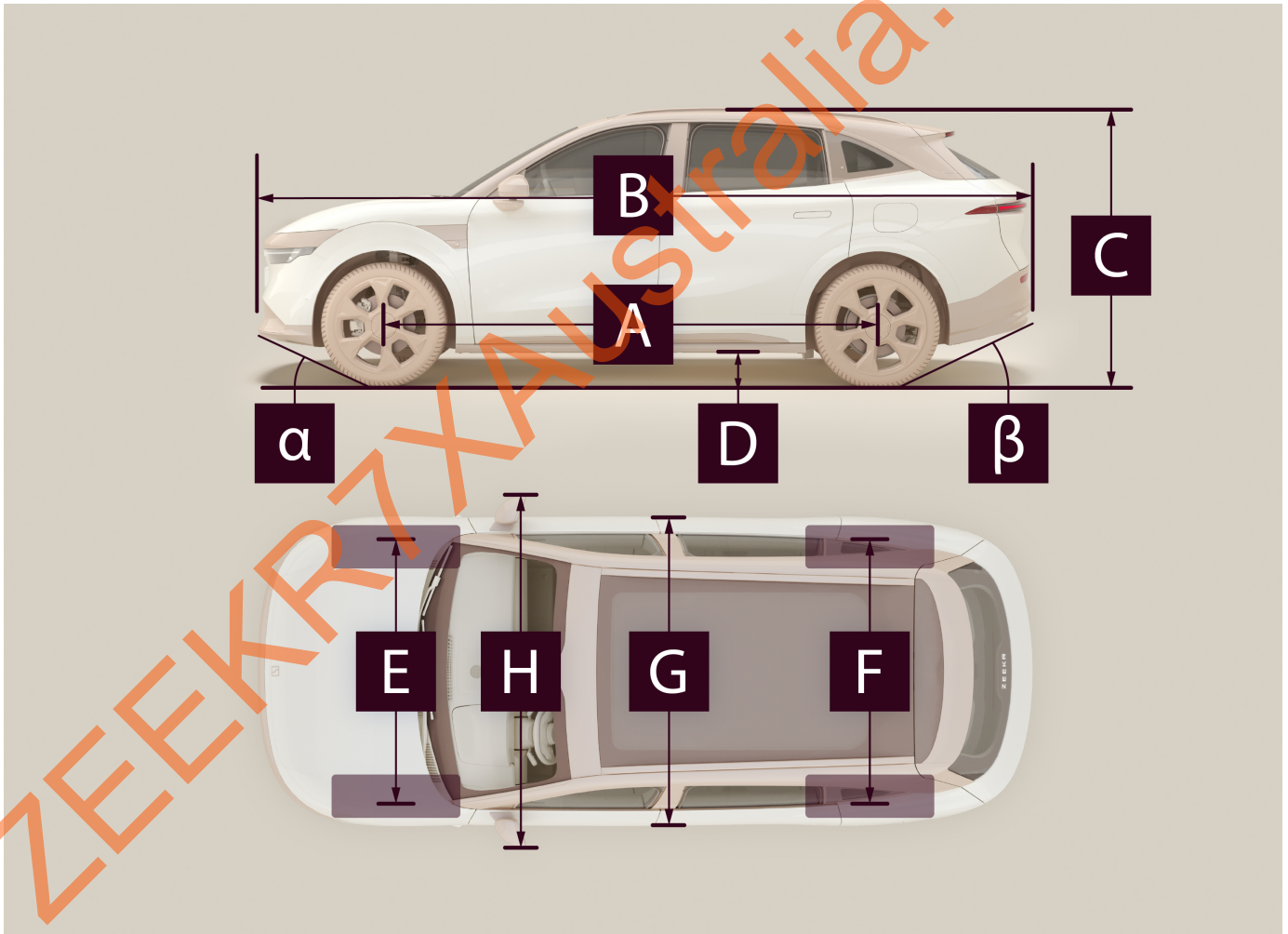
Symbol	Description
	The energy efficiency (rolling resistance) of the tire is rated in five levels from A to E (high to low efficiency). The lower the rolling resistance of the tire is, the higher its energy efficiency will be.
	The wet grip class of the tire is a critical safety feature, showing how well a tire can brake on wet roads. Tires are rated in five levels from A to E (short to long braking distance). The difference between tires in class A and E can be up to 30% shorter braking distance.
	The external rolling noise level and noise class of the tire. This symbol contains two types of information related to the external noise of the tire: <ul style="list-style-type: none"> <li>The external rolling noise level in dB.</li> <li>The rolling noise class is rated in three levels from A to C (low to high noise).</li> </ul>
	Additional label used for European winter tires. This label denotes that the tire is approved for use in several snow conditions.
	Additional label used for winter tires sold in the Nordic countries only. This label denotes that the tire is approved for use in extremely cold conditions. These tires usually do not work well on wet surfaces or in less severe winter conditions.

## Dimensions and weights

### Warning

- Do not exceed the gross vehicle weight by overloading the car. Doing so can affect your control of the car, which can result in an accident and lead to death or serious injury.

### Dimensions and angles



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<b>E</b>	Wheel track, front	1649
<b>F</b>	Wheel track, back	1654
<b>G</b>	Width (excluding mirrors)	1930
<b>H</b>	Width (including mirrors)	2100

	Angles	Degrees
<b><math>\alpha</math></b>	Approach angle	19
<b><math>\beta</math></b>	Departure angle	21

Note: The dimensions and angles listed are based on an unweighted car.

## Vehicle weight

Curb weight (kg)	Gross vehicle weight (kg)	Maximum load capacity (kg)	Maximum braked trailer weight (kg)	Maximum unbraked trailer weight (kg)	Maximum tow ball load (kg)	Maximum roof load (kg)
2320-2460	2840-2990	520-540	2000	750	85	75

Note: Adding any extra options or accessories, such as tow bar or larger wheel set, to the car increases its weight, reducing the car's maximum load capacity.

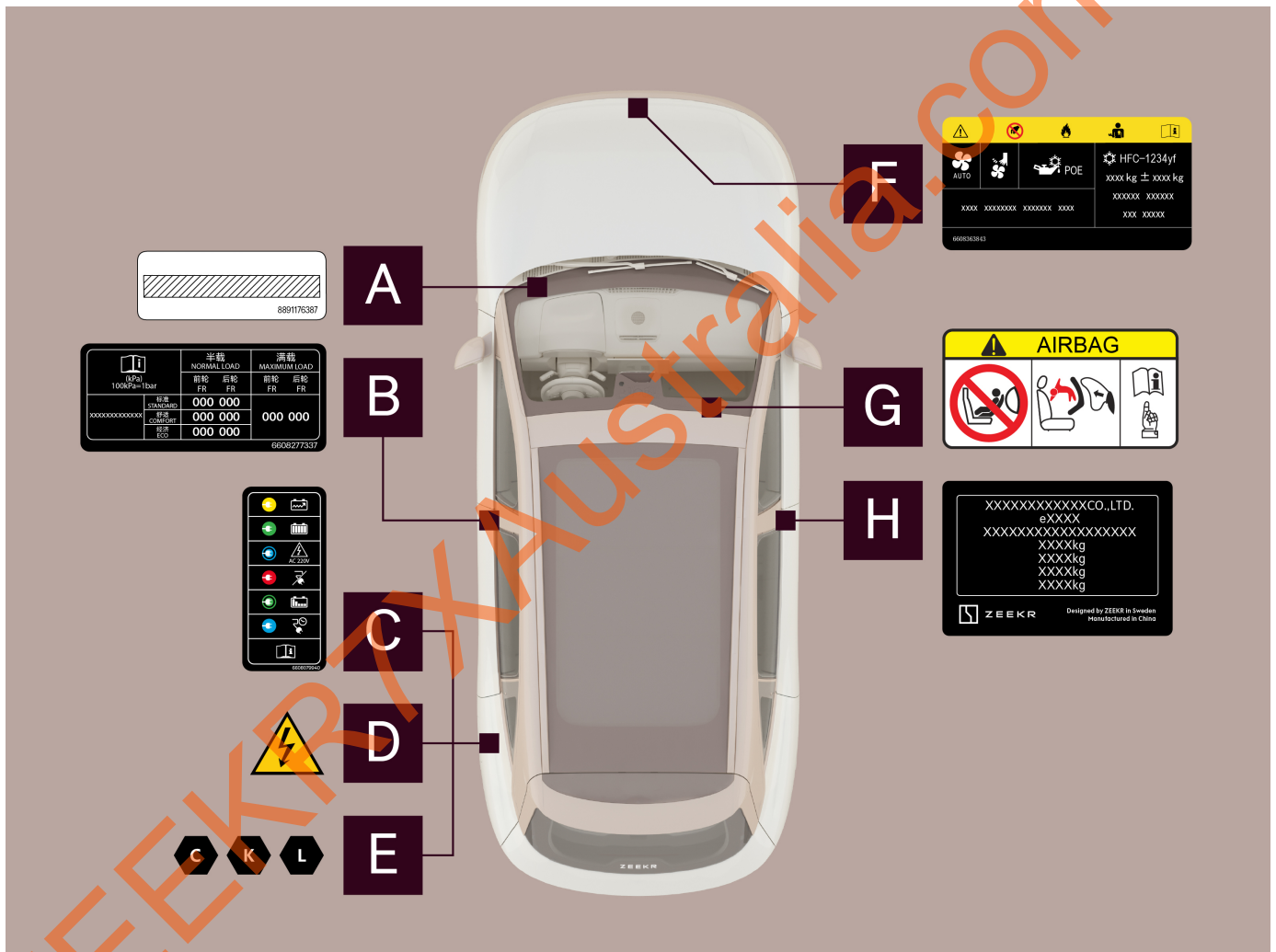
The weights listed are the span for all car models and should not be exceeded. The vehicle manufacturer plate, found on the door pillar when opening the right-hand rear door, lists specific weights for your car as follows:

1. Gross vehicle weight
2. Combination weight (vehicle + trailer)
3. Max front axle

# Label overview

The car has labels to show important and statutory information. Do not remove or modify any of these labels.

Note: The labels in the image are not identical to those in the car. The image is used to visualize the approximate appearance of each label and where they are located.



The table shows an overview of the car's main labels.

Number	Label	Content	Position
--------	-------	---------	----------

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			can also be found on other components.
<b>E</b>	Charging label	Compatible charging types	Inside the charging hatch.
<b>F</b>	Engine compartment label	Warnings for the cooling fan and high voltage. Refrigerant type and amount.	In the front center of the front compartment cover.
<b>G</b>	Airbag warning label	Warning against having a child seat in the front passenger seat without passenger seat without deactivating the front passenger airbag.	On both sides of the sun visor of the front passenger seat.
<b>H</b>	Manufacturer plate	Manufacturer, type approval, VIN, permitted	On the lower part of the B-pillar on the passenger side.

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# Battery specifications

## High voltage battery

Battery type	Rated capacity (Ah)	Rated voltage (V)	Weight (kg)	Temperature range
Li(NiCoMn)O2	146	685	596±17	Charging: -20°C~55°C Discharging: -35°C~55°C

## 12 V battery

Battery model	Battery type	Rated capacity (Ah)	Weight (kg)	Temperature range
LPF	LiFePO4	12.5	2.5	-40°C~65°C

## Battery conformity

All battery and battery-related components in the car are compliant with EU regulation 2023/1542. CE-markings are found on or near each battery or battery-related component.

**Note:** For increased accessibility, certain labels are placed under the hood instead of on or near each component.

Refer to the image and table to locate each battery or battery-related component.



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Label	Location	Description
<b>A</b>	Under the hood	Battery backup sounder
<b>B</b>	Under the driver seat	Low voltage battery
<b>C</b>	Under the cabin	High voltage battery
<b>D</b>	One inside each wheel	TPMS
<b>E</b>	In the glovebox	TCAM
<b>F</b>	Inside the keyfob	Keyfob

Specific information including supplier information and contact information is visible on the labels on the specific component. The label specifications and declarations of conformity are also available at [rmi.zeekr.eu](http://rmi.zeekr.eu).

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## Range and consumption

Note: Range and energy consumption values shown are for the standard car not equipped with a tow bar. Equipped with a tow bar, the car might perform slightly worse.

### Range

Range (km), combined driving test cycle (WLTP)	Range (km), city driving test cycle (WLTP)
615	754

### Energy consumption

Energy consumption (Wh/km)	Low urban/slow driving	Medium suburban/average driving	High extraurban/fast driving	Extra high motorway/very fast driving	Combined low-extra high test-cycle (WLTP)
	143	146	162	222	177

# Radio frequency transmitters

The car contains the following radio frequency transmitters, which have been evaluated according to the EU Radio Equipment Directive 2014/53/EU:

Description	Frequency bands	Max. output power	Antenna position at vehicle, specific conditions for installation and/or use
Keyfob	BLE: 2.400–2.4835 GHz UWB: CF: CH5 6489.6 MHz; CH9 7987.2 MHz; BW > 500MHz	BLE: 5dBm UWB: < -41.3 dBm/MHz	Separate, not vehicle mounted, part. Can be used both on the outside and on the inside of the car.
TCAM(BNCM)	2.400-2.4835 GHz	5 dBm	Under the tunnel console
DKM	2.400–2.4835 GHz UWB: CF:CH5 6489.6 MHz;CH9 7987.2 MHz;BW > 500MHz	BLE: 5 dBm UWB: < -41.3 dBm/MHz	On the (four) corners of the front/rear bumpers, and in the ceiling inside the vehicle
NKR2	13.56 MHz	No RF	On the left side B pillar
Forward looking radar	76–77 GHz	≤55 dBm	Behind the front grille
			Antenna in the

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	<p>LTE-TDD B38, B40, B41, B42</p> <p>WCDMA B1, B3, B5, B8</p> <p>GSM: GSM 900, GSM1800</p>	<p>5G NR N1/N3/N5/N7/N8/N20/N28/N38/N40: 23±2 dBm</p> <p>5G NR N41/N77/N78: 26+2/-3 dBm</p>	<p>multiband antenna.</p>
<p>TCAM (Wi-Fi module)</p>	<p>2.4G Wi-Fi (20 MHz): 2412–2472 MHz</p> <p>2.4G Wi-Fi (40 MHz): 2422–2462 MHz</p> <p>5G Wi-Fi (20 MHz): 5150–5250 MHz</p> <p>5.8G Non-Specific SRD: 5745–5825 MHz</p>	<p>2.4G Wi-Fi: 17.85 dBm EIRP</p> <p>5G Wi-Fi (5150–5250 MHz): 17.11 dBm EIRP</p> <p>5.8G Non-Specific SRD: 13.97 dBm EIRP</p>	<p>In the roof-mounted multiband antenna</p>

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# High voltage battery performance and durability

This information is valid for the NBE1001 battery.

Manufacturer name and address: Contemporary Amperex Technology Co., Limited. No.2 Xingang Road, Zhangwan Town, JiaoCheng District, Ningde City, Fujian Province, 352100, P.R. China

Assembly plant name and address: CATL-GEELY EV (Sichuan) Battery Co., Limited. No.28 Industrial Avenue, Sanjiang new area, Yibin City, Sichuan Province, China, 644000

The performance and durability results presented are in accordance with EU regulation 2023/1542.

Parameters	Value	
Rated capacity (Ah)	146	
Capacity fade (%)	10 (500 cycles)	
Power (W)	SOC	BOL discharge power (W) @10s @25°C
	80%	572100
	20%	477100
Power fade (%)	10 (500 cycles)	
Internal resistance ( $\Omega$ )	SOC	BOL discharge DCR ( $\Omega$ ) @10s @25°C
	50%	0.12
Internal resistance increase (%)	32 (500 cycles)	
Energy round trip efficiency (%)	95	
Energy round trip efficiency fade (%)	1 (500 cycles)	
Expected life-time (cycles)	1000	
Expected life-time (calendar years)	8	

# Maintenance overview

## Warning

- Make sure that you fully understand what to do when performing any maintenance. Failure to do so could damage the car or the component you are performing maintenance on, or result in serious injury.

Taking care of the car starts with parking it in the right location. No car lasts forever, to increase the lifespan of the car, park the car in a cool, clean, dry, and well-ventilated place.

Avoid parking the car in the following environments for extended periods of time:

- Direct sunlight – to prevent interior materials from fading.
- Wet environments – to prevent moisture from getting into sensitive components.

## Exterior cleaning

### Warning

- If the car is going to be driven right after a wash, make sure to brake several times while driving at slow speed so the brakes dry off. Failure to do so will reduce brake efficiency, which could lead to death or serious injury.
- Do not wash the car while the charging cable is connected, or the charging hatch is open. Doing so could result in death or serious injuries.

### NOTICE

- Make sure the brakes are dry before using the electric parking brake. Failure to do so can cause the electric parking brake to get stuck onto the brakes once they dry.
- Do not wash the car when it is powered on. Doing so can damage electric components in the car.
- Do not get water into the front hood or the charging port. Doing so can damage electric components in the car.
- Do not clean the car with acidic cleaning agents, aggressive soap, gasoline, or solvents. Doing so could damage the paint. Instead, use only mild car shampoo to clean the car.
- Do not scrape or use any abrasive cleaning fluid on glass or mirrored surfaces. This can damage the surface of the glass or mirror.


Regularly cleaning the car slows or prevents the buildup of corrosion, especially in places where the roads are treated with salt during the winter. Prolonged exposure to salt can drastically accelerate the development of corrosion on the undercarriage of the car.

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Car wash mode adjusts and disables certain functions to protect the car during washing. Activate car wash mode before washing the car. It can be enabled by voice control or the center display.

**Note:** After enabling car wash mode, exit the car and lock it, or lock it through the center display (if you are staying inside the car) for it to fully activate.

To enable car wash mode in the center display:

1. Navigate to  > Safety & Service > Service.
2. Press Car wash mode.

To enable car wash mode in the center display through the swipe-down menu:

1. Open the swipe-down menu.
2. Press Car wash mode.

Do not clean the car if the message **The current car wash is at risk** appears on the center display.

To disable car wash mode after cleaning the car, unlock the car from the outside using the key, or press **Exit car wash mode** from the car wash mode screen in the center display.

If the key is left inside the car after the car wash mode is enabled, press the capacitive switch on the door handle for six seconds to disable car wash mode.

**Note:** Car wash mode is automatically deactivated if the charge of the high-voltage battery is less than 20% or if the car drives above 15 km/h.

## Automatic car wash

### NOTICE

- Do not take the car to an automatic car wash within the first month of purchase. The paint needs a month to fully set.
- Some automatic car washes can cause water spots or scratches to the paint. This can be caused by old equipment, abrasive brushes, or other factors. Only visit touchless car

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- The car must be in N when passing through the automatic car wash.
- Auto hold must be turned on.
- Fold the mirrors in.
- Follow the instructions on the automatic car wash.

## Pressure wash

### NOTICE

- Do not clean the sensors with a pressure washer. Doing so can destroy the sensors. They should only be cleaned with a soft stream of water from at least 10 cm away.
- When using a pressure washer, keep the nozzle at least 30 cm away from the surface of the car and always keep the nozzle moving.

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Models

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## Exterior care

### NOTICE

- Do not polish or wax the car in direct sunlight or in freezing temperatures. Both wax and polish dry out quickly in hot conditions, thereby not allowing enough time to evenly apply the product. This can cause streaks, blemishes, and marks on the paint. In freezing temperatures, both wax and polish become more difficult, or even impossible, to properly spread out and work with.
- Do not wax or polish plastic and rubber. Doing so will leave a white stain on top of the surface.
- Do not use any cleaning agents containing abrasives. Doing so can scratch the paint.

### Waxing

Regular waxing protects the paint and helps the car retain that straight-out-of-the-factory look. It is time to wax the car if water is no longer forming droplets on the paint and running off.

We recommend:

Regardless of the water test, wax the car at least once a year to protect the paint.

**Note:** Waxing the car does not restore the glossy look of the paint. For that, the car needs to be polished.

### Polishing

Polishing is only necessary when the paint has been tarnished or has lost its glossy look. After polishing, the car should be waxed. Follow the instructions from the polishing agent manufacturer regarding how to apply the polish.

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- Wash and wax your vehicle regularly to keep the vehicle clean.
- Always check the paint for minor damage and repair it as soon as possible.
- Check the undercarriage for accumulation of sand, dirt, or salt. If needed, wash the undercarriage with water as soon as possible.

In some parts of the world, it can be particularly difficult to keep your car corrosion free. Such places can be very hot and humid, or they can use a lot of road salt to keep their roads free from ice. If you

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# Interior cleaning

## Warning

- After washing the floor mats, make sure that they are properly put back and secured. Failure to do so can lead to an accident resulting in death or serious injury.

## NOTICE

- Do not use hot water, alcohol-based products, harsh chemicals, or abrasive tools when cleaning the car. Doing so can stain, dry out, or otherwise damage the interior surfaces.
- Avoid pressing too hard when cleaning the screens and do not use abrasive materials. Doing so could damage the screens.
- Some colored fabrics can stain the seat fabric. If this happens, clean the surface as soon as possible. Failure to do so could lead to the stain becoming very difficult or impossible to remove.
- Protect the screens from moisture. Failure to do so could damage the display or internal electrical components.

To keep the environment in the car nice and fresh, it is important to regularly clean the interior surfaces and vacuum the floors, seats, and other areas. The interior surfaces are mainly composed of eco-friendly materials such as PU.

Remove spills as soon as possible using a soft cloth moistened with water and non-detergent soap. Wipe gently in a circular motion from edge to center.

The surfaces in the car should only be cleaned with Zeekr recommended products. Suitable products can be found at a Zeekr Hi-Tech Service Center or an approved service partner.

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For artificial leather surfaces, use mild soap and lukewarm water. If an artificial leather surface is very dirty, use saddle soap.

Floor mats can be taken out and washed with a rubber shampoo and warm water.

For information on how to clean the seat belts, see [Seat belts](#).

For more detailed information on which cleaning agents to use, and which to avoid, contact a Zeekr Hi-Tech Service Center or an approved service partner.

We recommend:

For the best result, take the car to a professional cleaning service.

## Screen cleaning

Display screens should be cleaned with a soft, lint-free cloth specifically designed for screens. Do not use cleaners (such as a glass cleaner) or alcohol-based gel products and do not use a wet wipe or a dry statically charged cloth.

To be able to wipe the screen without pressing buttons and changing settings, and to make it easier to spot dust and smudges, activate the screen cleaning mode.

To activate screen cleaning mode:

1. Open the swipe-down menu.
2. Press Screen cleaning.
3. The screen locks and the backlight is dimmed.

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# Open and close the hood

## Warning

- Before closing the hood, make sure the area around the hood is free of obstacles and no gloves, rags or any other combustible materials are left under the hood. Failure to do so could cause a fire and result in death or serious injury, or damage to the car.
- Make sure the hood is completely closed and locked before driving. Failure to do so could cause the hood to open while driving, which could result in serious injury or death.
- Make sure power is turned off before doing anything under the hood. Failure to do so can result in serious injury or death.

## NOTICE

- Only hold the edges of the hood when opening or closing. Do not press on the hood, otherwise it may cause damage to the hood.

Several maintenance tasks begin with opening the hood.

To open the hood:

1. Open the driver door.
2. Press the icon on the center display.
3. The hood pops up.
4. Exit the car.
5. Slip your fingers underneath the gap opened by the hood.

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3. Push the hood down with both hands, until it closes fully.

4. Once the hood has clicked into place, gently pull on the edge of the hood to make sure it has fully engaged with the lock.



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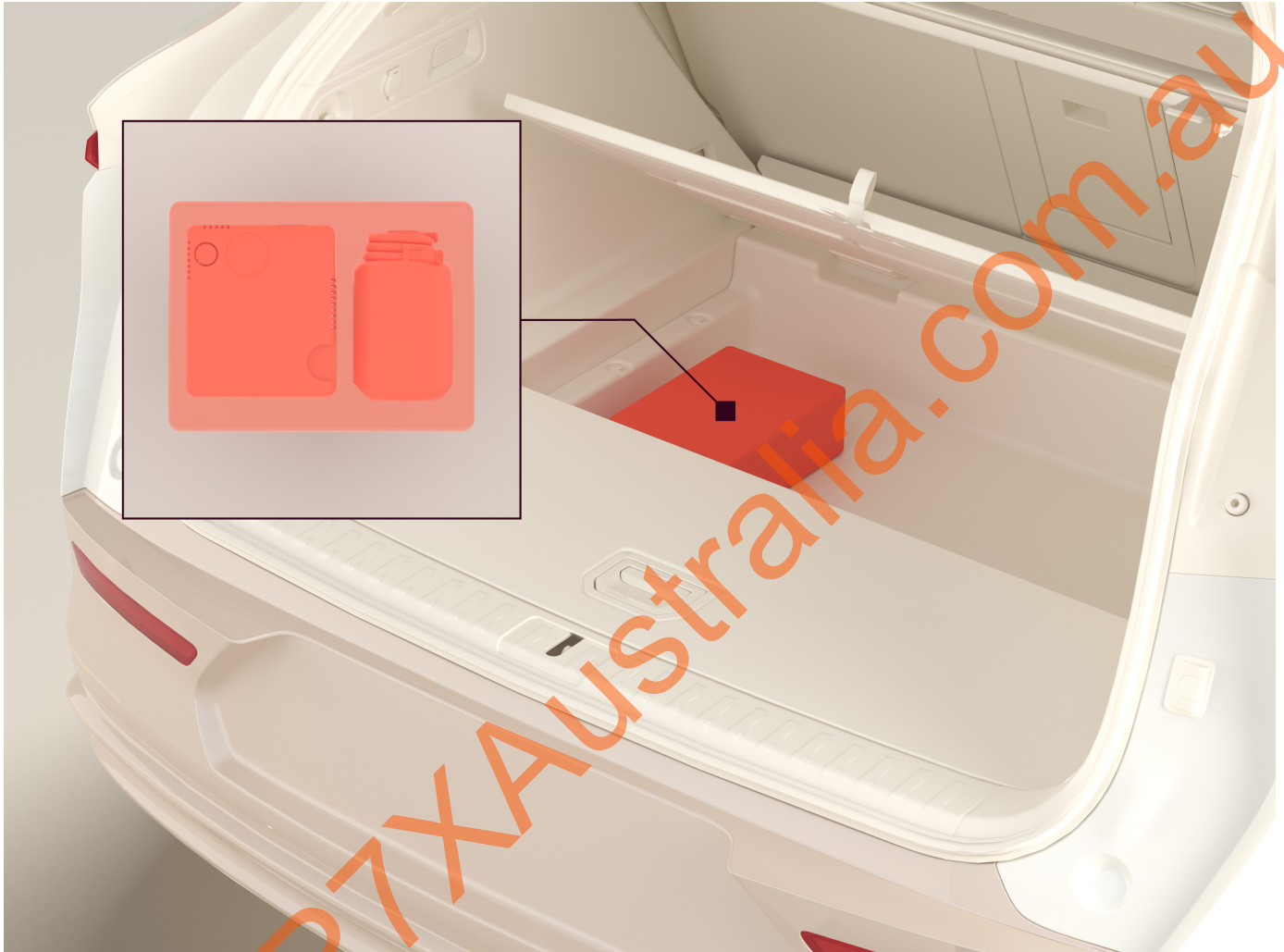
The hood and hood mechanisms are sensitive components. Never press on the lower parts of the hood.

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## On-board toolkit



The on-board toolkit is found in a small compartment under the luggage floor cover of the car. The on-board toolkit contains the following items:

- Electric air pump
- Sealant bottle
- Towing eyelet

# Washer fluid

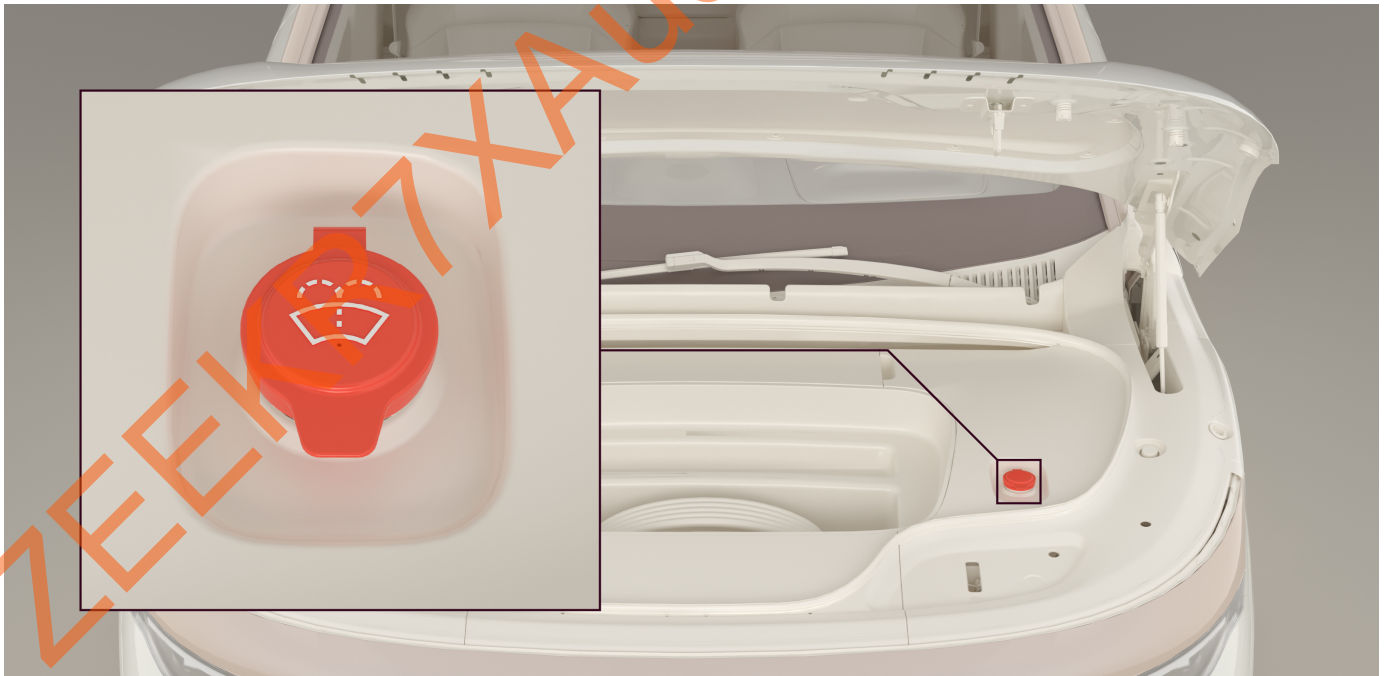
## NOTICE

- Do not try to spray washer fluid when the washer fluid tank is empty. Doing so will damage the washer fluid pump.
- Use washer fluid with antifreeze when the temperature is below 0°C. Otherwise, the pump, the reservoir, and/or the hoses can freeze, which could cause damage to the washer fluid system.

Washer fluid is used to clean the windshield of dirt, dust, bugs, and other things that impact visibility. The washer fluid tank holds about 3 l of washer fluid.

To fill the washer fluid tank:

1. Open the hood.



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3. Pour up to 3 l of washer fluid into the washer fluid tank.
4. Close the lid.
5. Close the hood.

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Models

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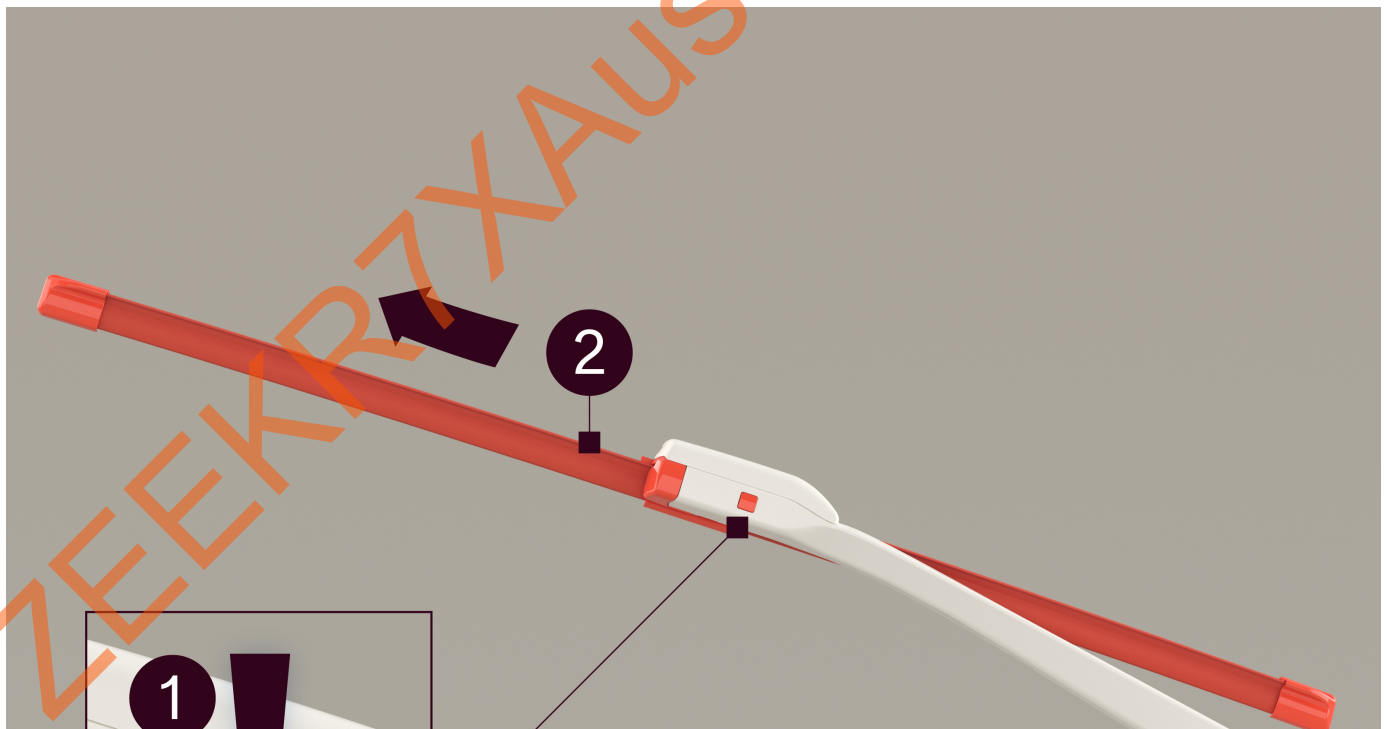
Zeekr 7X

# Wiper blades

The wipers are used to remove water from your windshield, and, together with washer fluid, to maintain visibility through the windshield. Just like any other part of the car, the wiper blades will eventually become dirty, which makes them less effective. Regularly wipe the wipers down with a piece of cloth to keep them effective for as long as possible. Eventually, the wiper blades will wear out and will need to be replaced.

To replace the front wiper blades:


1. Make sure the car is in P, and that the wiper blades are free of ice and not running.
2. Navigate to  > Safety & Service > Service.
3. Set the wiper blades in the maintenance position.  
Do the following for each wiper blade:
4. Pull the wiper blades away from the windshield until they are pointing upwards.



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Install the new wiper blade by following the above steps in reverse.

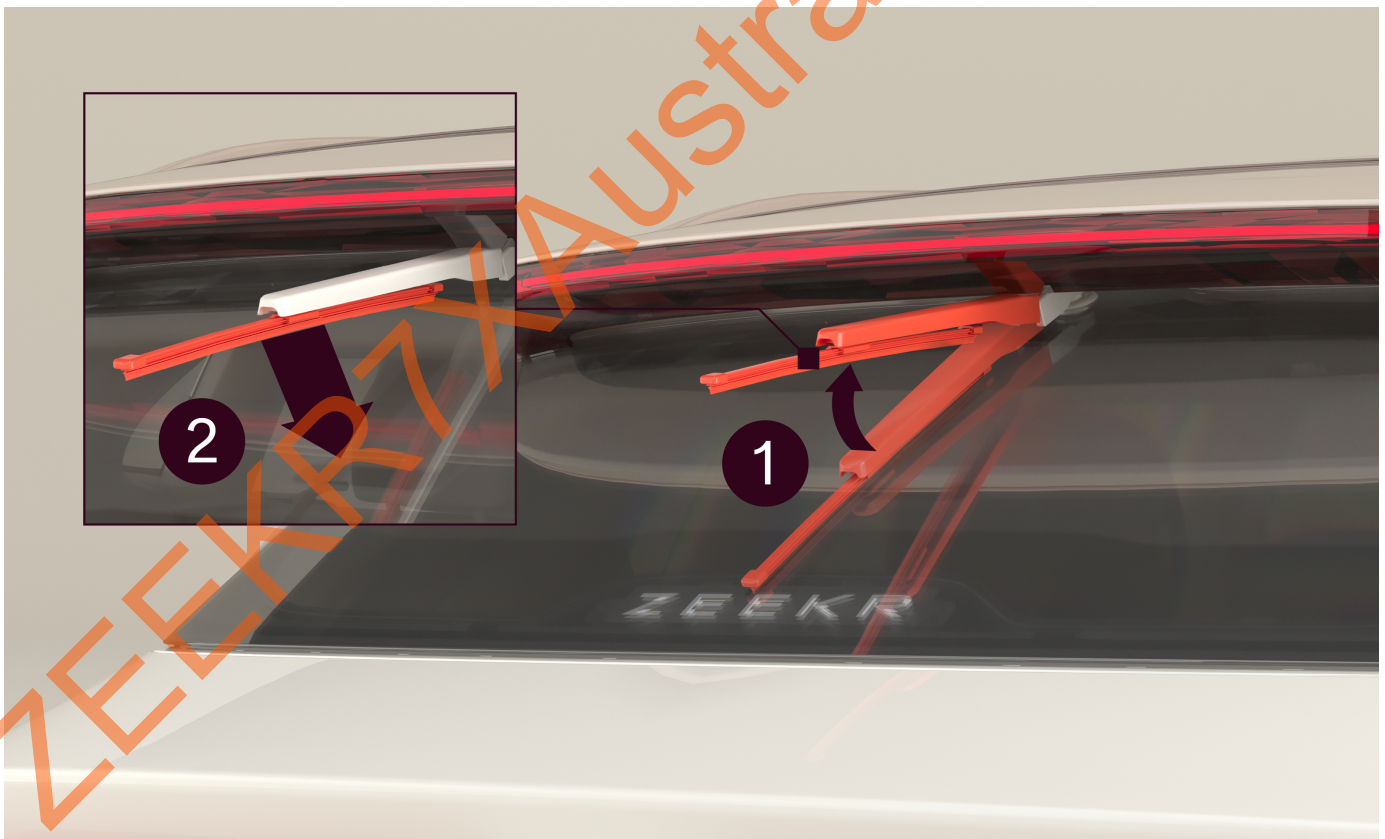
After both wiper blades have been replaced:

7. Gently return the wiper blades to the windshield.
8. Navigate to  > Safety & Service > Service.
9. Set the wiper blades to the normal operating position.

Note: A towel can be placed underneath the wiper arm while replacing the wiper, to prevent it from scratching the windshield.

To replace the rear wiper blades:

1. Make sure the car is in P, and that the wiper blades are free of ice and not running.
2. Navigate to  > Safety & Service > Service.
3. Set the wiper blades in the maintenance position.



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6. Install the new wiper blade by following the above steps in reverse.

7. Gently return the wiper blade to the windshield.

Only use compatible wiper blades. Contact a Zeekr Hi-Tech Service Center or an approved service partner for compatible wiper blades.

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# Brake fluid

## Warning

- If the brake fluid level drops significantly, the brake system will not work properly. Do not drive the car if the brake fluid in the brake fluid tank is below the MIN mark. Doing so can lead to an accident due to brake failure, which could cause death or serious injury.
- Brake fluid is toxic. If brake fluid is accidentally ingested, seek medical attention immediately. Failure to do so could result in death or serious injury.
- Only use genuine DOT4 brake fluid, unused and unexpired, approved by Zeekr. Failure to do so could cause an accident due to brake failure, which could cause death or serious injury.
- Do not mix brake fluid from different brands. Doing so could cause a brake failure, which could cause death or serious injury.

## NOTICE

- In case of brake fluid contact with skin or the eyes, flush immediately with water. If there is any remaining irritation, seek medical attention.

The brake fluid is a type of hydraulic fluid used to amplify braking force. To ensure reliable and consistent brake operation, it is important to periodically check that the brake fluid level in the brake fluid tank is between the MIN and MAX indications.

For the brake fluid replacement interval, see [Service intervals](#).

To check the brake fluid level:

1. Open the hood.
-

# Coolant

## Warning

- When under pressure, the coolant can get very hot without boiling. As soon as pressure is reduced, for example by opening the expansion tank cap, the coolant will boil. Do not open the expansion tank cap until the motor cools down completely. Doing so can cause hot coolant to spray out, which could seriously scald you.

## NOTICE

- Only use coolant specified by Zeekr. Failure to do so could cause damage to the high voltage battery and/or cooling system.
- Do not mix coolants from different brands even if they are of the same type. Doing so could cause the motor to overheat due to changed coolant properties.
- Make sure to have the coolant inspected before exposing the car to freezing temperatures. Failure to do so can cause the coolant to freeze, destroying the coolant system and allowing the motor and high voltage battery to overheat.

The coolant keeps the motor and the high voltage battery operating at optimal temperatures.

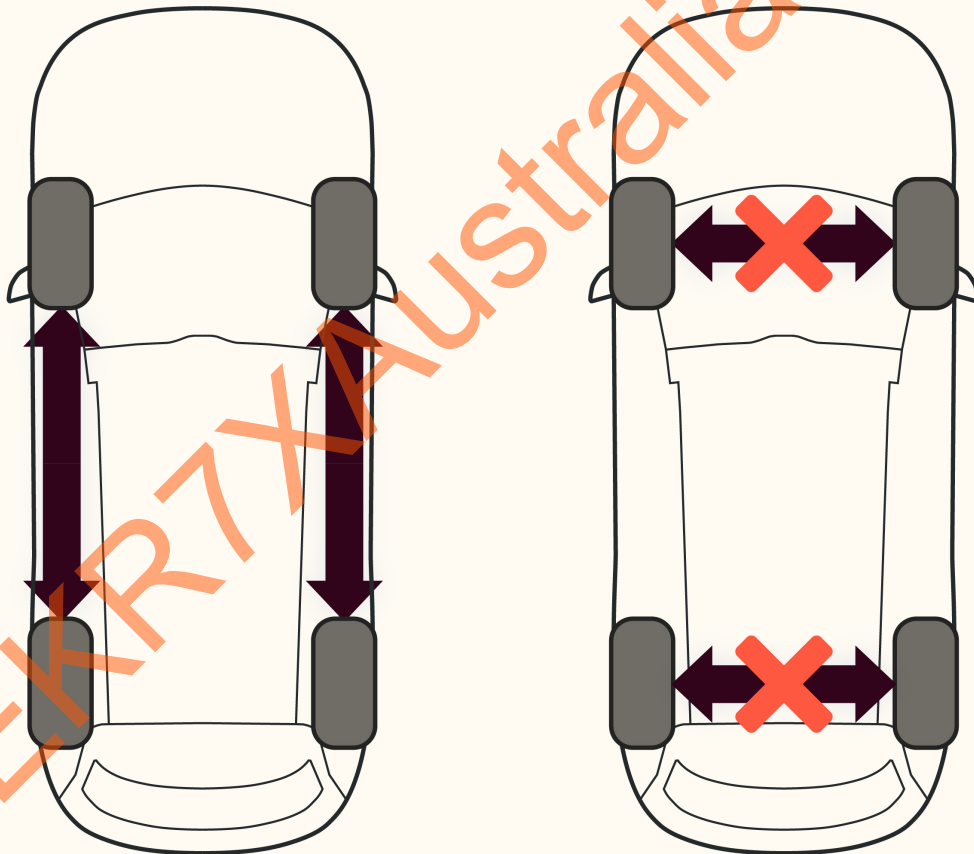
It is particularly important to have the coolant inspected before winter or if the car is going to be taken to a cold area. If there is not enough coolant in the tank, the high voltage battery and the motor will overheat since the coolant cannot cool them down. Using the right type of coolant is also important. If the environment is colder than the approved temperature range of the coolant, the coolant will freeze and expand, damaging or destroying the cooling system.

To inspect, top up, or replace the coolant, or if you are planning to drive in very cold environments (below  $-40^{\circ}\text{C}$ ), contact a Zeekr Hi-Tech Service Center or an approved service partner.

# Tires

The tires are a big part of how the car behaves on the road. The type, size, pressure, speed rating, and rubber quality of the tire, as well as tread wear, all influence the performance of the tire, and as a result, the performance of the car. Using the proper tire pressure and having good driving habits will extend the service life of your tires: Do not drive faster than the max rated speed of the tire, slow down when taking turns, brake slowly when possible, and avoid potholes and curbs. For more information on tires, see [Compatible tires](#).

Note: Check the tires regularly for abnormal wear such as cuts and cracks.



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dismounted. If you need to replace a tire, contact a Zeekr Hi-Tech Service Center or an approved service partner.

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[Zeekr Power](#)

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# Remove and replace wheels

## Warning


- Only use tires with the recommended dimensions, indexes, and ratings. Using nonrecommended tires can make the car unstable, which can lead to accidents and result in death or serious injury.

When you need to remove or replace wheels for any reason, follow the instructions carefully and check the torque of the wheel bolts after the first few journeys after replacing a wheel.

## Required tools:

- Jack
- 19 mm socket wrench
- Torque wrench with 19 mm socket capable of measuring torque up to 160 Nm
- Six wheel chocks

## To remove a wheel:

1. Park the car on firm, level, non-slippery ground.
2. Put the car in P.
3. Navigate to  > Safety & Service > Service.
4. Activate jack mode.
5. Exit the car.
6. Place a wheel chock in front of and behind the wheels that will remain on the ground.

7. Turn the car on its side and use the jack to lift the car.

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12. Turn the socket wrench on each wheel bolt anti-clockwise to remove the bolt.

13. Pull the wheel away from the car to remove it.

To mount a wheel:

1. Clean the hub if needed.

2. Put on the wheel.

3. Put on all the wheel bolts and turn them clockwise with your hands to tighten them slightly.

4. Use the socket wrench and turn clockwise to tighten the bolts in a crosswise pattern. Crosswise pattern: Tighten one, skip the one next to it, tighten the next one, skip the next one, and so on, until you are back at the first bolt.

5. Lower the car to the ground and remove the jack.

6. Use the torque wrench to tighten each bolt to 160 Nm (118 foot-pound).

7. Refit the plastic caps over the wheel bolts.

8. Remove the wheel chocks.

9. Make sure the new tire(s) are inflated to the recommended tire pressure.

10. Check the torque setting on each wheel bolt after the first few journeys in the car.

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## High voltage battery

The high voltage battery is the main component responsible for driving the motor(s). The service life and driving range of the high voltage battery depends on many factors, such as driving style, driving conditions, as well as frequency and mode of charging. For information on best practices to prolong the service life of the battery, see [Charging recommendations](#).

ZEEKR7XAustralia.com.au

# Low voltage battery

## Warning

- Do not tamper with the low voltage battery. Doing so could cause serious injury or death.

The low voltage battery controls most of the electronic functions of the car. Except when it is necessary to jump start the car, the low voltage battery should never be touched. For information on jump starting, see [Discharged low voltage battery](#).

If any service or inspection is necessary, contact a Zeekr Hi-Tech Service Center or an approved service partner.

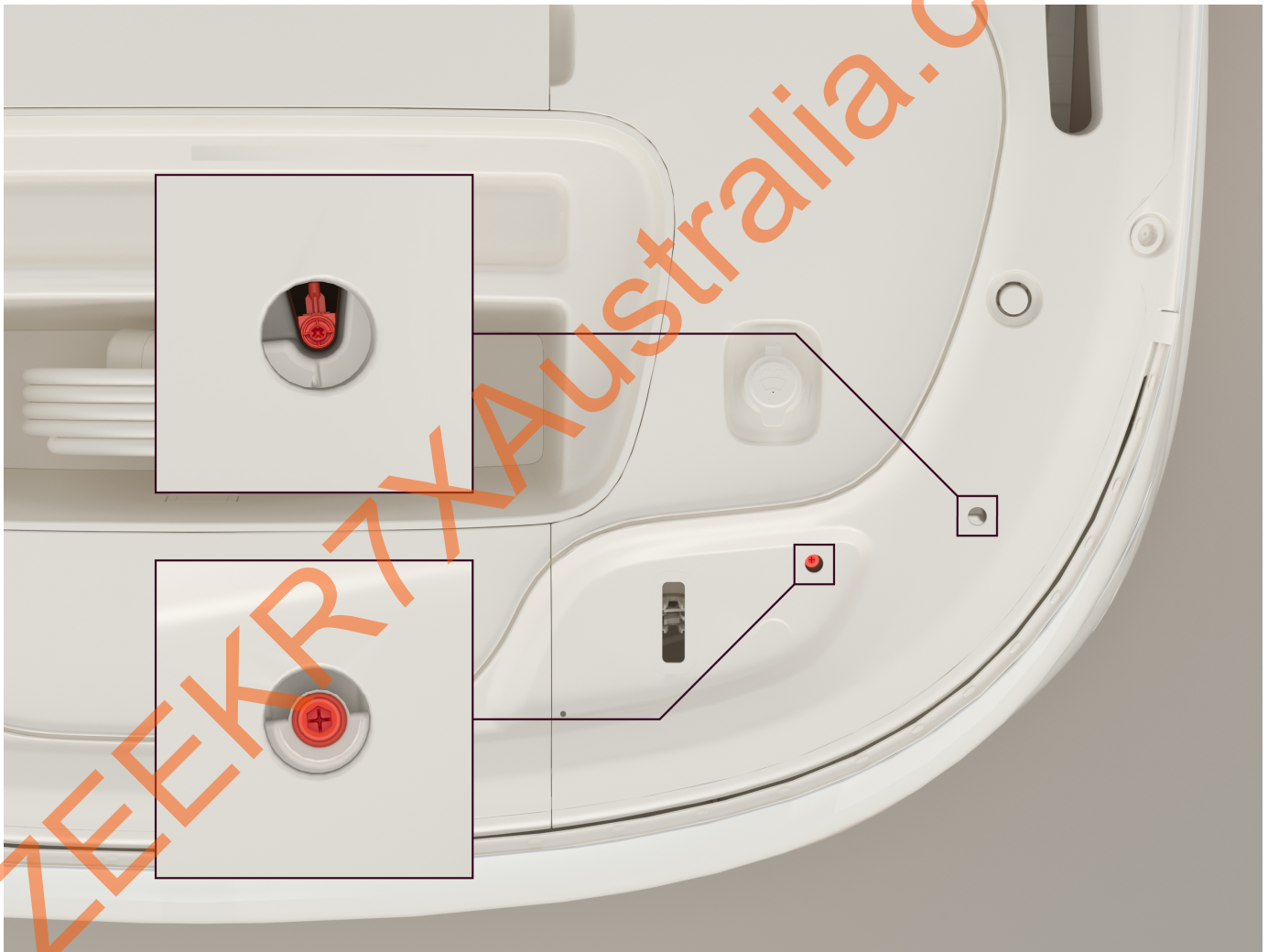
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## Level/adjust headlights

The car automatically levels the headlights depending on the amount of luggage and passengers in the car, and basic headlight levels are checked at scheduled inspection and maintenance. Accessing the headlight adjustment screws is only necessary when the basic headlight levels need to be adjusted. Only a trained professional should adjust the basic headlight levels.

To access headlight adjustment screws:

1. Open the hood.



# Alcohol interlock

An alcohol interlock can be used to ensure that individuals under the influence of alcohol are prevented from driving the car. Before the car can be started, the driver must perform a breath test.

To have an alcohol interlock installed, contact a Zeekr Hi-Tech Service Center or approved service partner.

**Note:** The alcohol lock is an aid, and it does not exempt the driver from responsibility. It is always the driver's responsibility to be sober and to drive safely.

## Use the alcohol interlock

To activate the alcohol interlock:

1. Sit down in the driver's seat.
2. Depress the brake pedal.
3. A notification is shown on the driver display when the alcohol interlock is ready for use.
4. Breathe into the alcohol interlock according to the alcohol interlock manufacturer's instructions.
5. The test result is shown on the driver display.

It is not possible to drive the car if the alcohol interlock detects breath alcohol over the limit of local regulations where the interlock was installed.

The alcohol test is valid until the car is turned off and the driver door is opened.

# Fuses

## NOTICE

- Any work involving the fuses should only be performed by a Zeekr Hi-Tech Service Center or an approved service partner. If a blown fuse is handled incorrectly it could cause damage to the electrical system.

The fuses protect the electrical components and circuits in the car from short circuits and overloading. The most important part of the fuse is the metal strip inside it. An electrical failure will cause the strip to overheat and melt, interrupting the circuit and protecting the electrical components. Fuses are single-use, and a blown fuse must be replaced for the protected components to function again.



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<b>B</b>	Two on the right side of the turner console
<b>C</b>	One next to the low voltage battery (under the driver seat)

Note: Any work involving the fuses should only be performed by a Zeekr Hi-Tech Service Center or an approved service partner.

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# Software updates

The car regularly receives over-the-air updates to ensure that the software is always up to date. These software updates introduce new features and improve existing ones, continuously improving the driving experience.

To see the current software version, navigate to  > General > System in the center display.

If you have any questions or need additional information, contact Zeekr support. You can find the phone number on [zeekr.eu/contact](https://zeekr.eu/contact) or in the Zeekr app.

## Installing software updates

New updates are downloaded automatically whenever they are available. A notification appears in the center display when a new update is ready to be installed. The update can either be installed immediately or scheduled for later. Updates can also be set to automatically install at 02:00.

To activate automatic updates:

1. Navigate to  > General > System.

2. Press **Auto update overnight**.

The car is not usable during a software update. After starting an update from inside the car, you must exit and lock the car. During the first approximately seven minutes, the update can be aborted by unlocking the car. After this time has passed, the car cannot be unlocked again until the update is completed.

The following conditions must be met before a software update can start:

- The doors, trunk, and hood, are locked.
- No people or animals are inside the car.
- The car has a network connection, either mobile or Wi-Fi.
- The car's battery level is at least 20%.

## Service intervals

It is very important to replace the fluids according to the service interval.

The table lists general service items and their respective service intervals under normal driving conditions. A service technician might suggest additional service items upon inspection of the car.

System	Service item	Service interval
Brakes	Brake fluid <sup>(a)</sup>	Every 24 months
Air conditioning	Filter element <sup>(a)</sup>	Every 24 months or 40,000 km
Cooling	Coolant	Every 48 months or 80,000 km
Drivetrain	Gearbox oil	Every 40,000 km

<sup>a</sup> In harsh driving conditions, the recommended service interval is half of the stated service interval for normal driving conditions. For example, the brake fluid should be replaced every year if the car is driven in very hilly or humid conditions.

Examples of harsh conditions include but are not limited to:

- Frequent short distance driving.
- Frequent braking during driving.
- Frequent low speed driving.
- Frequent driving in a dusty or sandy region.

## Return or sell the car

When returning or selling the car:

- Contact Zeekr Support ([zeekr.eu/contact](https://zeekr.eu/contact)) to:
  - Inform that you are returning or selling the car.
  - Cancel any Zeekr services connected to the car.
  - Get additional information.
- Perform a factory reset. See [Factory reset](#).
- Remove all personal belongings from the car.
- Make sure all original equipment is in the car.

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# Driver assistance quick guide overview

## Warning

- The driver assistance functions have limitations. You must read and understand the limitations before using any driver assistance function. Failure to do so could result in death or serious injury.
- The driver assistance functions only assist you in certain situations and do not replace you as a driver. You are always responsible for driving the car and following all local rules and regulations. You must always be observant and hold on to the steering wheel, ready to take control. Failure to do so could result in death or serious injury.

Your car has multiple functions and features that can assist you while driving. These quick guides are here to give you a simple introduction to some of the more advanced driver assistance features available in your car. For a more in-depth description of the driver assistance systems, see [Driver assistance overview](#).

This quick guide primarily focuses on the driver assistance functions that you as a driver can operate, and to a lesser extent, their adjustable settings.

Driver assistance also includes other functions, enabled by default, that help you drive more safely. These functions include:

- **Collision mitigation support front/rear:** helps you avoid collisions through the use of warnings, brake support, and emergency braking. For more information, see [Collision mitigation support front](#) or [Collision mitigation support rear](#).
- **Traffic sign information:** detects traffic symbols and display them on the driver display, including an overspeed warning that alerts you if the speed limit is exceeded. For more information, see [Traffic sign information](#).
- **Driver drowsiness and distraction alert:** helps you stay alert by monitoring your level of alertness and warning you when you should take a break. For more information, see [Driver drowsiness and](#)

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For more information on each function, such as their controls, settings, and limitations, see their respective sections.

## Driver assistance general limitations

The driver assistance functions use the forward-facing radar and the cameras to detect vehicles and pedestrians, identify traffic signs and road markings, and more. Therefore, the driver assistance functions can be negatively impacted or disabled by outside factors affecting the radar and cameras. These factors include but are not limited to:

- Obstructions on or near cameras or sensors, such as accessories, dirt, or snow
- Poor visibility due to severe weather, light reflections, tunnel entrances/exits, or faded lane markings

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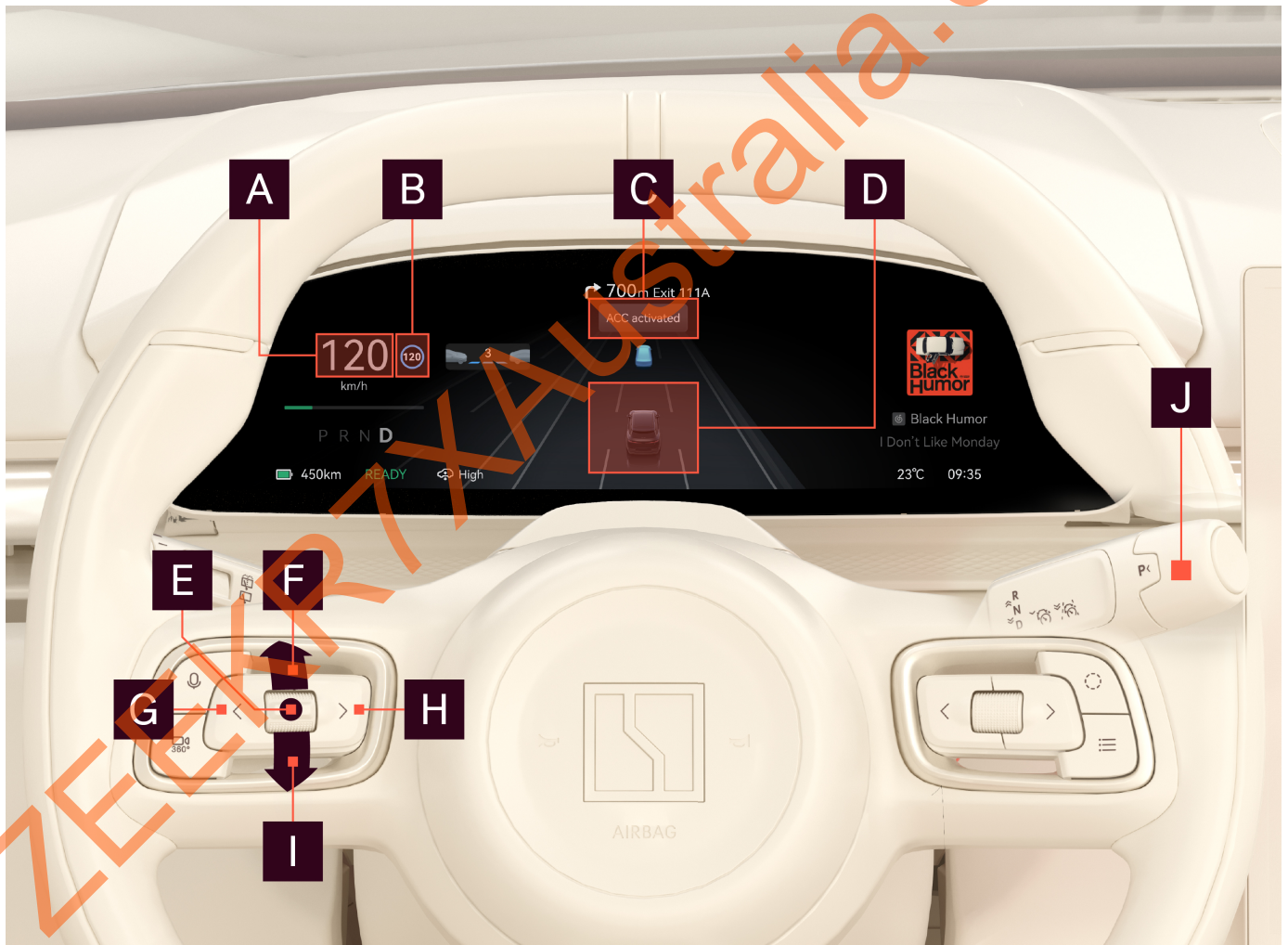
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# Adaptive cruise control quick guide

Adaptive cruise control helps you maintain a set speed and interval between your car and the vehicle in front of you. The speed range of the function is 0–150 km/h. For more information, see [Adaptive cruise control](#).

**Note:** When adaptive cruise control is activated or deactivated, the message ACC activated or ACC canceled appears in the notification area.

The adaptive cruise control has limitations. Be aware of them before using the function. See [Limitations of the adaptive cruise control function](#).



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<b>C</b>	Notification area	Driver assistance messages
<b>D</b>	Overview	Status of lane keep assist
<b>E</b>	Thumbstick center	<p>Press once: Resume adaptive cruise control</p> <p>If adaptive cruise control is active, set speed to current speed limit</p>
<b>F</b>	Thumbstick up	<p>Short press: Increase set speed by 5 km/h</p> <p>Long press: Continuously increase set speed by 1 km/h increments</p>
<b>G</b>	Left button	Decrease lead interval
<b>H</b>	Thumbstick down	<p>Short press: Decrease set speed 5 km/h</p> <p>Long press: Continuously decrease set speed by 1 km/h increments</p>
<b>I</b>	Right button	Increase lead interval
<b>J</b>	Right steering wheel lever	<p>Down once: Activate adaptive cruise control</p> <p>Down twice: Activate highway assist</p> <p>Half-step up once: Cancel adaptive cruise control</p>

For more information on how to use adaptive cruise control, see [Activate and adjust adaptive cruise control](#).

# Highway assist quick guide

Highway assist, like adaptive cruise control, helps you maintain a set speed and interval between your car and the vehicle in front of you. Highway assist also includes lane centering control, and can even automatically change lanes for you if auto lane change assist is activated. The speed range of the function is 0–130 km/h. For more information, see [Highway assist](#).

**Note:** When highway assist is activated or deactivated, the message LCC activated or LCC canceled (referring to the lane centering control) appears in the notification area.

An arrow appears on either side of the highway assist symbol  in the driver display and the head-up display when automatic lane change assist is available, and safe to initiate, for that lane. Initiate an automatic lane change by activating the direction indicator lights towards the side you want to change lane to.

During the maneuver, the lane change is aborted if any of the following occurs:

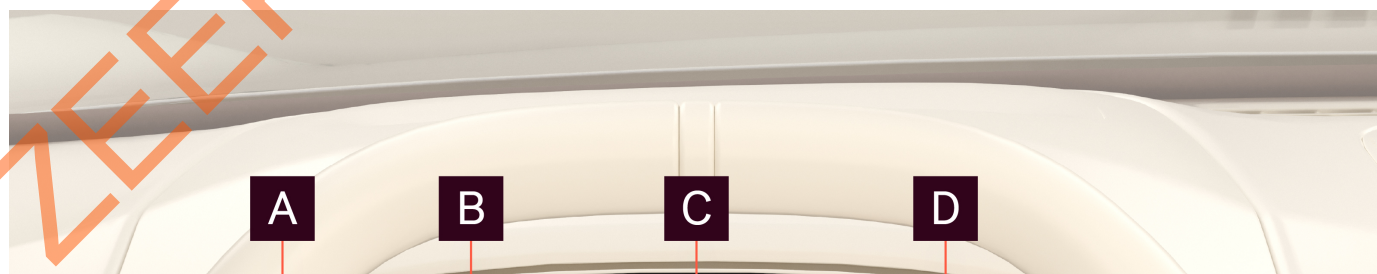
- The conditions for a safe lane change stop being fulfilled.
- The driver does not have both hands on the steering wheel.

To activate/deactivate automatic lane change assist:

1. Navigate to  > Zeekr AD.


2. Press Auto lane change assist.

The highway assist function has limitations. Be aware of them before using the function. See [Limitations of the highway assist function](#).



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	Function/button	Description
<b>A</b>	Adaptive cruise control and highway assist symbols, respectively.	<p>Color indicates function status:</p> <ul style="list-style-type: none"> <li>• Gray: Ready for use</li> <li>• Blue: Active</li> <li>• Yellow: Fault</li> </ul> <p>When the highway assist symbol shows an arrow to the side of it , automatic lane change assist is available for that side.</p>
<b>B</b>	Current speed	Displays current speed
<b>C</b>	Notification area	Appears when the functions are activated/deactivated
<b>D</b>	Overview	Shows status of lane keep assist and highway assist
<b>E</b>	Thumbstick center	<p>Press once: Resume adaptive cruise control</p> <p>If highway assist is active, set speed to current speed limit</p>
<b>F</b>	Thumbstick up	<p>Short press: Increase set speed by 5 km/h</p> <p>Long press: Continuously increase set speed by 1 km/h increments</p>

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<b>J</b>	Right steering wheel lever	Down twice: Activate highway assist Half-step up once: Cancel highway assist
<b>K</b>	Left steering wheel lever	Move up/down to initiate automatic lane change right/left.

Note: Automatic lane change assist must be enabled separately before use.

For more information on how to use highway assist, including automatic lane change assist, see [Activate and adjust highway assist](#).

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# Blind spot assist quick guide

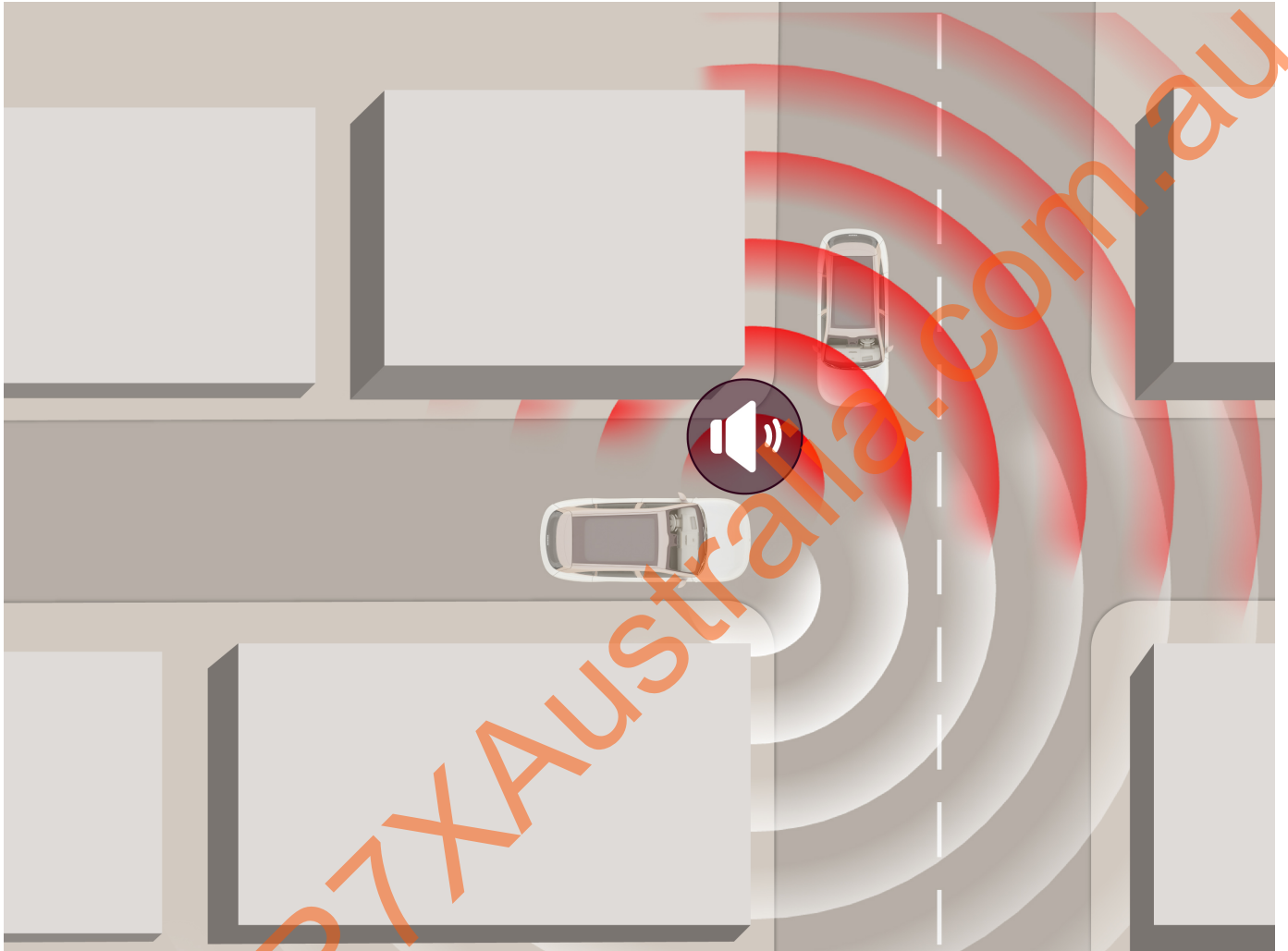
Blind spot assist warns the driver about vehicles that are in or approaching the driver's blind spot. For more information, see [Blind spot assist](#).



The blind spot assist system reacts in two different ways when there is another vehicle in your blind spot, depending on if your direction indicators lights are active or not:

- When not active, the blind spot LED is constantly lit.
- When active, the blind spot LED flashes and there is an audible warning.

## Front cross traffic alert quick guide



Front cross traffic alert warns the driver about vehicles approaching from the sides when the car is driving forward out of a parking space or at a crossing. If a collision is imminent, the brakes are activated. For more information, see [Front cross traffic alert](#).

The front cross traffic alert function has limitations. Be aware of them before using the function. See [Limitations of the front cross traffic alert function](#).

## Rear cross traffic alert quick guide



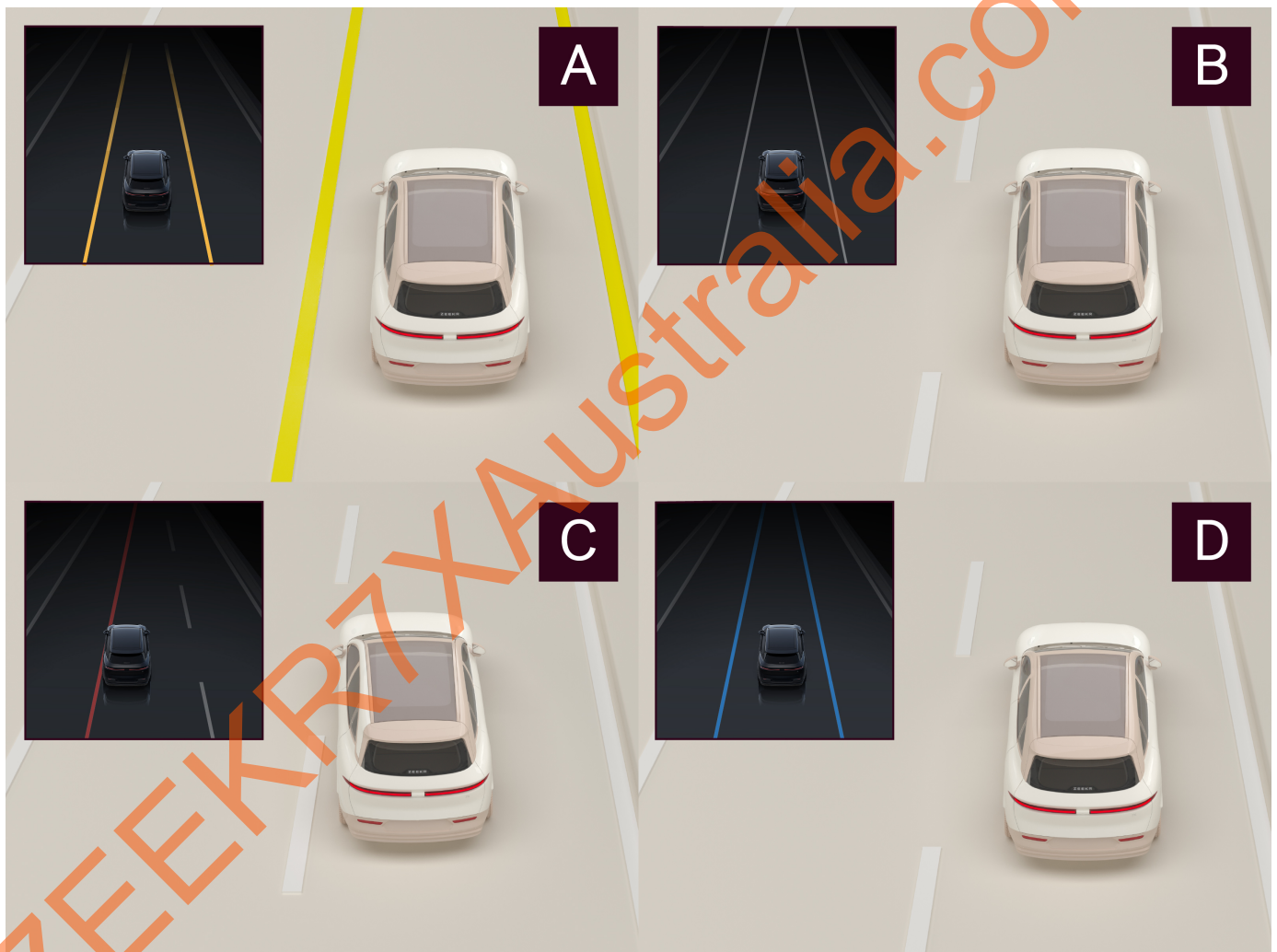
Rear cross traffic alert warns the driver about approaching vehicles, bicycles, and pedestrians when the car is reversing. If a collision is imminent, the brakes are activated. For more information, see [Rear cross traffic alert](#).

The rear cross traffic alert function has limitations. Be aware of them before using the function. See [Limitations of the rear cross traffic alert function](#).

# Lane keep assist quick guide

Lane assist helps you keep your car in your lane while driving, if the lane is marked with clearly visible lane markings. This help comes in the form of warnings and the car steering you back into your lane. The speed range of the function is 60–130 km/h. For more information, see [Lane keep assist](#).

The lane keep assist functions has limitations. Be aware of them before using the function. See [Limitations of the lane keep assist function](#).



The status of the lane keep assist function is shown on the driver display.

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D

Blue on both sides – lane centering control  
(highway assist) is active

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## Charging recommendations

- Drive and charge the car regularly, at least one a month. **Note:** Driving the car regularly will also avoid discharging the low-voltage battery.
- Never fully discharge the battery. **Note:** The battery can discharge over time, even if the car is not used, since the battery powers onboard electronics.
- Every three months, charge the car to 100%. Then consume the energy to 80% level of charge as soon as possible.
- Keep the level of charge between 10% and 80%.
- Minimize the use of DC charging.
- Precondition the battery before departure.
- When storing the car for more than three months, keep the battery's level of charge between 50% and 80%.

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